

IT Governance

UIS Monthly Update | March 2015

Scott Munson

3/20/2015



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UNIVERSITY INFORMATION SYSTEMS

UIS March 2015

- Enterprise Services Update
- Projects Update
- eRA Updates



IT GOVERNANCE | FEBRUARY 2015

ENTERPRISE SERVICES UPDATE



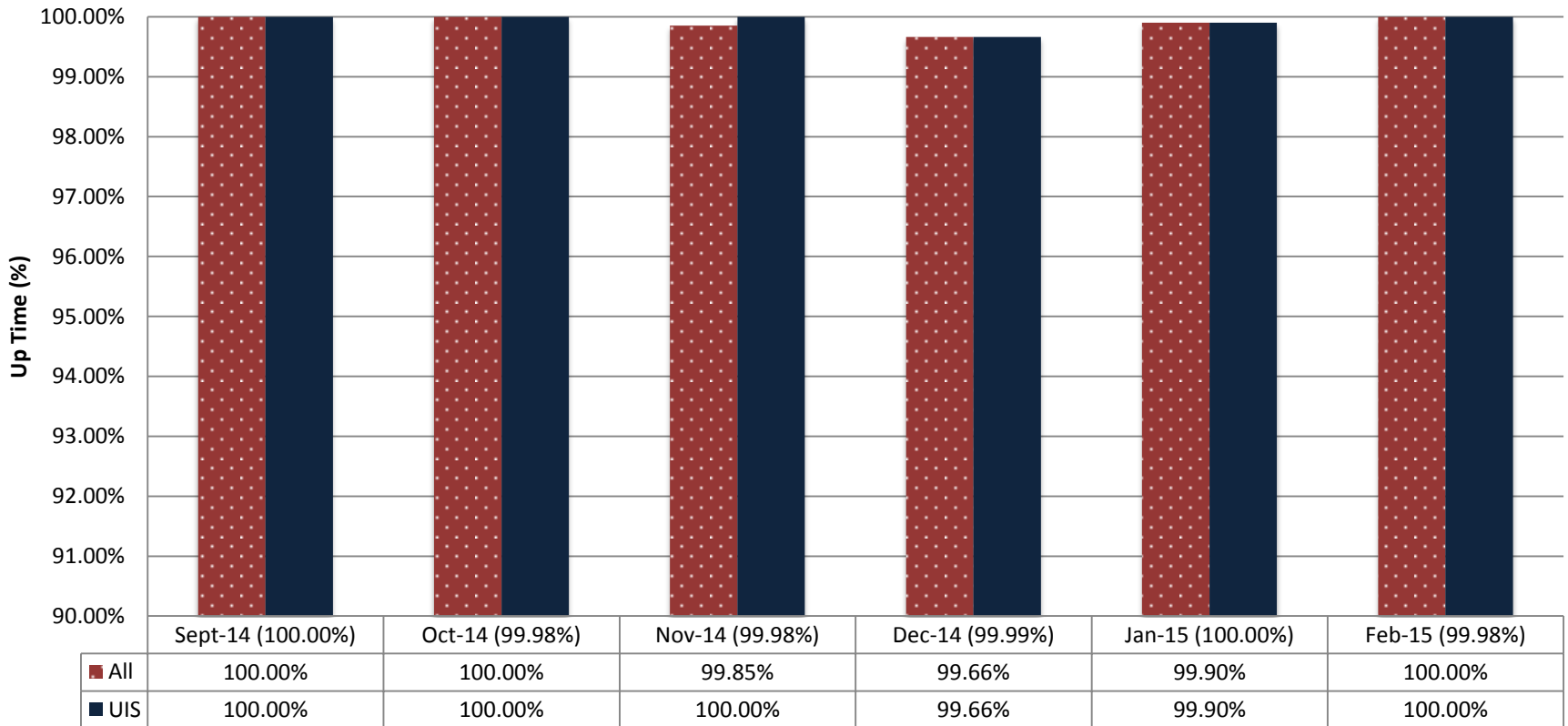
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UNIVERSITY INFORMATION SYSTEMS

