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Tableau Upgrade [1]

UIS is updating the Tableau server to version 2025.1.5 for all three environments: private Dev, private PRD, and Public.

- Each environment will be temporarily unavailable during its specific upgrade period, usually after business hours. We expect this interruption to be minimal.
- The Data & BI team will initially conduct System Integration Testing (SIT) on the new installation to verify server stability before handing it over for testing by the campus UAT testers.
- The Site Administrator and campus testers will test the new Tableau DEV installation for approximately three weeks. If no significant issues arise during this testing window and the campus users are satisfied with the performance of the new installation, UIS will proceed with the installation of Tableau Public and Tableau PRD.

Will the Tableau Servers be unavailable?

Yes, during the upgrade window, there will be limited disruption of services across the respective Tableau environments. Each environment will be updated after hours.

The Data & BI team kindly asks site administrators for assistance in informing stakeholders about this upgrade approach and ensuring they are prepared and available to commence testing and validation on the specified dates outlined below:

The following dates and times are based on the upgrade from 2025.1.3 to 2025.1.5.

- **Tableau Dev Upgrade: 10 a.m. – 4:30 p.m. Monday, Aug. 11**
- **Tableau Prod Public Upgrade: 10 a.m. – 4:30 p.m. Tuesday, Aug. 12**
- **Tableau Prod Private Upgrade: 4 p.m. – 11:59 p.m. Wednesday, Aug. 13**

Why and how to update to the new Tableau Desktop. [2]

What are the new features of this upgrade?

More information will be shared as user acceptance testing happens. You can also visit Tableau New Features [3]to learn more.

When and why should I upgrade to the new version of Tableau Desktop?

- UIS recommends you upgrade to the new version of Tableau Desktop 2025.1.4 [4].
- By upgrading your desktop to 2025.1.4, you can take advantage of the new features as well as other improvements and enhancements. Version 2025.1.5 is not available for the desktop at this time.
- To avoid compatibility issues, your Tableau Desktop version should be compatible with the Tableau Server version.

For more information, visit Why and How to update to the new Tableau Desktop [2].

How do I update my desktop version?

Visit Tableau Support Releases [5] to directly download the updated software to install on your device. If you do not have admin privileges to install third-party software on your work device, please contact your IT support team. It is best to have downloaded the software prior to your IT appointment.

IT Support for software installations:

- CU System: help@cu.edu [6]
- CU Boulder: oithelp@colorado.edu [7]
- CU Denver/AMC: oit-servicedesk@ucdenver.edu [8]
- UCCS: helpdesk@uccs.edu [9]

Note: You do not need to uninstall the older version before you install the new version. You can install multiple release versions of Tableau Desktop. The older version will only be overwritten if they are different maintenance releases of the same version, i.e. if the second number in the version ID name is the same.

For example, version 2021.3.1 would be overwritten by 2021.3.2 but not by 2021.4.1. For more information on keeping older versions, visit Upgrade Tableau Desktop [10].

After you've used the new version for a while and have upgraded all your workbooks or flows, we recommend uninstalling the old version to avoid confusion and clutter.

Attachments:
why-and-how-update-new-tableau-desktop.pdf [11]
Groups audience:
University Information Services
Sub Title:
The Tableau Server upgrade will update to version 2025.1.5 (pubic and private prod environments).

Source URL:https://www.cu.edu/uis/service-catalog/tableau/support/tableau-upgrade

Links
[1] https://www.cu.edu/uis/service-catalog/tableau/support/tableau-upgrade
[2] https://www.cu.edu/system/files/pages/323841-tableau-upgrade-2025/docs/why-and-how-update-new-tableau-desktop.pdf [3] https://www.tableau.com/en-gb/2025-1-features
[4] https://www.tableau.com/support/releases/desktop/2025.1.4 [5]
https://www.tableau.com/support/releases
[6] mailto:help@cu.edu?subject=Tableau%20software%20install%20needed
[7] mailto:oithelp@colorado.edu?subject=Tableau%20upgrade%20software%20install%20needed
[8] mailto:oit-
servicedesk@ucdenver.edu?subject=Tableau%20upgrade%20software%20install%20needed
[9] mailto:helpdesk@uccs.edu?subject=Tableau%20upgrade%20software%20install%20needed
[10] https://help.tableau.com/current/desktopdeploy/en-us/desktop_deploy_version_compat_top.htm
[11] https://www.cu.edu/doc/why-and-how-update-new-tableau-desktoppdf