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OnBase Upgrade Information [1]

Welcome to the OnBase Upgrade Information page — your resource for OnBase upgrades at CU!

Background

This page provides highlights, timeline and general information about the latest OnBase upgrade.

Who and what will be affected by the upgrade?

- All OnBase users
- All system components will be updated including the server & database infrastructure and user clients

Why upgrade OnBase?

OnBase upgrades provide new functionality, software corrections, security enhancements and compliance updates. Foundation 24.1 is the annual release for 2024.

What actions will I need to take for the upgrade?

- **End users** will need to accept the prompt to install the new version if using any desktop clients. No action is necessary if using the web client.
- **Departmental Certified Administrators** will need to assist in testing their solutions. Once the upgrade is done in production, admins will also need to install the new version of the OnBase Thick client, Configuration, OnBase Studio and/or OnBase Unity Management Console. Please refer to the OnBase Training page [2] for these installers. You can install the updates over any existing installs.

When will the upgrade take place?

We are currently testing in the DMODEV environment.

DMOTST/DMOSTG will be upgraded October 18, 2025; DMOPRD (Production) will be upgraded October 19, 2025.

Will there be any downtime for this upgrade?

OnBase will be unavailable for a few hours during the upgrade, likely available by the afternoon of October 19, 2025.

How often are upgrades provided for OnBase?

Hyland Software usually provides one major (long term) release version of OnBase each year. We typically aim for one ugprade per year or every other year.

OnBase Foundation 24.1 Highlights

End User Updates

- Better compliance with WCAG 2.0 Accessibility standards

Certified Administrator and Developer Updates

- Application Builder
- Document Composition using Workflow properties
- Workflow Doctor moved to Studio

Groups audience:
University Information Services
Right Sidebar:
OnBase Training and Support
UIS - OnBase Online Training and Certifications
UIS: Enterprise Content Services Service Catalog - OnBase
UIS - Enterprise Content Services Campus Contacts

Source URL:https://www.cu.edu/uis/service-catalog/enterprise-content-services-onbase/onbase-upgrade-information

Links
[1] https://www.cu.edu/uis/service-catalog/enterprise-content-services-onbase/onbase-upgrade-information [2] https://www.cu.edu/uis/onbase-training