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Student Self-Service Upgrade [1]

In fall 2025, the Campus Solutions Student Self-Service upgrade will enable CU students to move from the Student Center in their portal to browser pages on desktops, smartphones and tablets.

In addition to the minor changes to the Student Center used by CU Denver and UCCS students, new navigation menus and other changes will improve all CU student self-service pages from Financial Aid, Student Records, Registration, the Bursar's Office and the Law Bidding page for University of Colorado Law School students.

Why is the Student Self-Service navigation changing?

Functionality hasn't really changed, but the look and feel are very different.

In the old version, clicking a Student Center icon opened a new frame within the student portal. Navigating within frames can be clunky and frustrating. Oracle, our Campus Solutions vendor, no longer supports navigating within frames and instead offers fluid navigation.

The new design also meets accessibility requirements, allowing CU to no longer need a thirdparty product for this purpose. The upgrade also allows CU to readily adopt any new functionality Oracle delivers, as new features will only be offered for fluid pages.

Now, when a student clicks any Student Center icon, a new page opens in their browser instead of within a frame in the Student Center.

While the improved navigation may be intuitive for most students, University Information Services provides the following visual guides to identify changes and new workflows.

Click a topic to explore specific changes.

Student Center in the Student Portal (UCCS and CU Denver)

CU Boulder students will not see changes within their Buff Portal, while CU Denver and UCCS students will find minor changes to the Student Center when they enter their student portal:

	Student Center	
Academics	Admissions	Q Class Search
Student Account	\$ Financial Aid	Register for Classes (add/drop)
Profile	Tasks Holds - To-Do's	

The old and new Student Centers seen side-by-side highlights the changes.



Most icon options remain the same: Academics, Admissions, Class Search, Student Account, Financial Aid, Register for Classes and Profile.

Task—Holds and Tasks—To Do's are now combined as one: Tasks (Holds & To-Do Items) . Like the previous version, a notification alert appears as a number in a circle when you have an active To-Do item or a hold.

The Advisor option is now found under Academics in the left navigation menu.

← 🥵 Denver Anschutz	2	
Academic Progress		
Course History	Advisors	
View Grades		
Milestones	Name	Program
View Unofficial Transcript	Emma Mooso	Business School UGRD
Enrollment Verification	Amy Vady	Business School UGRD
Application for Graduation	Hannah Stewart	Business School UGRD
Transfer Credit Report		buinted of the Contr
Projected GPA Calculator	Jaimie McLaughlin	Business School UGRD
Term Summary Information		
Class Rank Letter		
☆ Advisors		

Mobile version

The new navigation works on mobile devices, with slight differences. After clicking any icon on the Student Center, a new browser page will open to that area's menu. Here's an example from Financial Aid on a mobile device:

← 🛛 🛈 😇 🛛 Financial Aid	1
2024-2025 CU Colorado Springs	Change
Outstanding Offers	1
anage Accepted Awards	
Award Summary	
College Financing Plan	
🛼 Disbursements 🛛 🔘	
Report Private Scholarships	
Or Need Summary	
Or Cost of Attendance	

NOTE: Menu options may vary depending on your campus.

After you click and go to a specific page, use the **back arrow** to return to the **Menu**.

- VIES Financial Aid	:
2024-2025	
CU Colorado Springs	
Outstanding Offers	
Outstanding Offers Status Successful (1)	
Outstanding Offers Status Successful	1 row
Outstanding Offers Status Successful 1 Direct Unsubsidized Loan #2	 1 row

Academics

After a student clicks the **Academics** icon, an Academic Progress page will open in a new browser tab with a left-side menu that allows students to more easily navigate to different pages.

← 🧐 Denver Anschutz		
Academic Progress		
Course History	Advisors	
View Grades		
Milestones	Name	Program
The state of the s	Emma Mooso	Business School UGRD
View Unofficial Transcript	<u></u>	
Enrollment Verification	Amy Vady	Business School UGRD
Application for Graduation		
Transfor Crarki Donort	Hannah Stewart	Business School UGRD
Projected GPA Calculator	Jaimie McLaughlin	Business School UGRD
Term Summary Information		
Class Rank Letter		
∜ Advisors ©⇒		

Admissions

After a student clicks the **Admissions** icon, an Admissions page will open in a new browser tab with a left-side menu that allows students to more easily navigate to different pages.

