Current UIS Projects and Initiatives [1]

Below, you will find details of all current UIS projects and initiatives in the planning and execution phase. It does not include:

- Projects in the initiation phase

  New UIS project requests are submitted. High-level details are provided to the UIS Leadership, who determine whether the project should move into the planning phase. [2] and closing phase

  The team undertakes the necessary tasks to close the project. This includes, but is not limited to, post-production support, transition to operational service and the collection and analysis of lessons learned. [3]

- version updates
- PUMs
- regular maintenance projects

UIS identifies customer requests for projects or initiatives as either maintenance (work that is expected, routine, and keeps our services healthy, secure and performant) or work request (work that involves something new or different). Maintenance projects and initiatives are designated by MN, while work requests are designated by WR.

Questions?

If you have a question about a project, click the link under the questions column to email the project manager.
### Project Name

**MN: Data Center Move** [6]

#### Project Summary

**Project Phase**

The project phase identifies where a project, or initiative, is in its cycle. It begins with the planning phase and ends with the closing phase. [4]

**Project Health**

The project health identifies how a project, or initiative, is doing in terms of budget, timeline and scope. [5]

(DURING EXECUTION)

- **Informed by recommendations from CU’s legal team and the IT Governance Committee,** CU leadership decided the data center move is essential to delivering core services to the university. It is imperative that the data center move take place with succinct preparation rather than in an emergency scenario.

- **Execution Phase**
  - The UIS project team executes the project plan with a focus on meeting scope, budget and timeline.

- **Active management of time, cost, quality, change, risk and issues occur during the execution phase.** [7]

- **Green project status**
  - On-track projects are given green status. These projects are running within budget, timeline or scope. [8]

- **Contact us**

**Fall 2023**
PROJECT SUMMARY

Project phase
The project phase identifies where a project, or initiative, is in its cycle. It begins with the planning phase and ends with the closing phase. [4]

Project health
The project health identifies how a project, or initiative, is doing in terms of budget, timeline and scope. [5]

(DURING EXECUTION)

QUESTIONS

Planning Phase
The UIS project team collects and develops necessary information to determine and confirm scope, budget and timeline. The team then develops project plans to manage time, cost, quality, change, risk and issues, which will guide the team through the project execution and closure phases.[10]

Green project status
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Contact us

MN: HCM/IEP/IGW Upgrade
This project ensures the PeopleSoft HCM, IEP and IGW applications are up-to-date and staying within vendor support.
Open Enrollment is the only time that CU’s more than 25,000 benefits-eligible faculty, staff, graduate medical education residents, retirees and surviving spouses can make changes to their health care plans, flexible spending accounts, and life and disability plans. The rest of the year, they make limited changes based on certain qualifying life events. The annual Open Enrollment project prepares the Human Capital Management (HCM) system for the 2023 benefits open enrollment period. Employee Services coordinates all communications, carrier fairs and informational sessions; advises on the HCM functional and configuration requirements; confirms enrollment accuracy and eligibility; and manages the file transmissions to insurance providers. UIS provides application and system development and support before and during open enrollment; during payroll testing and production payroll processing; QA test coordination and support; and the development of and file distribution support for vendor interfaces following open enrollment.
Eliminate manual access requests for all student users and the majority of affiliate users requesting eRA access. Significantly reduce resources required for highly manual access provisioning process due to eliminating the creation of most POI records. eRA contributes approx. 35% of POIs to HCM. Most of these will be eliminated.

- Reducing the current complexity of the provisioning process
- Better security for systems due to prompt removal of access via batch deprovisioning of access for those who no longer need it
- Better security for systems due to prompt removal of access via batch deprovisioning of access for those who no longer need it
- Resolving downstream reporting issues due to clarity removal of non-employee records from HCM.
- Prerequisite for subsequently allowing affiliates to authenticate without CU-specific credentials.
- Reduction of duplicate profiles in InfoEd via order of precedence for the same individual sourced from multiple systems.

Planning
Planning Phase
The UIS project team collects and develops necessary information to determine and confirm scope, budget and timeline. The team then develops project plans to manage time, cost, quality, change, risk and issues, which will guide the team through the project execution and closure phases.

Green
Green project status
On-track projects are given green status. These projects are running (DURING EXECUTION).
**Project Phase**

The project phase identifies where a project, or initiative, is in its cycle. It begins with the planning phase and ends with the closing phase. [4]

**Project Health**

The project health identifies how a project, or initiative, is doing in terms of budget, timeline and scope. [5]

**Questions?**

(DURING EXECUTION)

Phase 1 of this IT Gov/UIS project will address current data challenges. Our current data architecture often requires complex data collection, manipulation, and analysis, which prohibits us from more evolved data analysis. This project seeks to address these challenges.

We also aim to support strategic efforts; improving data literacy and data-informed decision-making will improve and accelerate the implementation of strategic plans.

