

Getting Help: Financial Services & Solutions (FSS) ^[1]

The OUC's Financial Services & Solutions (FSS) team offers wide-spread *finance-related assistance*, including instruction on how to use the PeopleSoft Finance System and how to navigate and run m-Fin reports in CU-Data. We also provide interpretation and guidance on a variety of Administrative Policy Statements (APS), University Fiscal Procedures, the Accounting Handbook, and numerous Finance Procedural Statements (many of these were previously known as Procurement Service Center Procedural Statements) -- along with their related forms.

You may have questions that should be directed to other offices. For details on where to go to get answers, see below.



OUC** FINANCIAL SERVICES & SOLUTIONS**

Email: FSS@cu.edu ^[2].



PSC SERVICE DESK

Email: PSC@cu.edu ^[3].

Call: 303.837.2161



OTHER RESOURCES/OFFICES

Contact Financial Services & Solutions about:

- CU-Data/m-Fin reports
- Finance System (FIN)
- Journal Entries/JE Spreadsheets
- Fiscal Compliance
- Propriety of Expenses/Sensitive Expenses
- Official Functions
- Recognition & Training
- Gift Cards
- Fundraising Events
- Cash Receipt, Official Function/Other OUC Forms
- OUC's Continuing Professional Education (CPE) Program

Contact PSC Service Desk about:

- Payment Status/Invoice Inquiries
- Booking Travel
- Reimbursements/Refunds
- Procurement/Travel Cards
- Concur
- CU Marketplace
- Purchase Orders
- PA, NRI, SSP/Other PSC Forms
- Supplier Questions
- 1099 Questions

Contact the offices listed for assistance with the designated topics:

- Campus Controllers' Offices ^[4] - continue to contact your campus finance office as you have in the past
- CU Denver|CU Anschutz Medical Campus Fiscal Compliance ^[5] - Fiscal Compliance,

Propriety of Expenses, Sensitive Expenses, Recognition & Training, Gift Cards

- [UIS/Campus IT Offices](#) [6] - Portal Issues (access, login, etc.)
- Employee Services - [Benefits](#) [7]
- Employee Services - [HCM](#) [8]
- Employee Services - [Payroll](#) [9]
- Employee Services - [Scope of Work \(SOW\)](#) [10]
- Campus Bursar's Offices - BRS Payments
- Campus Security Coordinators - [Enterprise System Access](#) [11]

Have a question or feedback?

Questions & Feedback [12]

Feedback or Question *

Your Name

Your Email Address

CAPTCHA

This question is for testing whether or not you are a human visitor and to prevent automated spam submissions.

Submit

Groups audience:

Controller

Source URL:<https://www.cu.edu/controller/finance-procurement-help-desk-finprohelp>

Links

- [1] <https://www.cu.edu/controller/finance-procurement-help-desk-finprohelp> [2] <mailto:FSS@cu.edu>
[3] <mailto:PSC@cu.edu> [4] <https://www.cu.edu/controller/campus-controllers-finance-offices>
[5] <mailto:FS-Compliance@ucdenver.edu> [6] <https://www.cu.edu/service-desk>
[7] <https://www.cu.edu/employee-services/benefits-wellness> [8] <https://www.cu.edu/hcm-community>
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[11] <https://www.cu.edu/uis/access-it-security/request-access/campus-access-coordinators>
[12] <https://www.cu.edu/controller/forms/questions-feedback-0>