

Leadership Development Program (LDP)
1800 Grant Street, Rms. 501-503
Denver CO

March 17, 2016
Leading Groups Through Conflict

Learning Objectives

- Identify categories of conflict types utilizing a conflict diagnostic tool.
- Identify appropriate strategies for managing different conflict types.
- Describe components of a conflict resolution process.
- Apply conflict resolution strategies to a current working situation.

Agenda

Time	Activity
8:15 – 8:30	Registration, Networking, and Continental Breakfast
8:30 – 9:00	Review Assignment
9:00 – 12:15	Topic: Leading Groups Through Conflict, Facilitator: Merna Jacobsen, Ph.D., Director, Employee and Organizational Development, Division of Human Resources, CU-Boulder
12:15 – 12:30	Closing and assignment

LDP website: <http://www.cu.edu/employee-services/leadership/ldp>
[Driving and Parking Directions](#)

Assignment from February session

Readings from *HBR: On Managing Yourself*

Optional reading: “Management Time: Who’s Got the Monkey?” by William Oncken, Jr.; Donald L. Wass

Required reading: “How Resilience Works” By Diane L. Coutu

Assignment

Keep a record of situations where you have to make a choice and use “generativity” to determine your actions. Bring one scenario to share with the group. (See page 9 of your handout.)