**Planning Phase**

The UIS project team collects and develops necessary information to determine and confirm scope, budget and timeline. The team then develops project plans to manage the project. [12]

Yellow project status is given when some aspect of a project is at risk and may require corrective action to stay within budget, timeline or scope. [13]

Contact us
**WR: Enterprise Cybersecurity Project: SIEM Replacement**

**PROJECT NAME**

**PROJECT SUMMARY**

**PROJECT PHASE**

Project phase

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**PROJECT HEALTH**

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The project health identifies how a project, or initiative, is doing in terms of budget, timeline and scope. [5]

**QUESTIONS**

**EXECUTION**

Execution Phase

The UIS project team executes the project plan with a focus on meeting scope, budget and timeline. Active management of time, cost and quality. Change, risk and issues occur during the execution phase.

Yellow project status

Yellow status is given when some aspect of a project is at risk and may require corrective action. [7]

ECP overall project value: By increasing the overall baseline security and visibility into security risks across the CU system, we will reduce the potential for significant security incidents thus reducing risk and cost.

Our current log aggregation solutions (primarily LogRhythm) prove to be difficult to manage since the hardware and service is shared among Boulder, the System office, and Denver/Anschutz campuses. Numerous challenges exist with LogRhythm.

Implementing a new SIEM solution will allow us to effectively correlate data from multiple origins to gain visibility into our complex network, create meaningful alerts, and investigate security incidents when potential threats arise. [4]

**Contact us**

Summer 2023 [15]
<table>
<thead>
<tr>
<th>PROJECT NAME</th>
<th>PROJECT SUMMARY</th>
<th>QUESTIONS</th>
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</thead>
<tbody>
<tr>
<td>WR: New Service Framework: Resource Allocation</td>
<td>The UIS reorganization and New Service Framework will strengthen campus partnerships to more effectively set strategies and coordinate efforts. In addition, UIS and campus partners will benefit from a holistic view of the delivery pipeline. The Intake and Demand Management stage is anticipated to yield greater visibility of resource utilization and allocation; consistent and repeatable intake processes...</td>
<td>Execution PhaseThe UIS project team executes the project plan with a focus on meeting scope, budget and timeline. Active management of time, cost, quality, change, risk and issues occur during the execution phase. [7] Green project statusOn-track projects are given green status. These projects are running within budget, timeline or scope. [8]</td>
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</table>
| Online and digital marketing efforts for CU are moving from a centralized marketing and website model to a campus-branded model. This transition will allow for increased alignment between online/digital content and existing campus efforts while allowing each campus to highlight its unique attributes and overall messaging. This transition and the development of an associated strategy will include an assessment of current and desired marketing activities (paid advertising, social media, organic efforts, etc.), current and desired website activities (user experience, design, strategies for customization, etc.), and a review of existing vendor partnerships to increase efficiency. The CRM team will work with key members of campus-level online/digital teams to gather requirements for both marketing and web strategy. The team will then develop a recommendation and associated timelines for campus review. We expect the transition to the model will occur over a period of months, and that enhancements will occur in phases following an initial launch. Our campus partners will guide every effort toward the implementation of the new model. Every decision that occurs will be made in concert with the CRM team and the campuses to ensure a complete understanding of potential risks and implications. We'll also be working to capture goals and key progress indicators (KPIs) so we can ensure that we are headed in the right direction and enable strategy modification if desired. | PROJECT PHASE
Project phase
The project phase identifies where a project, or initiative, is in its cycle. It begins with the planning phase and ends with the closing phase. [4] | PROJECT HEALTH
Project health
The project health identifies how a project, or initiative, is doing in terms of budget, timeline and scope. [5]
(DURING EXECUTION) |
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<th>QUESTIONS?</th>
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<tr>
<td>MN: Advancement to AWS</td>
<td>This initiative will help mitigate the risk of the data center move. Benefits of the transition from OpEx to CapEx include increased security, High Availability (HA) and Disaster Recovery (DR), and ease of future cloud growth without paying the upfront cost.</td>
<td>Planning Phase</td>
<td>Identifies where a project, or initiative, is in its cycle. It begins with the planning phase and ends with the closing phase.</td>
<td>Green status</td>
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<td>WR: Time and Labor</td>
<td>The Time and Labor project aims to replace the home-grown MyLeave system. Ultimately, the project’s benefits will include streamlining regulatory and compliance changes, addressing existing calculation engine issues in MyLeave, centralizing time-tracking tools, and reducing costs, providing a stable platform, and allowing CU to move away from the current custom-built application that is difficult to support.</td>
<td>Planning Phase</td>
<td>Identifies how a project, or initiative, is doing in terms of budget, timeline and scope. [5]</td>
<td>Contact us [18]</td>
<td>TBD</td>
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<td>The Cherwell Service Management (CSM) product is used by Employee Services (ES), the Office of University Controller (OUC), the Procurement Service Center (PSC), and the CU Boulder Human Resources Service Center (HRSC) as a primary case management tool and by UIS as an IT Service Management (ITSM) tool. In March of 2021, Cherwell was acquired by Ivanti, Inc. While the CSM product continues to be supported by Ivanti, it is now on a roadmap for eventual incorporation into the Ivanti Neurons for ITSM product and existing customers are voluntarily able to migrate from CSM to Neurons. Given this event, as well as interest from the Campus OIT units in the feasibility of leveraging a consistent case management/ITSM tool across CU and based on feedback from both internal and external customers on dissatisfaction with the product, UIS has identified this as an opportunity to assess the case management needs for the System Administration departments listed above, as well as the ITSM needs for our own department. These requirements will be used as the basis for a separate, future tool selection exercise.</td>
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**Execution Phase**
- The UIS project team executes the project plan with a focus on meeting scope, budget, and timeline.

