Secure Enterprise Search (SES) [1]

Overview: Secure Enterprise Search (SES) provides a secure and user-friendly search functionality for pages and components within PeopleSoft applications. This service is currently enabled for the CU-SIS Campus Solutions (CS) and Customer Relationship Management (CRM) applications. SES can be enabled in future PeopleSoft application implementations and upgrades and will be a component of the Human Capital Management (HCM) and Finance (FIN) systems when the Elevate project [2] goes live.

Benefits: Some of the benefits of SES include:

- Access to the service is automatically granted to all university employees with access to SES-enabled applications, including student employees. Separate access requests are not needed.
- SES is accessed via PeopleSoft applications (for example, CS, CRM, etc.).
- Searches are conducted through a simple and intuitive interface that presents topics most relevant to the search criteria displayed first in the results list.
- SES provides analytics that allow SES-enabled application administrators to pull metrics on application usage patterns.

Who is eligible to use the service: All CU student, faculty and university staff with access to SES-enabled PeopleSoft applications.

How to request access to the service: All university employees with access to SES-enabled applications are automatically provided access to SES.


Related Services: CU- Campus Solutions (CS) [4], Customer Relationship Management (CRM) [5]

Service Hours: Service Hours: 24/7 except for planned maintenance and temporary service suspension at UIS’s discretion due to peak load conditions.

Support Line: UIS Service Desk [6], 303-860-help (4357)

Groups audience:
University Information Services

Source URL: https://www.cu.edu/uis/secure-enterprise-search-ses

Links
[1] https://www.cu.edu/uis/secure-enterprise-search-ses
[6] mailto:help@cu.edu