Tableau Upgrade 2022 [1]

UIS is updating the Tableau server to version 2022.1.9 for all three environments: private Dev, private Prod, and Public.

**Why another upgrade so soon?**

Tableau has identified a security vulnerability that requires an upgrade as soon as possible.

**When will the Tableau Servers be unavailable?**

**Tableau Dev Server: Dec. 7**
From 9 a.m. – 5 p.m. Wednesday, Dec. 7, the Dev server will be unavailable. The Tableau Prod and Public servers will still be accessible during the Dev server’s upgrade.

**Tableau Private Prod Server: Dec. 12**
From 4 p.m. – 11:59 p.m. Monday, Dec. 12, the Tableau Private Prod server will be unavailable.

**Tableau Public Server: Dec. 13**
From 4 p.m. – 11:59 p.m. Tuesday, Dec. 12, the Tableau Public server will be unavailable.

All Tableau Developers who have Tableau Desktop installed on their computer will be responsible for upgrading their Tableau Desktop version. Tableau Developers individually can assess their needs and determine when they want to upgrade to a new Tableau Desktop version. [2]

**When and why should I upgrade to the new version of Tableau Desktop?**

- UIS recommends you upgrade to the new version of Tableau Desktop 2022.1.9.
By upgrading your desktop to Tableau 2022.1.9, you can take advantage of the new features as well as other improvements and enhancements.

To avoid compatibility issues, your Tableau Desktop version should be compatible with the Tableau Server version. Compatibility doesn't mean they have to be the same exact version as the CU Tableau Server version, though if you regularly publish workbooks/dashboards and data sources to the UIS Tableau server, it is important that you are not using a newer Tableau Desktop version than the UIS Tableau server version, i.e., 2022.2. or 2022.2.1

For more information, visit Why and How to update to the new Tableau Desktop [3].

**How do I update my desktop version?**

Visit Tableau Support Releases [4] to directly download the updated software to install on your device. If you do not have admin privileges to install third-party software on your work device, please contact your IT support team. It is best to have downloaded the software prior to your IT appointment.

**IT Support for software installations:**

CU System: help@cu.edu [5]
CU Boulder: oithelp@colorado.edu [6]
CU Denver/AMC: oit-servicedesk@ucdenver.edu [7]
UCCS: helpdesk@uccs.edu [8]

**Note:** You do not need to uninstall the older version before you install the new version. You can install multiple release versions of Tableau Desktop. The older version will only be overwritten if they are different maintenance releases of the same version, i.e. if the second number in the version ID name is the same.

For example, version 2021.3.1 would be overwritten by 2021.3.2 but not by 2021.4.1. For more information on keeping older versions, visit Upgrade Tableau Desktop [9].

After you’ve used the new version for a while and have upgraded all your workbooks or flows, we recommend uninstalling the old version to avoid confusion and clutter.

**What was new in the October 2022 Tableau upgrade?**
Tableau covers all the new features in-depth at **Tableau Version 2022.1 Features** [10]. Here are three highlights:

- **Workbook Optimizer**: Running the Workbook Optimizer before you publish will evaluate your workbook against best practices. Each suggestion explains the potential performance impact and what could change to align with recommendations.

- **New Search Experience**: Results are now faster and ranked based on signals like text relevance, popularity and recency to ensure you find the data you need.

- **Ask Data Phrase Builder**: An intuitive click-through workflow that provides visual prompts and suggested actions to build your queries (as phrases) with the fields and filters most relevant to you.

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**Groups audience:**
University Information Services

**Sub Title:**
The Tableau Server security upgrade will begin on Wednesday, Dec. 7.

**Source URL:** https://www.cu.edu/uis/service-catalog/tableau/support/tableau-upgrade-2022

**Links**
[2] https://cu0.sharepoint.com/:w:/r/sites/UIS/teams/databi/PublicDocs/Product%20At%20CU/Tableau/Tableau%20Upgrade%20%202022.1.6/Why%20and%20How%20to%20update%20to%20New%20Tableau%20Desktop.docx?d=w380459a863a74a9b95a4641cd1a27273&csf=1&web=1&e=MJ1kjJ
[3] https://cu0.sharepoint.com/:w:/r/sites/UIS/teams/databi/PublicDocs/Product At CU/Tableau/Tableau Upgrade Documents - 2022.1.6/Why and How to update to New Tableau Desktop.docx?d=w380459a863a74a9b95a4641cd1a27273&csf=1&web=1&e=MJ1kjJ
[5] mailto:help@cu.edu?subject=Tableau%20software%20install%20needed
[6] mailto:oithelp@colorado.edu?subject=Tableau%20upgrade%20software%20install%20needed
[7] mailto:oit-servicedesk@ucdenver.edu?subject=Tableau%20upgrade%20software%20install%20needed
[8] mailto:helpdesk@uccs.edu?subject=Tableau%20upgrade%20software%20install%20needed