There are no other significant changes under Admissions.

Class Search

Students can search for classes using the filters on the left side menu.



Student Account

Besides the page opening in a new tab with the left-side navigation, little has changed under **Student Account**. The new menu has the same options as the old version that popped up within a frame in the Student Center.

Student Center		Old Version
P	Student Account View Billis and Payment Options	×
Academics	COF Authorization/Review	
Student Account	View Student Permissions	
A	View 1098-T	
Tasks - Holds	Tasks - To-Do items	

Clicking **View Bills and Payment Options** takes the student to Nelnet, CU's electronic payment service provider, just as it did in the old version.



Under **Direct Deposit Student Refunds**, the same information is shared with an option at the bottom to enter your direct deposit account number, confirm and submit it. The only difference is the top graphic has been removed, simplifying the page.

Account Services > Direct Deposit						Old Versi	ion
0 510 ² 1		0	>		\rightarrow	0	
I hereby authorize the	Jniversity of Co	lorado to :					
 Deposit credit balances from m Credit my checking or savings Initiate, if necessary, debit entri 	y tuition and fee account account with these funds. as and adjustment for an	via electronic transfer of v credit entries in error to	funds to my account at t L} my account.	he financial institution the	at I designate.		
I understand that:							
 Once I have signed up for direct this includes the required enrol This direct deposit authorization 	I deposit, any future cred ment deposit (less any or h does NOT authorize the	It balance will automatica standing charges) which university to withdraw m	If y be deposited in my fil h will deposited approxin oney from my account fi	nancial institution accour nately 4-6 weeks after gr or tuition and fee charger	t. For degree-seeking aduation or separation.	students at the Boulder car	mpus,

← 📴 Denver Anschutz	Z New Version
CU Direct Deposit	New Version
Account Balance	Direct Deposit for Student Refunds
O_ Direct Deposit Student Refunds	I hereby authorize the University of Colorado to :
O- Tuition Fee Agreement	 Deposit credit balances from my tuition and fee account via electronic transfer of funds to my account at the financial institution that I designate. Credit my checking or savings account with these funds.
O- Pay Deposit	Initiate, if necessary, debit entries and adjustment for any credit entries in error to my account.
Or View Student Permissions	I understand that: 1. Once I have signed up for direct deposit, any future credit balance will automatically be deposited in my financial institution account. For degree- seeking students at the Boulder campus, this includes the required enrollment
COF Authorization / Review	deposit (less any outstanding charges) which will deposited approximately 4-6 weeks after graduation or separation.
O. View 1098-T	 This direct deposit authorization does NOT authorize the university to withdraw money from my account for tuition and fee charges. The deposit will show on my financial institution account approximately two to three business days after the credit appears on my university tuition and fee
	 account. I should contact my financial institution to verify receipt of funds. I acknowledge that the origination of direct deposit transaction to my account must comply with the provisions of U.S. law. I also understand that I cannot cancel this authorization through any third parties, including my financial institution, but must cancel this authorization by deleting my account using the following pages, or contacting my campus Bursa's Office in writing or email.
	 Refunds reflect current activity on each campus's bursar account. I realize I may be assessed future charges if I change my schedule, enroll in a waitlisted

Financial Aid

In the previous version, when a student clicked the **Financial Aid** icon, a new frame would pop up the student portal displaying a Campus Solutions page with a financial aid menu.

Financial	Aid			>
	v	iew Financial	Aid	
	Acc	ept/Opcline A	wards	
	Su	ummer Applica	tion	
	Repor	t Private Scho	larships	
	Fina	ancial Aid Sun	nmary	
	Professio	nal Judgemer	t Estimator	

NOTE: Some options, Summer Applications and Professional Judgement Estimator, are unique to specific campuses. Your menu options may vary depending on your campus.

After selecting one of the six menu items, students would select the aid year they wanted to view.

Financial Aid >	Select Aid Year to View Old Version	on
	= Mer	nu
elect the aid year	ar you wish to view	
Aid Year	2013	
Institution	CU Boulder	
Aid Year Description	Award information is not yet available.	
Aid Year	2025	
Institution	CU Denver	
Aid Year Description	Financial Aid Year 2024-2025	
Aid Year	2024	

In the updated version, after a student clicks the **Financial Aid** icon in the Student Center, a new browser tab opens, asking the student to select the aid year first.

