

Student Self-Service Upgrade ^[1]

In fall 2025, the Campus Solutions Student Self-Service upgrade will enable CU students to move from the Student Center in their portal to browser pages on desktops, smartphones and tablets.

In addition to the minor changes to the Student Center used by CU Denver and UCCS students, new navigation menus and other changes will improve all CU student self-service pages from Financial Aid, Student Records, Registration, the Bursar's Office and the Law Bidding page for University of Colorado Law School students.

Why is the Student Self-Service navigation changing?

Functionality hasn't really changed, but the look and feel are very different.

In the old version, clicking a Student Center icon opened a new frame within the student portal. Navigating within frames can be clunky and frustrating. Oracle, our Campus Solutions vendor, no longer supports navigating within frames and instead offers fluid navigation.

The new design also meets accessibility requirements, allowing CU to no longer need a third-party product for this purpose. The upgrade also allows CU to readily adopt any new functionality Oracle delivers, as new features will only be offered for fluid pages.

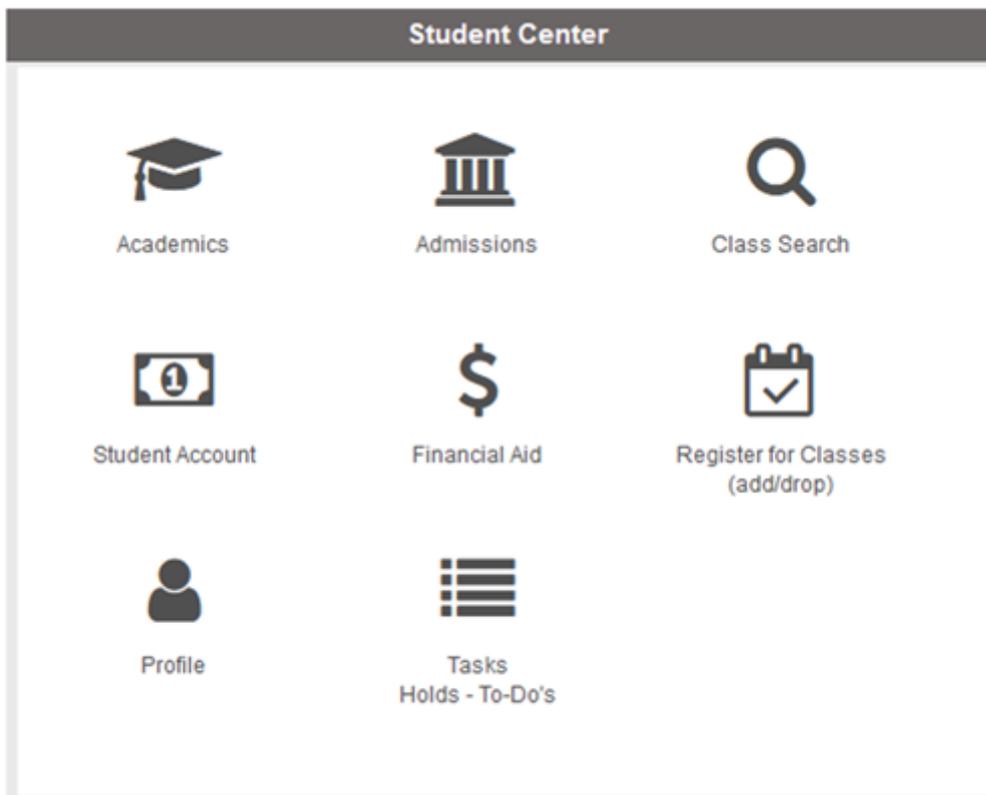
Now, when a student clicks any Student Center icon, a new page opens in their browser instead of within a frame in the Student Center.

While the improved navigation may be intuitive for most students, University Information Services provides the following visual guides to identify changes and new workflows.

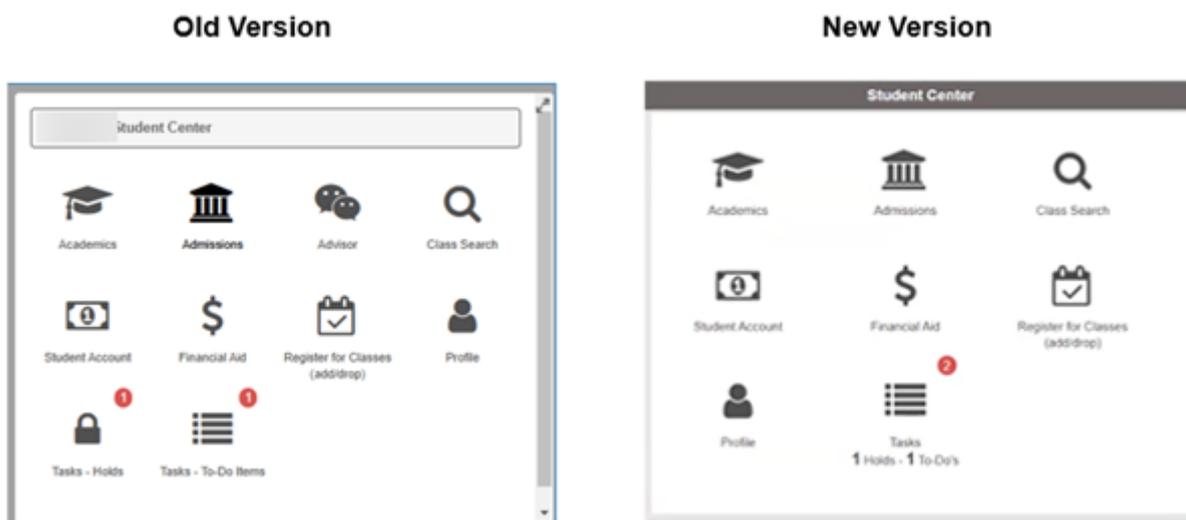
Click a topic to explore specific changes.

