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Secure Enterprise Search (SES) [1]

Overview: Secure Enterprise Search (SES) provides a secure and user-friendly search functionality for pages and components within PeopleSoft applications. This service is currently enabled for the CU-SIS Campus Solutions (CS) and Customer Relationship Management (CRM) applications. SES can be enabled in future PeopleSoft application implementations and upgrades and is a component of the Human Capital Management (HCM) and Finance (FIN) systems.

Benefits: Some of the benefits of SES include:

- Access to the service is automatically granted to all university employees with access to SES-enabled applications, including student employees. Separate access requests are not needed.
- SES is accessed via PeopleSoft applications (for example, CS, CRM, etc.).
- Searches are conducted through a simple and intuitive interface that presents topics most relevant to the search criteria displayed first in the results list.
- SES provides analytics that allow SES-enabled application administrators to pull metrics on application usage patterns.

Who is eligible to use the service: All CU student, faculty and university staff with access to SES-enabled PeopleSoft applications.

How to request access to the service: All university employees with access to SES-enabled applications are automatically provided access to SES.

Compatible Browsers: Refer to the Supported Browsers [2] page.

Related Services: CU- Campus Solutions (CS) [3], Customer Relationship Management (CRM) [4]

Service Hours: Service Hours: 24/7 except for planned maintenance and temporary service suspension at UIS's discretion due to peak load conditions.

Support Line: UIS Service Desk [5], 303-860-help (4357)

Groups audience:
University Information Services

Source URL:https://www.cu.edu/uis/secure-enterprise-search-ses

Links
[1] https://www.cu.edu/uis/secure-enterprise-search-ses [2] https://www.cu.edu/uis/uis-service-desk/policies-guidelines/supported-browsers [3] https://www.cu.edu/uis/cu-sis-campus-solutions-cs [4] https://www.cu.edu/university-information-systems/service-catalog/peoplesoft-customer-relationship-management-crm [5] mailto:help@cu.edu