Maintenance Matters

MAINTENANCE MATTERS

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Production Maintenance

Production windows affect our "live" systems with real-time data used by students, staff, and faculty. When there is a production window, most systems will not be available to users, unless a production communication states otherwise.

10 p.m. to 4 a.m. Tuesday Jan. 5 through Friday Jan. 8 portal maintenance

Non-production Maintenance

Non-production maintenance windows affect the testing and development versions of CU's production systems. These mirrored systems allow UIS staff to develop new features and functionalities and test them before they are moved to production for real-time access by our customer base.

Campus Solutions Maintenance
Campus Solutions windows are for maintenance on Campus Solutions (CS), the student system and primary component of CU Student Integrated Systems (CU-SIS). It encompasses many functions directly related to student administration, faculty workload and course management.

Campus Solutions can also be down during scheduled production maintenance windows.

See All [6]

Other Maintenance

For maintenance that doesn't fall into one of the above categories, it will be listed here.

See All [7]

Completed Maintenance

Once maintenance is completed, details will be listed here.

Jan. 3 maintenance completed for production systems [8]

Dec. 6 maintenance completed for production systems [9]

Nov. 20 maintenance completed for non-production services [10]

See All [11]

Environment Activity

UIS uses many development environments, which are identical environments to our production services to allow for testing.

Do you use our different development environments for testing? Check to see the schedule of current and upcoming environment activities.

See All [12]
Maintenance key

Operational Information
Degraded performance

Maintenance
Partial outage
Major outage

Contact us

Email: help@cu.edu [13]
Call: 303-860-HELP (4357)
In person: 1800 Grant St., Suite 355

Groups audience:
University Information Services

Sub Title:
It's important to ensure CU's systems perform optimally for you. Maintenance Matters gives you details on scheduled maintenance and outages to help you plan.

Source URL: https://www.cu.edu/uis/maintenance-matters

Links
[1] https://www.cu.edu/uis/maintenance-matters
[2] https://www.cu.edu/blog/maintenance-matters
[3] https://www.cu.edu/blog/maintenance-matters/upcoming-uis-maintenance-alert-production-systems-maintenance-10-pm-4-am
[7] https://www.cu.edu/blog/maintenance-matters/tag/other-maintenance
[9] https://www.cu.edu/blog/maintenance-matters/uis-maintenance-complete-production-services-dec-6-0
[12] https://www.cu.edu/blog/maintenance-matters/environment-activities
[13] mailto:help@cu.edu