Student Center in the Student Portal (UCCS and CU Denver)

CU Boulder students will not see changes within their Buff Portal, while CU Denver and UCCS students will find minor changes to the Student Center when they enter their student portal:



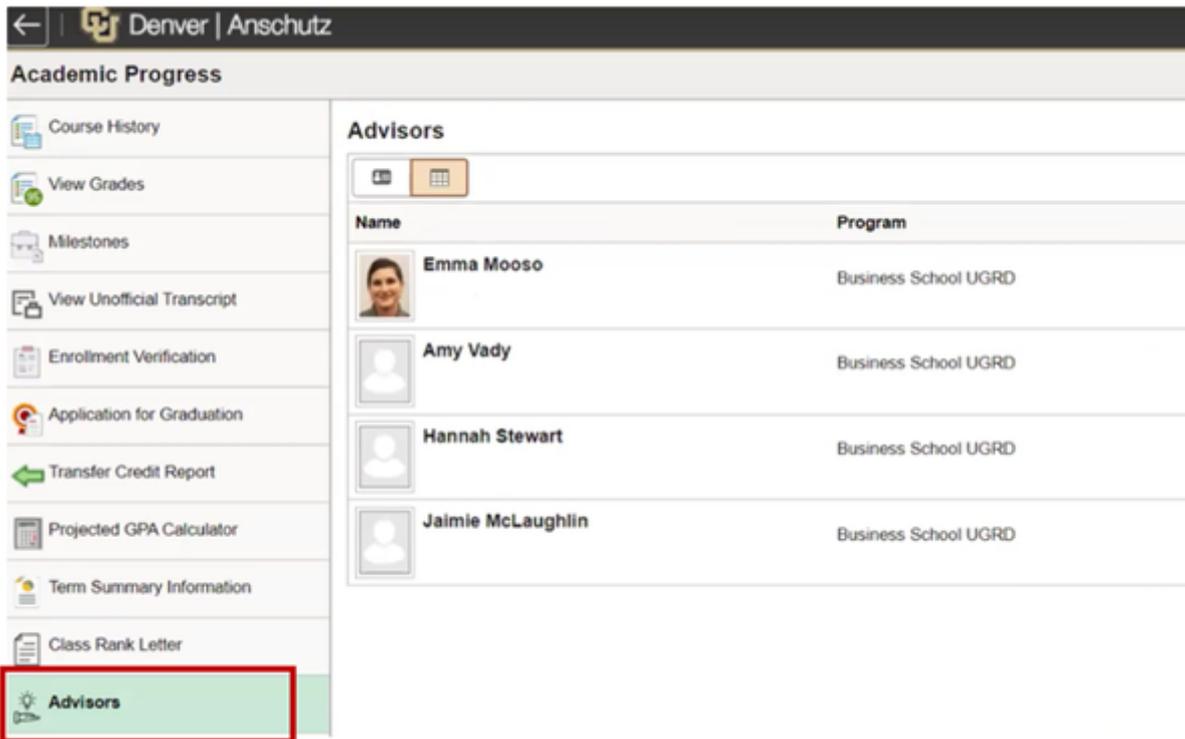
The old and new Student Centers seen side-by-side highlights the changes.



Most icon options remain the same: **Academics, Admissions, Class Search, Student Account, Financial Aid, Register for Classes** and **Profile**.

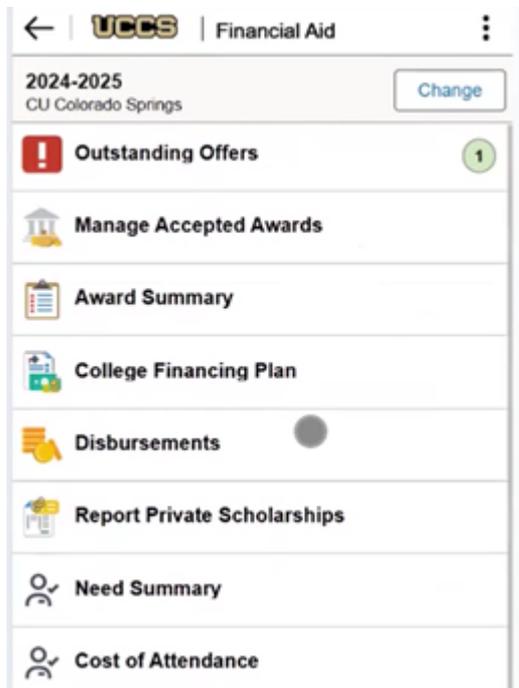
Task—Holds and **Tasks—To Do's** are now combined as one: **Tasks (Holds & To-Do Items)**. Like the previous version, a notification alert appears as a number in a circle when you have an active To-Do item or a hold.