Enterprise Services Reliability to End Users

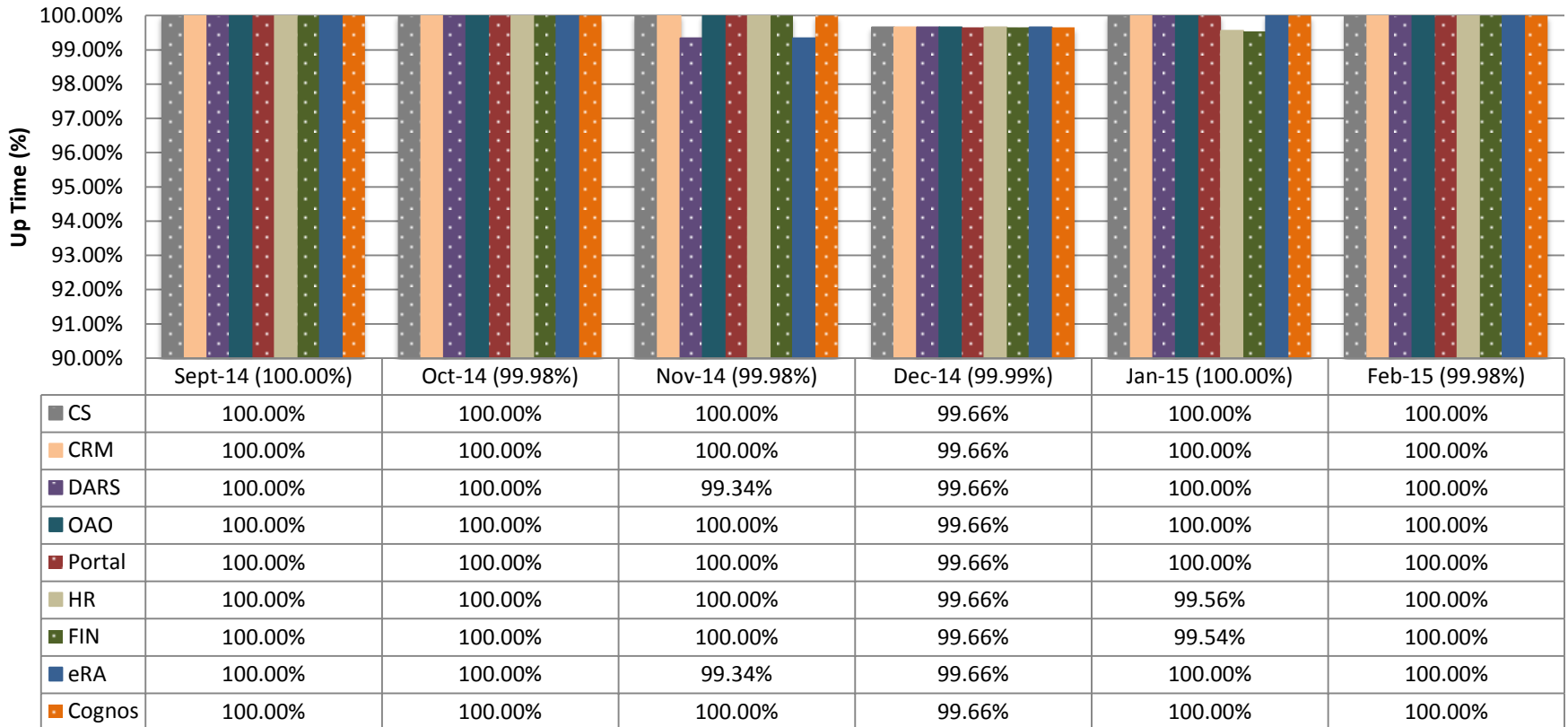
Total Reliability for Users Assuming 24 hr by 7 days with Holidays Excluding Planned Maintenance



1. Percentages in parentheses represent % services available to end users during the month when maintenance windows are applied