**Execution Status**
- Green
- On-track
- Projects are given green status.

Contact us [19] TBD
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<td>MN: CS Move Grade Change Workflow to OnBase</td>
<td>When the grade change workflow was implemented, it was built in IEP due to the tools version and Approval Workflow Engine (AWE) availability at that time. If/when Portal is replaced, we risk losing this functionality. This change would align with the organizational standard of using OnBase for workflows.</td>
<td>Execution Phase</td>
<td>Green project status</td>
<td>Contact us [20]</td>
<td>TBD</td>
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<td>MN: CU-SIS Fluid Self-Service Technical Foundation</td>
<td>To provide the basis for future CU-SIS Fluid self-service functionality to modernize the interface and transactions by using the Fluid UI interface. A portion of pages are delivered in Fluid by Oracle, and some items need to be modified or built as bolt-ons for CU needs. This work establishes the technical baseline for self-service pages to evaluate and deploy in later phases, with other Projects/Initiatives.</td>
<td>Execution</td>
<td>Green</td>
<td>Green status</td>
<td>TBD</td>
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<tr>
<td>MN: Data Integrity Cleanup Phase 3</td>
<td>There are a series of records across the Grants modules that have unprocessed, old, and irrelevant or invalid data. This causes uncertainty in the analysis and reporting of the data. The cleanup will eliminate invalid data from these tables and will process valid data that could be missing from the various components within the Grants Suite. This initiative is focused on data that will impact Billing, Grants, Project Costing, and Customer Contracts.</td>
<td>Planning Planning Phase</td>
<td>Green</td>
<td>Contact us [22]</td>
<td>TBD</td>
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<td>The UIS project team collects and develops necessary information to determine and confirm scope, budget and timeline. The team then develops project plans to manage time, cost, quality, change, risk and issues, which will guide the team through the project execution and closure phases.</td>
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<td>MN: Microsoft Audit Remediation</td>
<td>This Initiative will be used to remediate the findings from the Microsoft Active Directory Risk Assessment Program (RAP), and Office 365 Security Optimization Assessment. Each of these findings from the assessments will help to increase the security posture of both our Active Directory environment and Microsoft 365 tenants.</td>
<td>Execution Phase</td>
<td>Green project status</td>
<td>On-track projects are given green status.</td>
<td>Contact us [23] TBD</td>
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</table>
Microsoft Intune products and services provide a cloud-based unified endpoint management solution. It simplifies management across multiple operating systems, cloud, on-premises, mobile, desktop, and virtualized endpoints. It also:

- Supports data protection on company-owned and bring-your-own devices through non-intrusive mobile application management.
- Empowers organizations to provide data protection and endpoint compliance that support a Zero Trust security model.
- Brings together device visibility, endpoint security, and data-driven insights to increase IT efficiency. In hybrid work environments, admin tasks and end-user experiences are improved.

Currently, we leverage Configuration Manager, an on-premises application, for device management, but the growing presence of our remote staff brings additional challenges that need to be overcome.

Shifting workloads from Configuration Manager to Intune will allow us to take advantage of new features, allow us to manage our remote endpoints without VPN, retire infrastructure with out-of-support operating systems and software, reduce our licensing costs (Configuration Manager, Server OS, and SQL) and improve & simplify how we refresh & deliver hardware to our staff.

Windows Autopilot is a cloud-based service used to set up and pre-configure new devices & simplify the Windows device lifecycle, for both IT and end users, from initial deployment to end of life. Traditionally, significant time is spent building and customizing images while Windows Autopilot introduces a new approach that:

From the user's perspective, it only takes a few simple operations to make their device ready to use.
From the IT pro's perspective, the only interaction required from the end user is to connect to a network and verify their credentials. Everything beyond that is automated.
**MN: New PeopleSoft Log Server**

This server is at least 10 years old if not more, and so, it needs to be updated with a new Operating system. Several tools being used on this server are incompatible with the OS version. Several files/folders with sensitive user information can be accessed via this server and, currently, the security setup on this server is not much restrictive. This initiative will also work on new security design as a key component when the new server setup is done.