The **Advisor** option is now found under **Academics** in the left navigation menu.



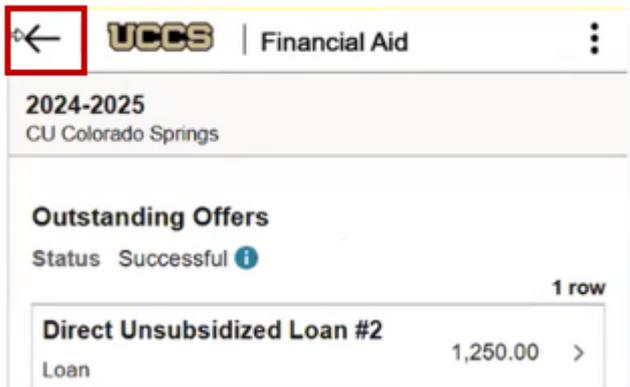
Mobile version

The new navigation works on mobile devices, with slight differences. After clicking any icon on the Student Center, a new browser page will open to that area's menu. Here's an example from Financial Aid on a mobile device:



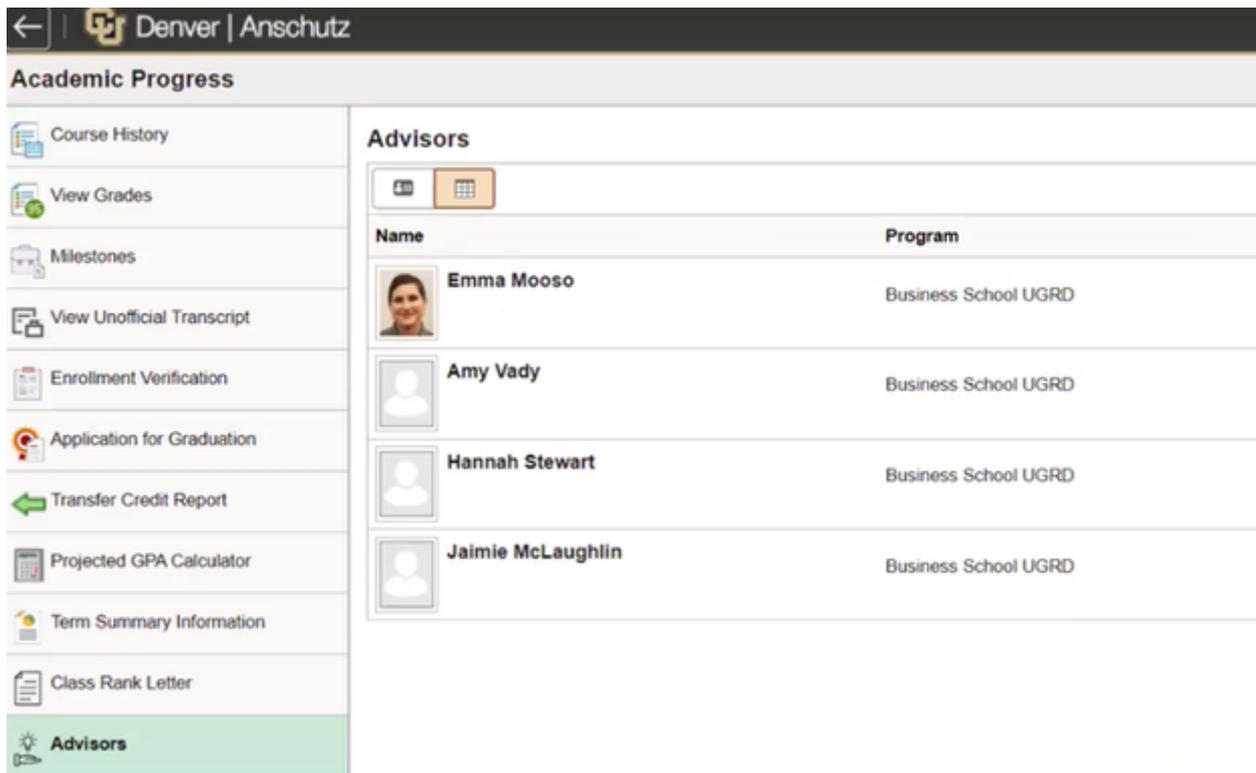
NOTE: Menu options may vary depending on your campus.

After you click and go to a specific page, use the **back arrow** to return to the **Menu**.



Academics

After a student clicks the **Academics** icon, an Academic Progress page will open in a new browser tab with a left-side menu that allows students to more easily navigate to different pages.