Enterprise Services Reliability to End Users

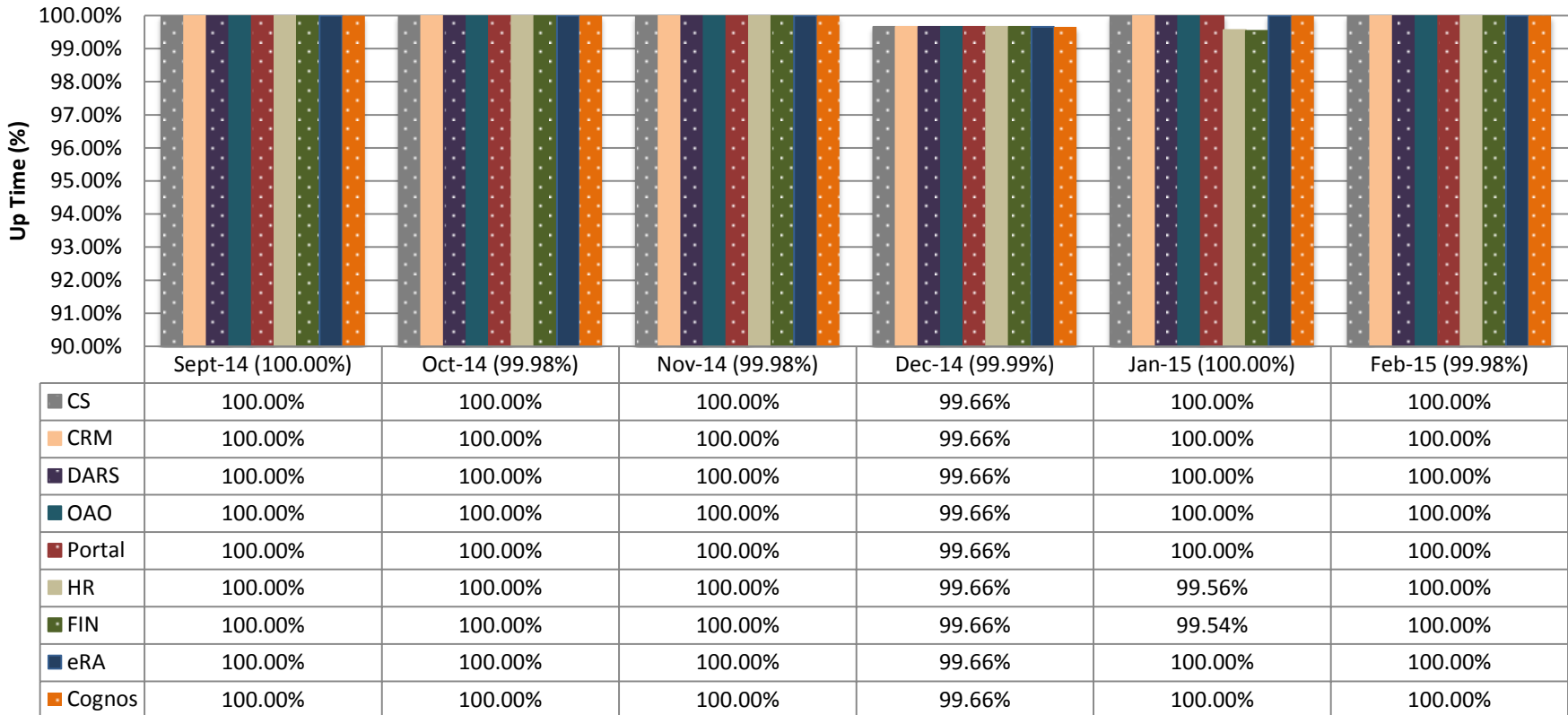
Total Reliability for Users Assuming 24 hr by 7 days with Holidays Excluding Planned Maintenance Windows



1. Percentages in parentheses represent % services available to end users during the month when maintenance windows are applied

Enterprise Services Reliability to End Users

Total Reliability for Users - UIS Incidents Only Assuming 24 hr by 7 days with Holidays Excluding Planned Maintenance Windows



1. Percentages in parentheses represent % services available to end users during the month when maintenance windows are applied

Enterprise Services Issues – February ‘15

Service impact less than 30 minutes unless noted

Date	Issue	Root Cause	Resolution	Mitigation	Seen Before



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UIS PROJECT PORTFOLIO UPDATE



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Project Name	Objective	% Complete	Projected End Date
Core 12 Projects			
Campus Solutions Bundle 36	Recurring maintenance project of the Campus Solutions Application to ensure regulatory compliance, applying of critical patches, and implementation of new features.	100%	3/2015
Portal PeopleSoft Tools Upgrade 8.54	While this project upgrades the Portal from 8.53 to 8.54, it also will aid in standardizing portal development and maintenance across UIS, UCD and UCCS resulting in the ability to deliver new portal functionality quickly to students. This is also needed for future tools upgrade for other PeopleSoft applications planned in calendar year 2015	100%	3/2015
Elevate: UIS Phase II of HCM/FIN Upgrade Project	Defining designs and related technical tasks following the fit gap performed by both Employee Services and Finance in phase 1. Delivery of Test Move 1 Environments to ES and FIN	100%	2/2015
eRA Boulder Proposal Tracking	Implementation of new InfoEd electronic Research Administration application to support proposal and award processes in a standardized manner.	81%	11/2014; 12/2014; 3/2015* *This project will complete its technical go-live this month. The customer will decide when campus go-live is to occur based on a number of decisions to still be made. This project will move into the Flex Project category allowing UIS to continue to support the customer requests of this project but also move forward with other Campus related Core 12 initiatives



