



## DIGITAL DILEMMA 3

# ENGINEERED

Tyler received an unsolicited email, claiming to be from the IRS, directing him to a web site which offered a bigger refund for a small fee. He was suspicious about the message and called the IRS directly to find out if they had sent it. They hadn't, so Tyler didn't click on the link.

It's a good thing he didn't. The link would have directed him to a malicious web site that would have stolen his identity, the fee and his tax refund.

The key to protecting yourself against social engineering is to trust only communications that you initiate or you expect to receive.