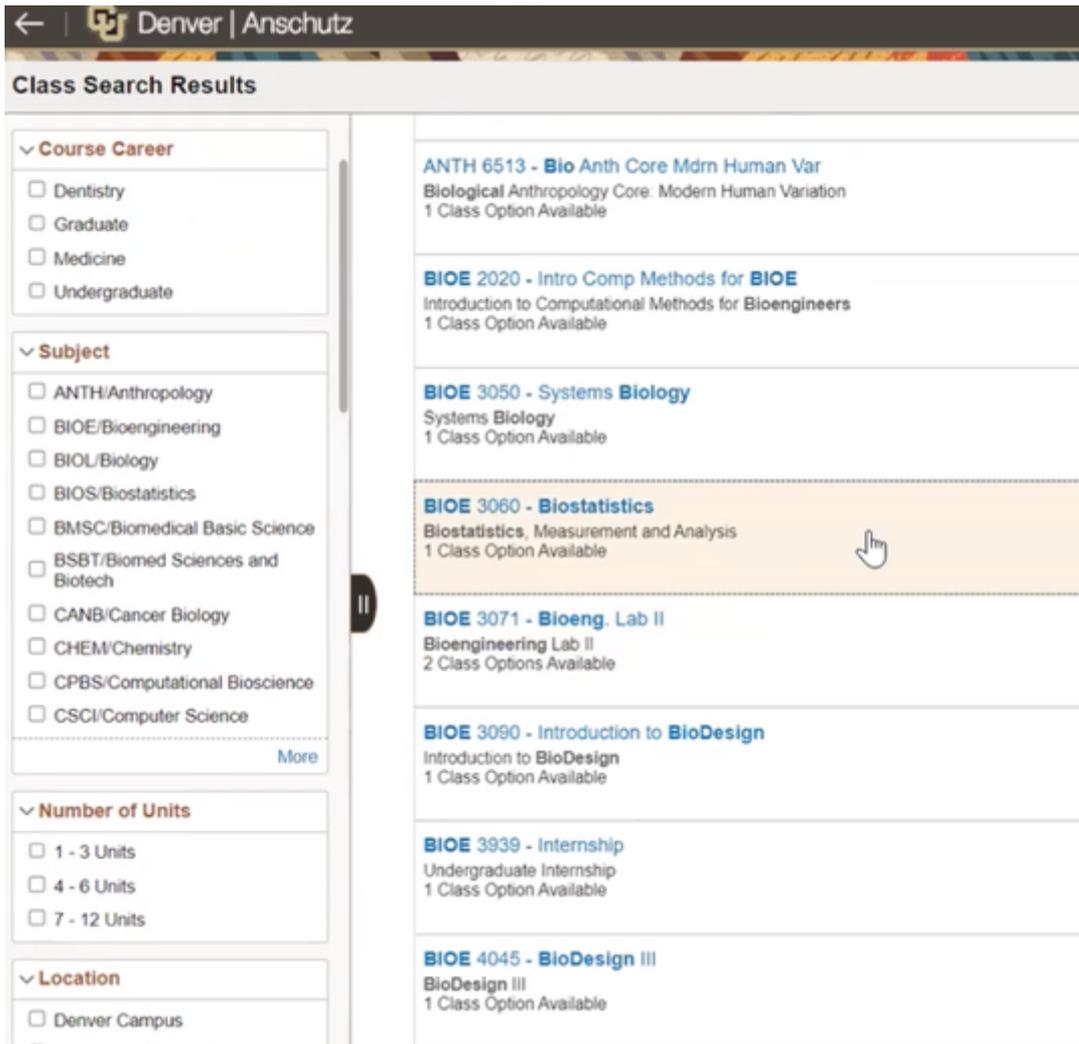
Admissions

After a student clicks the **Admissions** icon, an Admissions page will open in a new browser tab with a left-side menu that allows students to more easily navigate to different pages.

There are no other significant changes under Admissions.

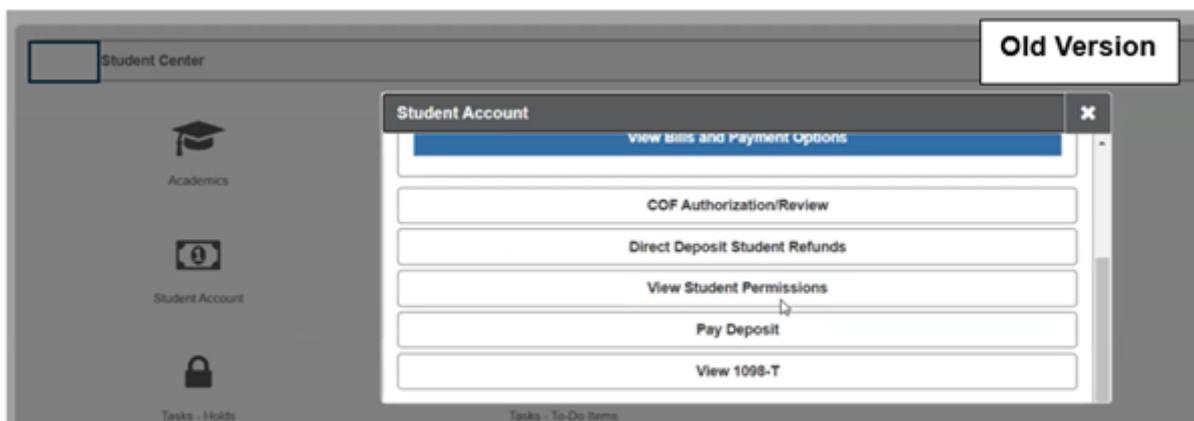
Class Search

Students can search for classes using the filters on the left side menu.

