Production Maintenance

Production windows affect our "live" systems with real-time data used by students, staff, and faculty. When there is a production window, most systems will not be available to users, unless a production communication states otherwise.

Non-Production Maintenance

Non-production maintenance windows affect the testing and development versions of CU's production systems. These mirrored systems allow UIS staff to develop new features and functionalities and test them before they are moved to production for real-time access by our customer base.

6 a.m. to 6 p.m. June 5: scheduled maintenance for non-production systems
Human Capital Management (HCM) maintenance affects the HCM system, which is used for core human resources, payroll and benefits, and other HR-related activities. Its applications are linked through the Enterprise Portal, which is the main point of entry for self-service applications for students, faculty and staff. The portal is sometimes called CU Resources, MyCUInfo, myUCCS Portal or CU Access.

HCM can be down during scheduled production maintenance windows as well as have dedicated maintenance windows.

6 a.m. to 6 p.m. June 5: scheduled maintenance for non-production systems [4]

See All [6]

Campus Solutions Maintenance

Campus Solutions windows are for maintenance on Campus Solutions (CS), the student system and primary component of CU Student Integrated Systems (CU-SIS). It encompasses many functions directly related to student administration, faculty workload and course management.

Campus Solutions can also be down during scheduled production maintenance windows.

6 a.m. to 6 p.m. June 5: scheduled maintenance for non-production systems [4]

See All [7]

Other Maintenance

For maintenance that doesn't fall into one of the above categories, it will be listed here.

See All [8]

Completed Maintenance

Once maintenance is completed, details will be listed here.

May 31 maintenance completed for production services [9]

May 15 maintenance completed for non-production services [10]
May 10 maintenance completed for production services [11]

See All [12]

Maintenance key

Operational
Information
Degraded performance

Maintenance
Partial outage
Major outage

Contact us

Email: help@cu.edu [13]
Call: 303-860-HELP (4357)
In person: 1800 Grant St., Suite 200

Groups audience:
University Information Services

Sub Title:
It's important to ensure CU's systems perform optimally for you. Maintenance Matters gives you details on scheduled maintenance and outages to help you plan.

Source URL: https://www.cu.edu/uis/maintenance-matters

Links
[1] https://www.cu.edu/uis/maintenance-matters
[2] https://www.cu.edu/blog/maintenance-matters
[4] https://www.cu.edu/node/node/242605
[8] https://www.cu.edu/blog/maintenance-matters/tag/other-maintenance
[9] https://www.cu.edu/blog/maintenance-matters/uis-maintenance-complete-production-services-may-31