

Maintenance Matters ^[1]

MAINTENANCE MATTERS

^[2]

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Production Maintenance

Production windows affect our "live" systems with real-time data used by students, staff, and faculty. When there is a production window, most systems will not be available to users, unless a production communication states otherwise.

6 a.m. Sept. 13 to 12 a.m. Sept. 14 maintenance for production systems

[See All](#) ^[3]

Nonproduction Maintenance

Nonproduction maintenance windows affect the testing and development versions of CU's production systems. These mirrored systems allow UIS staff to develop new features and functionalities and test them before they are moved to production for real-time access by our customer base.

6 a.m. to 6 p.m. August 28 maintenance for nonproduction systems

[See All](#) ^[4]

Campus Solutions Maintenance

Campus Solutions windows are for maintenance on Campus Solutions (CS), the student system and primary component of CU Student Integrated Systems (CU-SIS). It encompasses many functions directly related to student administration, faculty workload and course management.

Campus Solutions can also be down during scheduled production maintenance windows.

[See All](#) ^[5]

Other Maintenance

For maintenance that doesn't fall into one of the above categories, it will be listed here.

[9 a.m. to 3 p.m. July 31 EUE unavailable](#) ^[6]

[See All](#) ^[7]

Completed Maintenance

Once maintenance is completed, details will be listed here.

[July 26 maintenance completed for production services](#) ^[8]

[July 12 maintenance completed for Campus Solutions production services](#) ^[9]

[July 10 maintenance completed for non-production services](#) ^[10]

[See All](#) ^[11]

Environment Activity

UIS uses many development environments, which are identical environments to our production services to allow for testing.

Do you use our different development environments for testing? Check to see the schedule of current and upcoming environment activities.

[See All](#) ^[12]

Maintenance key

Operational
Information
Degraded performance

Maintenance
Partial outage
Major outage

Contact us

Email: help@cu.edu ^[13]

Call: 303-860-HELP (4357)

In person: 1800 Grant St., Suite 200

Groups audience:

University Information Services

Sub Title:

It's important to ensure CU's systems perform optimally for you. Maintenance Matters gives you details on scheduled maintenance and outages to help you plan.

Source URL: <https://www.cu.edu/uis/maintenance-matters>

Links

[1] <https://www.cu.edu/uis/maintenance-matters>

[2] <https://www.cu.edu/blog/maintenance-matters>

[3] <https://www.cu.edu/blog/maintenance-matters/tag/production>

[4] <https://www.cu.edu/blog/maintenance-matters/tag/non-production>

[5] <https://www.cu.edu/blog/maintenance-matters/tag/campus-solutions>

[6] <https://www.cu.edu/blog/maintenance-matters/upcoming-uis-maintenance-alert-web-performance-monitor-application-eue>

[7] <https://www.cu.edu/blog/maintenance-matters/tag/other-maintenance>

[8] <https://www.cu.edu/blog/maintenance-matters/uis-maintenance-complete-production-services-july-26>

[9] <https://www.cu.edu/blog/maintenance-matters/uis-maintenance-complete-campus-solutions-production-services-july-12>

[10] <https://www.cu.edu/blog/maintenance-matters/uis-maintenance-complete-july-10-non-production-services-window>

[11] <https://www.cu.edu/blog/maintenance-matters/tag/completed-maintenance>

[12] <https://www.cu.edu/blog/maintenance-matters/environment-activities>

[13] <mailto:help@cu.edu>