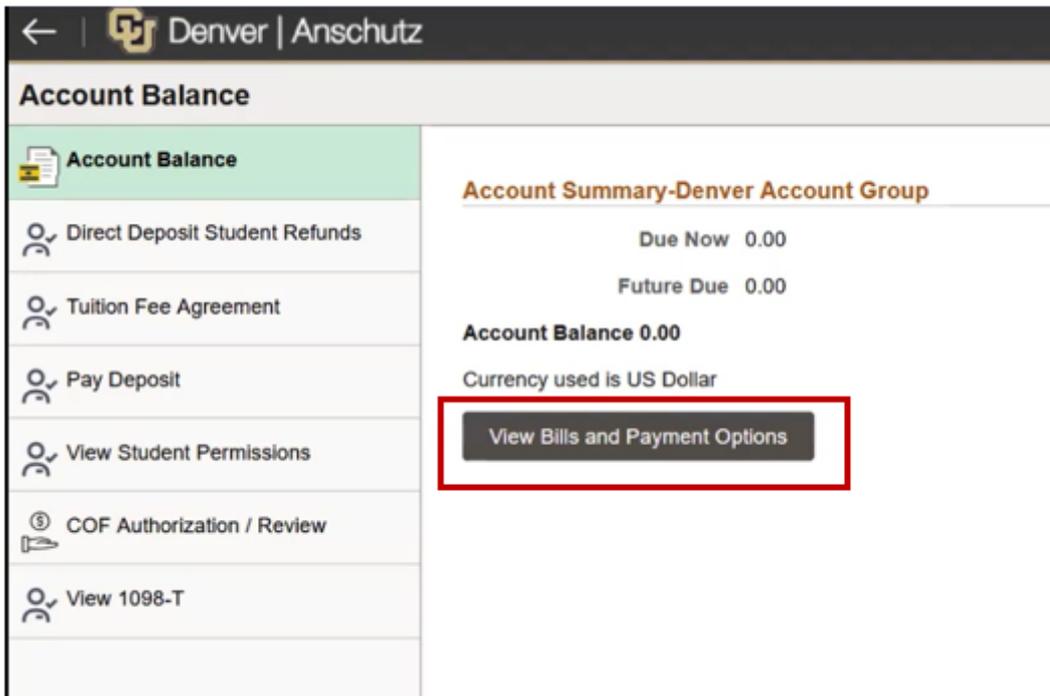


Student Account

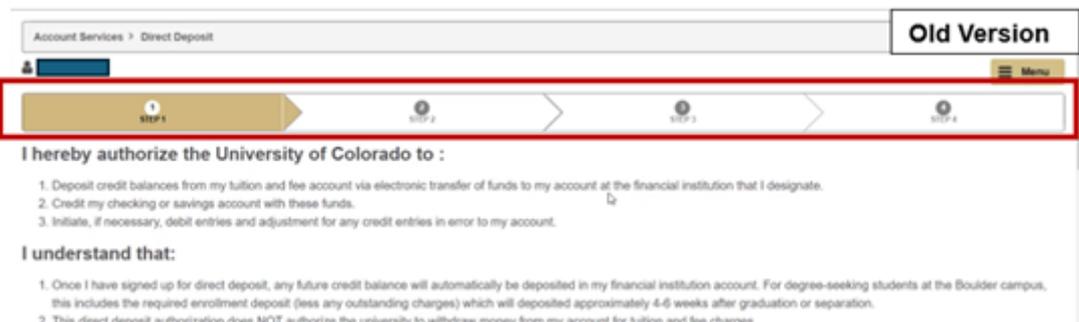
Besides the page opening in a new tab with the left-side navigation, little has changed under **Student Account**. The new menu has the same options as the old version that popped up within a frame in the Student Center.



Clicking **View Bills and Payment Options** takes the student to Nelnet, CU's electronic payment service provider, just as it did in the old version.



Under **Direct Deposit Student Refunds**, the same information is shared with an option at the bottom to enter your direct deposit account number, confirm and submit it. The only difference is the top graphic has been removed, simplifying the page.



Denver | Anschutz New Version

CU Direct Deposit

- Account Balance
- Direct Deposit Student Refunds**
- Tuition Fee Agreement
- Pay Deposit
- View Student Permissions
- COF Authorization / Review
- View 1098-T

Direct Deposit for Student Refunds

I hereby authorize the University of Colorado to :

1. Deposit credit balances from my tuition and fee account via electronic transfer of funds to my account at the financial institution that I designate.
2. Credit my checking or savings account with these funds.
3. Initiate, if necessary, debit entries and adjustment for any credit entries in error to my account.

