Maintenance Matters

Production Maintenance

Production windows affect our "live" systems with real-time data used by students, staff, and faculty. When there is a production window, most systems will not be available to users, unless a production communication states otherwise.

4 a.m.-6 p.m. Feb. 23 scheduled maintenance for production systems

See All

Non-Production Maintenance

Non-production maintenance windows affect the testing and development versions of CU's production systems. These mirrored systems allow UIS staff to develop new features and functionalities and test them before they are moved to production for real-time access by our customer base.

6 a.m.-6 p.m. March 6 scheduled maintenance for non-production systems

See All

HCM Maintenance
Human Capital Management (HCM) maintenance affects the HCM system, which is used for core human resources, payroll and benefits, and other HR-related activities. Its applications are linked through the Enterprise Portal, which is the main point of entry for self-service applications for students, faculty and staff. The portal is sometimes called CU Resources, MyCUInfo, myUCCS Portal or CU Access.

HCM can be down during scheduled production maintenance windows as well as have dedicated maintenance windows.

See All [7]

Campus Solutions Maintenance

Campus Solutions windows are for maintenance on Campus Solutions (CS), the student system and primary component of CU Student Integrated Systems (CU-SIS). It encompasses many functions directly related to student administration, faculty workload and course management.

Campus Solutions can also be down during scheduled production maintenance windows.

4 a.m.-6 p.m. Feb. 23 scheduled maintenance for production systems [3]

See All [8]

Other Maintenance

For maintenance that doesn't fall into one of the above categories, it will be listed here.

5 a.m.-5 p.m. March 14 scheduled maintenance for SkillSoft [9]

See All [10]


See All [10]

Completed Maintenance
Once maintenance is completed, details will be listed here.

**Feb. 23** maintenance completed for production systems

**Feb. 7** maintenance completed for nonproduction systems

**Feb. 8** maintenance completed for Skillsoft

[See All]

**Maintenance key**

Operational
- Information
- Degraded performance

Maintenance
- Partial outage
- Major outage

**Contact us**

Email: help@cu.edu

Call: 303-860-HELP (4357)

In person: 1800 Grant St., Suite 200

**Groups audience:**
University Information Services

**Sub Title:**
It's important to ensure CU's systems perform optimally for you. Maintenance Matters gives you details on scheduled maintenance and outages to help you plan.

**Source URL:** https://www.cu.edu/uis/maintenance-matters

**Links**
[1] https://www.cu.edu/uis/maintenance-matters
[2] https://www.cu.edu/blog/maintenance-matters