Overview: Automic is the application used to schedule all university batch data processes. It authorizes uploaded data, ensuring secure distribution of requested information.

Benefits: Some of the benefits of Automic include:

- Statistics and change history
- Cross system internal and external job dependencies
- Calendar keyword scheduling
- Authentication of user uploaded files
- Separates Development and Production environments
- Automatic "Abnormal Process End" notification and texting

Who is eligible to use the service: Automic is available to anyone responsible for batch processes for the university. Automic update access is only approved for Production Service personnel, but read-only access is granted to campus users and developers.

How to request access to the service: Create a JIRA and assign it to Production Services.

Alias Information / Service History: You may hear this system referred to as Production or Batch. The system was previously referred to as UC4.

Related Services: Dilbert [2], HRMS [3], FIN [4], CS [5], eRA [6], CIW [7], DARS [8]

Service Hours: After hours Service Desk calls.

Support Services: 24/7.

Escalation Contact: Production Services [9].

Groups Audience: University Information Services

Source URL: https://www.cu.edu/uis/service-catalog/batch-processing-automic

Links
[1] https://www.cu.edu/uis/service-catalog/batch-processing-automic
[8] https://www.cu.edu/uis/service-catalog/degree-audit-and-transfer-credit-datc
[9] mailto:ps.cc@cu.edu