I understand that:

1. Once I have signed up for direct deposit, any future credit balance will automatically be deposited in my financial institution account. For degree-seeking students at the Boulder campus, this includes the required enrollment deposit (less any outstanding charges) which will be deposited approximately 4-6 weeks after graduation or separation.
2. This direct deposit authorization does NOT authorize the university to withdraw money from my account for tuition and fee charges.
3. The deposit will show on my financial institution account approximately two to three business days after the credit appears on my university tuition and fee account.
4. I should contact my financial institution to verify receipt of funds.
5. I acknowledge that the origination of direct deposit transaction to my account must comply with the provisions of U.S. law. I also understand that I cannot cancel this authorization through any third parties, including my financial institution, but must cancel this authorization by deleting my account using the following pages, or contacting my campus Bursar's Office in writing or email.
6. Refunds reflect current activity on each campus's bursar account. I realize I may be assessed future charges if I change my schedule, enroll in a waitlisted

Financial Aid

In the previous version, when a student clicked the **Financial Aid** icon, a new frame would pop up the student portal displaying a Campus Solutions page with a financial aid menu.

Estel's Student Center Old Version

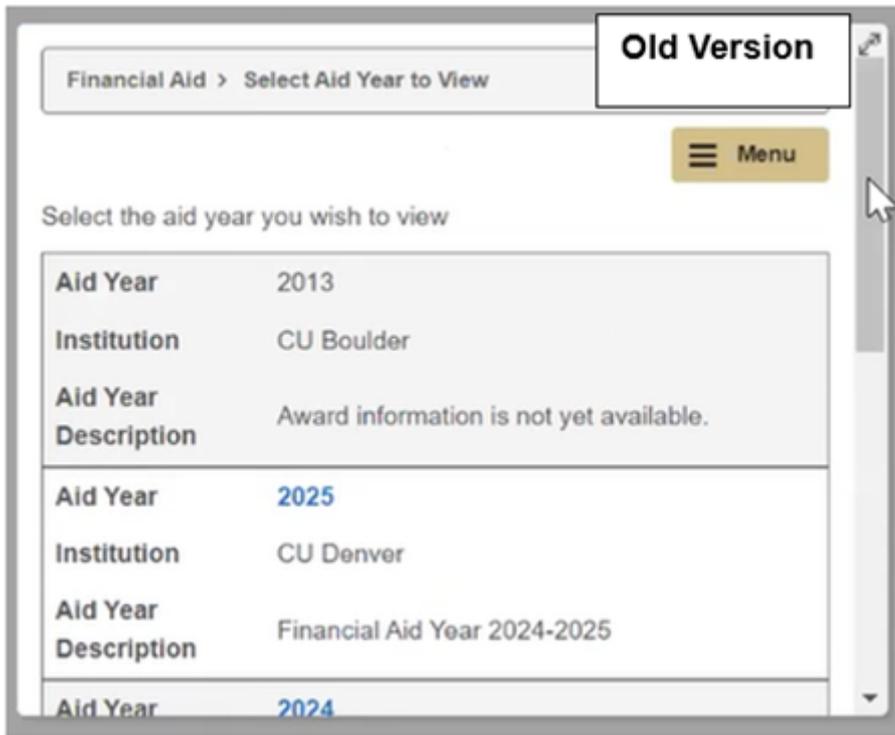
Financial Aid ✕

- View Financial Aid
- Accept/Decline Awards
- Summer Application
- Report Private Scholarships
- Financial Aid Summary
- Professional Judgement Estimator

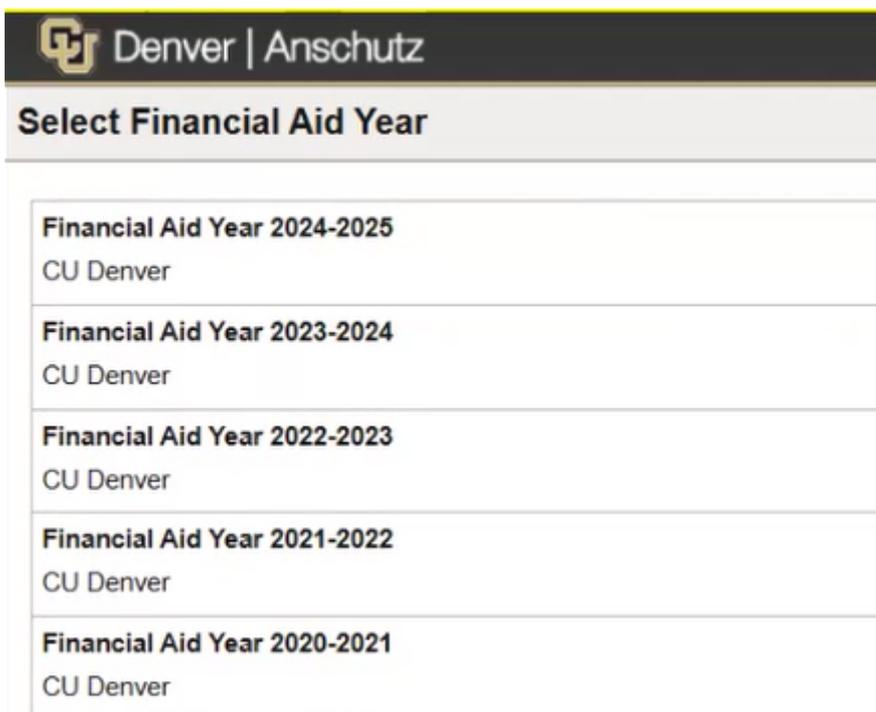
Tasks - Holds Tasks - To-Do Items

NOTE: Some options, Summer Applications and Professional Judgement Estimator, are unique to specific campuses. Your menu options may vary depending on your campus.

