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Maintenance Matters [1]



[2]

Subscribe to the Maintenance Matters monthly newsletter [3].

Subscribe to UIS maintenance RAVE alerts. [4]

Production Maintenance

Production windows affect our "live" systems with real-time data used by students, staff, and faculty. When there is a production window, most systems will not be available to users, unless a production communication states otherwise.

6 a.m. to 6 p.m. Saturday, Nov. 14 production maintenance [5]

6 a.m. to 6 p.m. Sunday, Dec. 13 production maintenance [6]

See All [7]

Nonproduction Maintenance

Nonproduction maintenance windows affect the testing and development versions of CU's production systems. These mirrored systems allow UIS staff to develop new features and functionalities and test them before they are moved to production for real-time access by our customer base.

6 a.m. to 6 p.m. Friday, Nov. 6 nonproduction maintenance [8]

6 a.m. to 6 p.m. Friday, Dec. 4 nonproduction maintenance [9]

See All [10]

Environment Activity

UIS uses many development environments, which are identical environments to our production services to allow for testing.

Do you use our different development environments for testing? Check to see the schedule of current and upcoming environment activities. Note: You need to be on a CU VPN to access the spreadsheet.

See All (sign in required) [11]

Other Maintenance

For maintenance that doesn't fall into one of the above categories, it will be listed here.

See All [12]

Maintenance key

UIS Glossary [13]

Operational
Information
Degraded performance

Maintenance
Partial outage
Major outage

Contact us

Email: help@cu.edu [14]
Call: 303-860-HELP (4357)
UIS Service Portal [15]
In person: 1800 Grant St., Suite 355

Groups audience:
University Information Services
Sub Title:
It's important to ensure CU's systems perform optimally for you. Maintenance Matters gives you details on scheduled maintenance and outages to help you plan.

Source URL:https://www.cu.edu/uis/maintenance-matters

Links
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[5] https://www.cu.edu/blog/maintenance-matters/upcoming-uis-maintenance-alert-production-systems-maintenance-6-am-6-pm-38 [6] https://www.cu.edu/blog/maintenance-matters/upcoming-uis-maintenance-alert-production-systems-maintenance-6-am-6-pm-39 [7] https://www.cu.edu/blog/maintenance-matters/tag/production [8] https://www.cu.edu/blog/maintenance-matters/uis-maintenance-nov-6-nonproduction-testing-and-development-enviroments [9] https://www.cu.edu/blog/maintenance-matters/uis-maintenance-dec-4-nonproduction-testing-and-development-environments
[10] https://www.cu.edu/blog/maintenance-matters/tag/non-production
[11] https://cu0.sharepoint.com/:x:/r/sites/UIS/_layouts/15/Doc.aspx?sourcedoc=%7BFCE0D392-426D-4268-9B8A-7B7E4FA94214%7D&file=Environment%20Strategy%20and%20Planning.xlsx&action=default&mobil
6030-468D-9FDA-F5D40C7CF382&wdLOR=c92CA2D46-6402-4BE2-8AAE-56DEEA2C4000&isSPOFile=1 [12] https://www.cu.edu/blog/maintenance-matters/tag/other-maintenance [13] https://www.cu.edu/uis/maintenance-matters/glossary [14] mailto:help@cu.edu
[15] https://support.cu.edu/TDClient/3366/Portal/Home/