



**Leadership Development Program  
1800 Grant Street, Denver, 5th Floor Conference Rooms**

**April 16, 2015**

**Important Points**

This workshop is geared towards:

- Increasing awareness of organizational culture related to conflict
- Assessing one's own personal preferences and styles in dealing with conflict
- Gaining increased awareness of constructive behaviors in dealing with conflict

**Agenda**

<b>Time</b>	<b>Activity</b>
7:45 – 8:00	Registration, Networking, and Continental Breakfast
8:00 – 12:00	Communication and Conflict Resolution, Jean Stracy, Mediation Consultant and Affiliate Faculty at Regis University
12:00 – 12:30	Applying what you learned – group activity

**Assignment for April 16**

Take the Style Matters inventory. Bring the results with you to the April 16 session.

**Read**

SkillSoft Executive Book Summary – [Crucial Conversations – Tools for Talking When Stakes Are High](#)

**Driving and Parking Directions**

[https://www.cu.edu/sites/default/files/driving\\_directions\\_ldp\\_0.pdf](https://www.cu.edu/sites/default/files/driving_directions_ldp_0.pdf)

**Leadership Development Program website**

<http://www.cu.edu/employee-services/leadership/ldp>

Title: Effective communication skills and conflict management