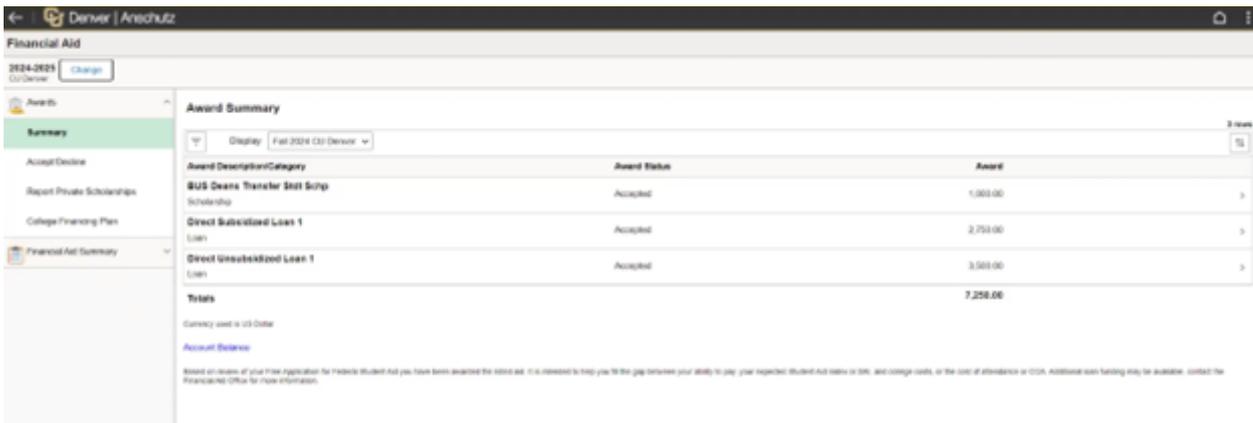
After selecting one of the six menu items, students would select the aid year they wanted to view.



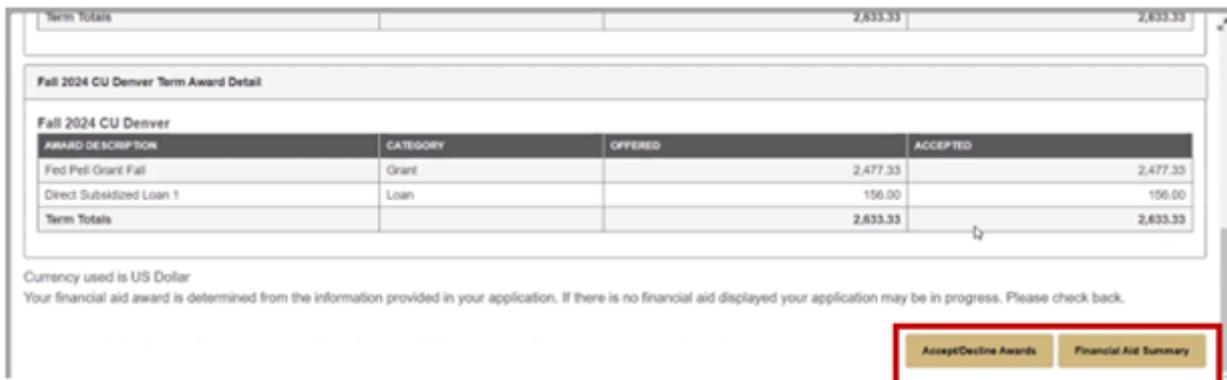
In the updated version, after a student clicks the **Financial Aid** icon in the Student Center, a new browser tab opens, asking the student to select the aid year first.



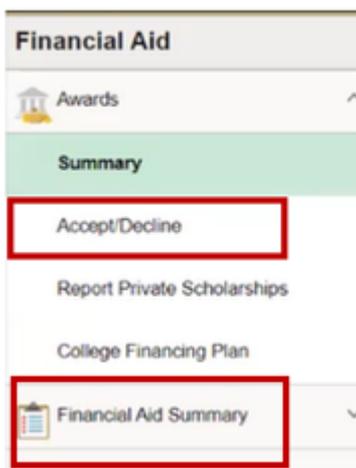
After selecting the aid year, navigation options appear on the new left-side menu of the default landing page for your **Financial Aid Award Summary**.



In the old version, students would scroll to the bottom of the page to find the **Accept/Decline Awards** and **Financial Aid Summary** buttons.



Those two options are available now as items on the left-side menu.



The workflow to accept or decline an award is the same with a slightly different layout. After a student selects Accept or Decline from a drop-down menu, they will select Submit. They also have the option to check Reduce.