**Planning Phase**

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**Health Questions?**

Green

On-track projects are given green status. These projects are running within budget, timeline or scope.

**Contact us [25]**

**TBD**
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<tr>
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<th>Initiative Summary</th>
<th>Phase</th>
<th>Health</th>
<th>Questions?</th>
<th>Go-Live</th>
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</thead>
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<tr>
<td>MN: OSB 12 C Internal Processes Phase 3</td>
<td>We need to continue moving processes from the old OSB 11g service to the new OSB 12c service. This will help us stay within security updates and is currently supported, while 11g is not. OSB 12c (now with GitLab pipelines) has extra tools to be more efficient in the long run and more beneficial to the integrations team and end users.</td>
<td>Execution Phase</td>
<td>Green</td>
<td>On-track</td>
<td>Contact us [26] TBD</td>
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<td>MN: Rancher</td>
<td>Our current version of Rancher is about five years old. The setup was not to best practice, complex, and has become more difficult to manage. As we continue to containerize our services, Rancher1 agents and hosts fail intermittently due to known bugs and require restarts. At the beginning, we started with less than 20 containers, but now we have about more than 300/ And all this was before the age of Kubernetes.</td>
<td>Planning Phase</td>
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<td>Contact us [27] TBD</td>
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Green project status. On-track projects are given green status. These projects are running within budget, timeline or scope. [8]
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<td>MN: Silk Performer to Load Runner</td>
<td>The vendor Micro Focus is sunsetting Silk Performer in CY 23, thus need to switch to the vendor’s other product Load Runner. While we make the switch over to Load Runner, the vendor will allow us to use Silk Performer for 12 months in parallel or up until 12/31/2023, whichever happens first.</td>
<td>Execution Phase</td>
<td>Green project status</td>
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<td>Contact us [28]  TBD</td>
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<td>MN: Sunapsis Upgrade</td>
<td>Sunapsis is used to manage and meet regulatory compliance obligations surrounding international students and scholars. Upgrading to the latest released version of 4.2.5 will extend Sunapsis support and deliver new features and improvements such as bug fixes.</td>
<td>Planning Phase</td>
<td>Green project status</td>
<td>Contact us [29] TBD</td>
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Planning
The UIS project team collects and develops necessary information to determine and confirm scope, budget and timeline. The team then develops project plans to manage time, cost, quality, change, risk and issues, which will guide the team through the project execution and closure phases. [10]
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<td>WR: AMC Nursing &amp; Pharmacy Salesforce Implementation</td>
<td>The Anschutz School of Pharmacy and The College of Nursing are trying to increase their enrollments and yield rates. The CRM functionality available within the IOS org as well as marketing automation will allow them to implement strategic plans to achieve those goals.</td>
<td>Execution</td>
<td>Green project status</td>
<td>Contact us [30] TBD</td>
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The implementation of Snowflake-based data hubs will allow the campus OIT / ODA / Data Scientists to have a central location for the main UIS data sources where they can supplement the data with campus-specific sources and create subsets of data for various needs. By having one location where the UIS-managed data and the campus data are located, the campuses can start adding their own data and creating datasets that meet their needs. This also provides the campuses with space and tools they can analyze the data and run their data algorithms on to come up with new insights. Since the campus areas will be totally managed by the campus users, they will have full control over how they want to manage their data and processes, and not need to coordinate with UIS to manage it.

**Execution Phase**

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<td>WR: Grants WorkCenter Phase II</td>
<td>The goal of this initiative is to enhance the already delivered Grants WorkCenter. We will expand the Grants WorkCenter to include additional functionality to further improve daily processing, workload management, and metrics, streamlining Post Award Management at all 4 campuses. We will also be expanding the use of the Grants WorkCenter from the Post Award &amp; Billing Teams to include the Closeout teams as well.</td>
<td>Execution Phase</td>
<td>Green project status</td>
<td>Contact us TBD</td>
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**Project Criteria**

**Level of effort:** 350+ hours of work (between both planning and execution phases)

**Complexity:** Cross-team interdependent (5+ teams needed)
Risk: Work poses a significant risk to the organization

Managed by: Project Managers

Initiative Criteria

Level of Effort: 40+ hours of work

Complexity: Coordination across teams; new technology to UIS

Risk: Work has a future deadline aiming for but has flexibility; target deadline is one quarter away at minimum

Managed by: ADs/Managers

Groups audience:
University Information Services

Source URL: https://www.cu.edu/uis/current-uis-projects-and-initiatives

Links