

Cherwell Admin Access ^[1]

Cherwell is the System Administration's ticketing management system for issues and service requests across the university's ERP systems.

As an IT Service Management software, it increases productivity, automates process workflows and ensures high-quality end-user satisfaction with an efficient ticket handling system.

System Administration employees with a business need may ask for administrative access to Cherwell. Employees wishing to submit a ticket to Cherwell may do so through the appropriate Help Desk.

Request Cherwell Access ^[2]

Common Users

- University Information Services
- Advancement
- Employee Services
- Procurement Service Center
- FinPro Help Desk
- CU Boulder Human Resources Service Center
- CU Boulder FMLA
- CU Boulder IT Service Center

Training

Training resources are available on the [UIS Sharepoint](#) ^[3]. (VPN required)

Groups audience:

University Information Services

Right Sidebar:

UIS - Campus Access Coordinators

Source URL: <https://www.cu.edu/uis/access-it-security/request-access/it-applications/cherwell-admin-access>

Links

[1] <https://www.cu.edu/uis/access-it-security/request-access/it-applications/cherwell-admin-access>

[2] <mailto:help@cu.edu>

[3]

https://cu0.sharepoint.com/sites/UIS_Chерwell/Shared%20Documents/Forms/AllItems.aspx?id=/sites/UIS_Chерwell/

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