Financial Aid

2024-2025
CU Denver [Change](#)

Awards

- Summary
- Accept/Decline**
- Report Private Scholarships
- College Financing Plan

Financial Aid Summary

Accept/Decline

Status: Successful

[Edit](#) [Submit](#) [Actions](#) 4 rows

Award Description/Category	Award Decision	Reduce	Offered	Accepted
Fed Pell Grant Fall Grant	Accept	<input type="checkbox"/>	2,477.33	2,477.33
Fed Pell Grant Spring Grant	Accept	<input type="checkbox"/>	2,477.33	2,477.33
Direct Subsidized Loan 1 Loan	Accept	<input type="checkbox"/>	312.00	312.00
Direct Unsubsidized Loan 1 Loan	Decline	<input type="checkbox"/>	0.00	0.00
Totals			5,266.66	5,266.66

Currency used is US Dollar

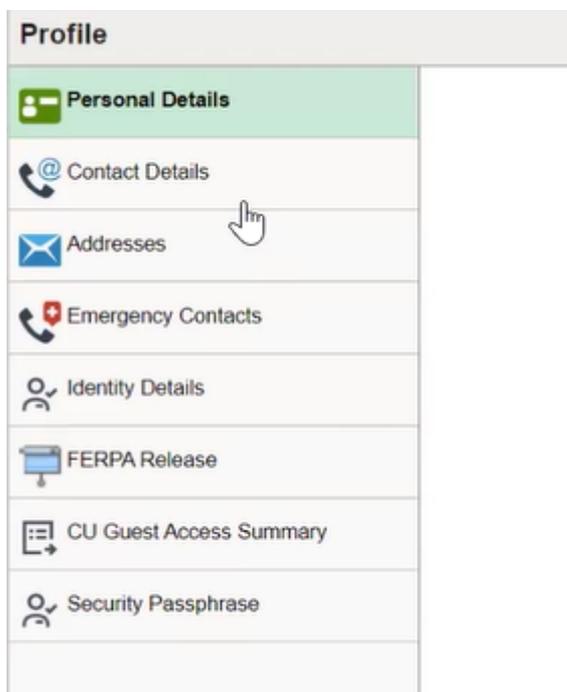
You may accept or decline any or all of the awards that are currently available. Remember to "Submit" your changes if you make further adjustments. Otherwise, check back periodically for updates to your financial aid.

Register for Classes

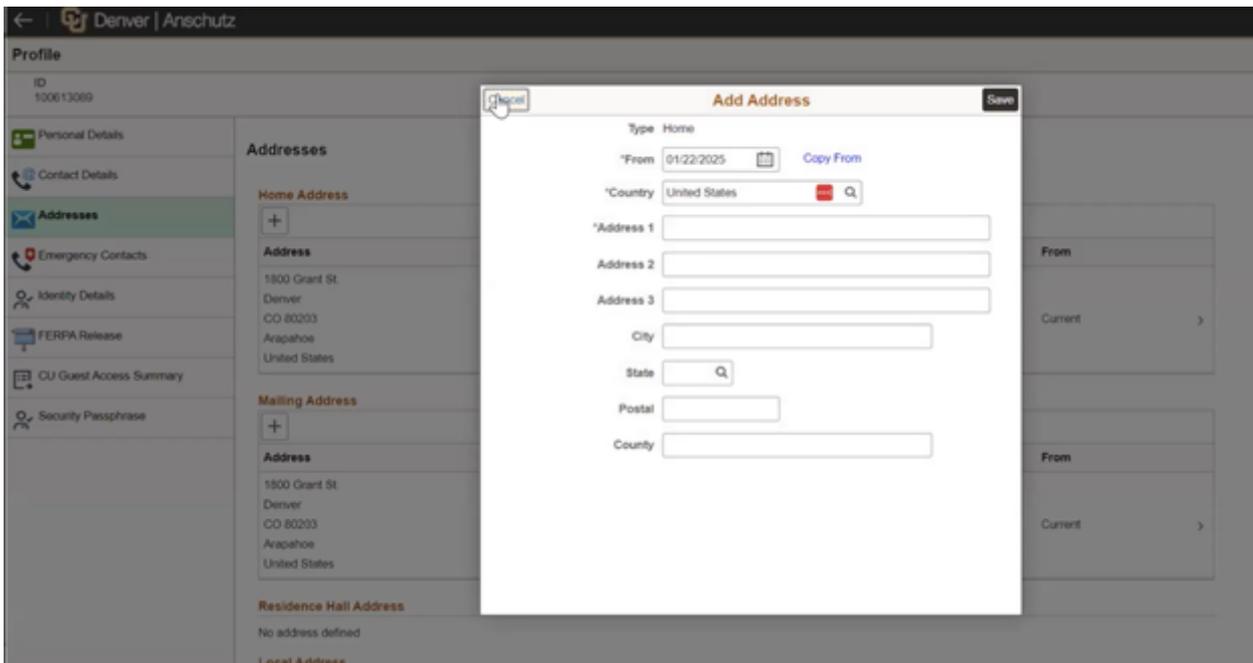
TBD

Profile

Similar to other areas, clicking the Profile icon opens a new browser page with a left-side navigation menu.



Navigating and making changes are intuitive. For example, to add a new address, a student would click **Addresses**, then the **Add Address** button. A form will pop-up for the student to enter new information and click **Save**.



Law Bidding

Groups audience:

University Information Services

Source URL: <https://www.cu.edu/uis/projects-initiatives/student-self-service-upgrade>

Links

[1] <https://www.cu.edu/uis/projects-initiatives/student-self-service-upgrade>