

Customer Success Management ^[1]

Putting the U in UIS.

Ready for improvements in your technology, business processes or managing data, but unsure where to start? The Customer Success Team can help.

The Customer Success Team partners with campus offices and departments to:

- advise on strategic technology direction.
- help craft software and hardware solutions to meet business needs (in collaboration with internal UIS teams).
- ensure a positive experience when working with UIS.
- influence UIS strategy to support business needs and objectives.
- serve as a bi-directional advocate between customers and internal UIS teams.

The Customer Success Team can help meet your business needs and make your vision possible.

Meet your Customer Success Manager:

Advancement



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Board of Regents



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Campus and System Leadership



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Campus IT Units



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Campus Schools and Departments



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CU Foundation



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Finance, Procurement and Admin Services



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Government Relations



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Grants Management



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University Risk Management



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The UIS Two-Year Forecast Process

Groups audience:

University Information Services

Right Sidebar:

UIS: CSM Projects

Source URL:<https://www.cu.edu/uis/service-catalog/customer-success-management>

Links

[1] <https://www.cu.edu/uis/service-catalog/customer-success-management>

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