Project Name	Objective	% Complete	Projected End Date
DARS Upgrade/uAchieve	Upgrade of DARS 3.5 to uAchieve 4.0. This project, which is a re-platform effort, will allow this service to stay up-to-date from a maintenance perspective while providing improved functionality for campus users. One example: uAchieve will provide enhanced presentation and increased flexibility of Student and Staff Self-Service pages.	37%	10/2015
eCRM – UCB Student Advising (formerly named UIS Integration & Authentication Phase 1)	Phase 1 goal: Implementation of integrations and authentication to serve CU-Boulder Arts & Sciences CRM salesforce initiative for improving Student Success. Integrations with: Campus Solution, DARS, MDM. Authentication using PING to enable Single Sign On for: Campus Solutions, DARS, and Document Management	81%	2/2015* 5/2015 *Due to joint decision by Program Team, this project is currently rescheduled for a UCB Go-Live of 5/4
eCRM - eCommunications	To support the University Communications project replacing current legacy system, Harris Connect, with SalesForce. UIS scope for the project includes integrations and authentication. The project will aid in laying the foundation, thru bi-directional updates to source systems, for facilitating greater knowledge of constituents in CU systems as the enterprise CRM program continues to grow.	9%	6/2015
Campus Solutions PeopleTools 8.54 Upgrade	In order to stay within support by the vendor, UIS is upgrading the CS PeopleTools platform to 8.54. This also allows the foundation to be laid for beginning the project to upgrade the main Campus Solutions applications to 9.2	14%	6/2015



Project Name	Objective	% Complete	Projected End Date
Elevate (HCM/FIN Upgrade – UIS Phase III)	Upgrade of two ERP systems , HCM (formerly HR), and FIN which includes development, testing, and implementation. This will bring these systems within vendor support, while also utilizing new functionality to support CU Business Processes	5%	11/2015
Network Segmentation	By adding additional segmentation and improving intrusion prevention systems, UIS is improving its data center network security decreasing risks of security incidents such as data breaches	3%	10/2015
Flex Projects			
Secure Enterprise Search (SES) Implementation	Provide ability to search enterprise information within Campus Solutions, and CRM.	42%	2/2015 3/2015 5/2015* *UIS re-baselined this project now that resources are available to work the tasks.
Collaboration and Knowledge Sharing Upgrade for SharePoint	Upgrade of SharePoint application utilized by CU System. Implementation of site Governance structure, enhanced functionality, and new support model to meet departmental needs and enable successful adoption.	68%	8/2015
UCD & UCB Mobile Project	Leverage new Oracle mobile functionality within Campus Solution bundles to implement a delivered native mobile solution for CU students for IOS and Android devices.	65%	4/2015



Project Name	Objective	% Complete	Projected End Date
OIM Phase 1	<p>Two goals:</p> <ul style="list-style-type: none"> -Replacement of the current HR/FIN request form provisioning process with a process managed by OIM 11g. Value: Provisioning of application roles to HR/FIN becomes automated after appropriate approvals are received saving resource. 1582 request forms currently processed manually per year. -Laying the technological foundation for use of OIM by other UIS applications 	60%	4/2015
Active Directory Design	<p>The AD consolidation project will result in a streamlined Active Directory structure of which the chief technical goal is the migration from 5 domains to 1. From a business perspective this will create efficiencies in operational expenses and will also allow UIS to more easily provide new and updated services to both our campus partners as well as our colleagues within System Administration.</p>	10%	<p>10/2015*</p> <p>*The technical foundation will be complete by 6/2015. UIS will work with Application partners to identify appropriate time periods to migrate after that date. We aim to complete application migration work by 10/2015 recognizing this is subject to business cycles.</p>



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ERA PROJECTS UPDATE



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eRA Project Status

Project	Status
Proposal Development (Denver)	<ul style="list-style-type: none">• Submitted over \$120M for NIH 2/5 deadline• Several continuous improvement projects in planning stage<ul style="list-style-type: none">• New routing plan• Master/Child records (research portfolio in 1 place)
Proposal Tracking (Denver)	<ul style="list-style-type: none">• Steady state• Working several issues with vendor
Proposal Tracking (Boulder)	<ul style="list-style-type: none">• All data in User Acceptance Testing• Project technical go-live on 3/23• Signoff parameters developed by acceptance team
Human Subjects (Denver)	<ul style="list-style-type: none">• Steady state• Two major issues resolved; prepping to take DMS live
Human Subjects (Boulder)	<ul style="list-style-type: none">• Steady state



eRA Project Status

Project	Status
Conflict of Interest (Denver)	<ul style="list-style-type: none">• Steady state• Closing outstanding cases from 2014
Document Management	<ul style="list-style-type: none">• Development complete• Vendor dependencies go into production next week at which point the all clear to move into production will be at the discretion of Dr. Mealer and Dr. Dunne
Financial Tracking	<ul style="list-style-type: none">• 8.4 integration in final testing• Fin Team for 9.2 integration requirements gathering begins 4/1
Data Warehouse	<ul style="list-style-type: none">• Steady state• Additional reports added to support UCB PT implementation
Release Planning	<ul style="list-style-type: none">• Assessing v15 upgrade timeline options

