![University of Colorado — Boulder | Colorado Springs | Denver | Anschutz Medical Campus]

CAMPUS IT HELP DESK CONTACT INFORMATION
For Help with SkillSoft Access and Technical Issues

CAMPUS/URL	WHO	PHONE	E-MAIL	HOURS OF SERVICE
CU-Boulder				
http://www.colorado.edu/oit/service-center	IT Service Center	(303) 735-4357 on campus: 5-4357 (5-HELP)	help@colorado.edu	Monday-Friday: 7:30 a.m.-8:00 p.m. Saturday & Sunday: 12:00 noon-6:00 p.m. (excluding official university holidays)
UCCS				
http://www.uccs.edu/~helpdesk/	IT Help Desk	719 255-3536	helpdesk@uccs.edu	Monday-Thursday: 8:00 a.m. – 6:00 p.m. Friday: 8:00 a.m.–5:00 p.m. Saturday and Sunday: Closed (excluding official university holidays)
CU Denver and CU Anschutz Medical Campus				
http://www.ucdenver.edu/about/departments/ITS/CustomerCare/Pages/HelpDesk.aspx	IT Services Help Desk	(303) 724-4357 On campus: 4-4357 (4-HELP)	UCD-ITS-HelpDesk@ucdenver.edu	Monday-Friday: 7:30 a.m.–5:00 p.m. (excluding official university holidays)
System Administration				
https://www.cusys.edu/uis/desktopsupport/index.html	UIS Service Center	(303) 860-4357	HELP@cu.edu	Monday-Friday: 7:30 a.m.–5:30 p.m. (excluding official university holidays)

SkillSoft Resources:

- Employee Learning and Development (ELD) Website at: https://www.cu.edu/eld/resources
- Contact Employee Learning and Development at: system.training@cu.edu
- Run a browser compatibility check at: http://browser.skillport.com/bh/default.asp
- Campus IT Helpdesks: https://www.cusys.edu/eld-catalog/docs/skillsoft/ITHelpdeskContacts.pdf
- SkillSoft Help Desk information:
  - SkillSoft Customer Support – 1-866-754-5435
  - SkillSoft Online Customer Support Live Help - http://support.skillsoft.com/livehelp/