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# InfoEd Upgrade [1]

CU's research administration system, InfoEd, will be unavailable during its upgrade: 5 p.m. Friday, April 24, through 11:59 p.m. Sunday, April 26.

## User experience will remain the same after maintenance is complete.

This release will improve the application's daily stability, address bug fixes and enhance existing configuration tools. Annual upgrades like this ensure applications are at their peak performance and reduce the number of support tickets. While you may not notice a difference in your daily work, InfoEd will be better at handling all your research and compliance requests.

There will be no changes to the InfoEd user experience.

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## Prepare for the outage

Ensure all research and compliance activities are completed before **5 p.m. Friday, April 24.**

Please note: all enterprise applications, including InfoEd, will be unavailable on Sunday, April 26, due to scheduled maintenance. InfoEd will be available by **8 a.m. Monday, April 27.**

If you experience any issues after the upgrade, follow these instructions to clear your cache [2], then log in again.

## Have questions?

Reach out to your campus eRA Support team for help.

- Boulder – erahelp@colorado.edu [3]
- Denver & AMC – erasupport@cuanschutz.edu [4]
- UCCS & CU System – erahelp@cu.edu [5]

## What is InfoEd?

InfoEd is CU’s Electronic Research Administration (eRA) system, which automates the processes the university uses to apply for research grants and other funding. It manages the pre- and post-award administrative and regulatory aspects of grants, contracts, protocols and conflicts of interest.

Visit our Service Catalog [6] to learn more.

**Groups audience:**
University Information Services

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**Source URL:**https://www.cu.edu/uis/projects-initiatives/infoed-upgrade

**Links**
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