Batch Processing (Automic) [1]

Overview: Automic is the application used to schedule all university batch data processes. It authorizes uploaded data, ensuring secure distribution of requested information.

Benefits: Some of the benefits of Automic include:

- Statistics and change history
- Cross system internal and external job dependencies
- Calendar keyword scheduling
- Authentication of user uploaded files
- Separates Development and Production environments
- Automatic "Abnormal Process End" notification and texting

Who is eligible to use the service: Automic is available to anyone responsible for batch processes for the university. Automic update access is only approved for Production Service personnel, but read-only access is granted to campus users and developers.

How to request access to the service: Create a JIRA and assign it to Production Services.

Alias Information / Service History: You may hear this system referred to as Production or Batch. The system was previously referred to as UC4.

Related Services: Dilbert [2], HRMS [3], FIN [4], CS [5], eRA [6], CIW [7], DARS [8]

Service Hours: After hours Service Desk calls.

Support Services: 24/7.

Escalation Contact: Production Services [9].

Groups audience: University Information Services

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