🛂 Denver | Anschutz

Select Financial Aid Year

Financial Aid Year 2024-2025	
CU Denver	
Financial Aid Year 2023-2024	
CU Denver	
Financial Aid Year 2022-2023	
CU Denver	
Financial Aid Year 2021-2022	
CU Denver	
Financial Aid Year 2020-2021	
CU Denver	

After selecting the aid year, navigation options appear on the new left-side menu of the default landing page for your **Financial Aid Award Summary**.

← 🚱 Deriver Anechutz	1			01
Financial Aid				
2824-2825 Change Curdenser				
Avets ^	Award Summary			
Summary	T Display Fast 2024 Cts Denser w			1.000
Accept Decline	Award Description/Category	Award Batus	Award	
Report Private Scholenhips	BUS Deans Transfer Stat Schp Schlesho	Accepted	100000	>
College Privancing Plan	Direct Subsidized Loan 1 Loan	Accepted	2,753.00	>
Priencial Act Summary ~	Biroci Unsubsidized Lean 1 Lean	Accepted	3,503.00	3
	Totals		7,259.00	
	Currency used in US Outer			
	Account Belance			
	Name of America's for American States in the American States and the States and the States and American States	n an it is standard to they you th the gap between your addy to pay your respected that	with distance of the lattice of the	sale, unital fee

In the old version, students would scroll to the bottom of the page to find the Accept/Decline Awards and Financial Aid Summary buttons.

Term Totals			2,633.33		2,633.3
all 2024 CU Denver Term Award Detail					
all 2024 CU Denver					
AWARD DESCRIPTION	CATEGORY	OFFERED		ACCEPTED	
Fed Pell Grant Fall	Grant		2,477.33		2,477.33
Wect Subsidized Loan 1	Loan		156.00		156.0
lerm Totals			2,633.33		2,633.3
ervey used is US Dollar				ч	
financial aid award is determined from	n the information provided in your applic	ation. If there is no financial aid dis	played your application may	be in progress. Please	check back.
			ſ	Accept/Decline Awards	Financial Aid Summa

Those two options are available now as items on the left-side menu.



The workflow to accept or decline an award is the same with a slightly different layout. After a student selects Accept or Decline from a drop-down menu, they will select Submit. They also have the option to check Reduce.

← 📴 Deriver Ansch	hutz					○ :
Financial Aid						
2024-2025 Change CU Denver						
Awards	^ Accept/Decline					
Summary	Status Successful 0					4 rows
Accept/Decline	Edit 🐺 Submit Actions					11
	Award Description/Category	Award Decision	Reduce	Offered	Accepted	
Report Private Scholarships	Fed Pell Grant Fall Grant	Accept		2,477.35	2,477.33	
Financial Aid Summary	Fed Pell Grant Spring Orant	Accept		2,477.33	2,477.33	
	Direct Subsidized Loan 1 Loan	Accept ~	40	312.00	312.00	
-	Direct Unsubsidized Loan 1 Loan	Decline		0.00	0.00	
	Totals			5,266.66	5,266.66	
	Currency used is US Dollar You may accept or decline any or all of the awards that are current	fy available. Remember to "Submit" your char	ngen if you make further adjustments. (Werwise, check back periodically	for updates to your fina	ncial aid

Register for Classes

TBD

Profile

Similar to other areas, clicking the Profile icon opens a new browser page with a left-side navigation menu.



Navigating and making changes are intuitive. For example, to add a new address, a student would click **Addresses**, then the **Add Address** button. A form will pop-up for the student to enter new information and click **Save**.

Profile		
Prome		
100613089		Add Address Save
Personal Details	Addresses	Type Home
Contact Details	Home Address	"Country United States Q
Addresses	+	'Address 1
CEmergency Contacts	Address	Address 2
Q., Identity Details	1800 Grant St. Denver	Address 3
FERPA Release	Arapahoe United States	Carrent
CU Guest Access Summary	Mailing Address	State Q
0. Security Passphrase	+	Poisa
	Address	County From
	1800 Grant St. Denver	
	CO 80203	Current
	United States	
	Residence Hall Address	
	No address defined	
	Local Address	

Law Bidding

Groups audience:

University Information Services

Source URL: https://www.cu.edu/uis/projects-initiatives/student-self-service-upgrade

Links

[1] https://www.cu.edu/uis/projects-initiatives/student-self-service-upgrade