

## **Batch Processing (Automic)** [1]

**Overview:** Automic is the application used to schedule all university batch data processes. It authorizes uploaded data, ensuring secure distribution of requested information.

**Benefits:** Some of the benefits of Automic include:

- Statistics and change history
- Cross system internal and external job dependencies
- Calendar keyword scheduling
- Authentication of user uploaded files
- Separates Development and Production environments
- Automatic "Abnormal Process End" notification and texting

**Who is eligible to use the service:** Automic is available to anyone responsible for batch processes for the university. Automic update access is only approved for Production Service personnel, but read-only access is granted to campus users and developers.

**How to request access to the service:** Create a JIRA and assign it to Production Services.

**Alias Information / Service History:** You may hear this system referred to as Production or Batch. The system was previously referred to as UC4.

**Related Services:** [Dilbert](#) [2], [HCM](#) [3], [FIN](#) [4], [CS](#) [5], [eRA](#) [6], [CIW](#) [7], [DARS](#) [8]

**Service Hours:** After hours Service Desk calls.

**Support Services:** 24/7.

**Escalation Contact:** [Production Services](#) [9].

**Groups audience:**

[University Information Services](#)

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**Source URL:** <https://www.cu.edu/uis/batch-processing-automic>

**Links**

[1] <https://www.cu.edu/uis/batch-processing-automic> [2] <https://www.cu.edu/uis/service-catalog/secure-file-transfer-protocol-sftp> [3] <https://www.cu.edu/uis/service-catalog/human-resources-management-hrms>  
[4] <https://www.cu.edu/uis/service-catalog/finance-system> [5] <https://www.cu.edu/uis/cu-sis-campus-solutions-cs> [6] <https://www.cu.edu/uis/electronic-research-administration-era>  
[7] <https://www.cu.edu/uis/service-catalog/central-information-warehouse-ciw>  
[8] <https://www.cu.edu/uis/degree-audit-and-transfer-credit-data> [9] <mailto:ps.cc@cu.edu>