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About us [1]



Mission statement

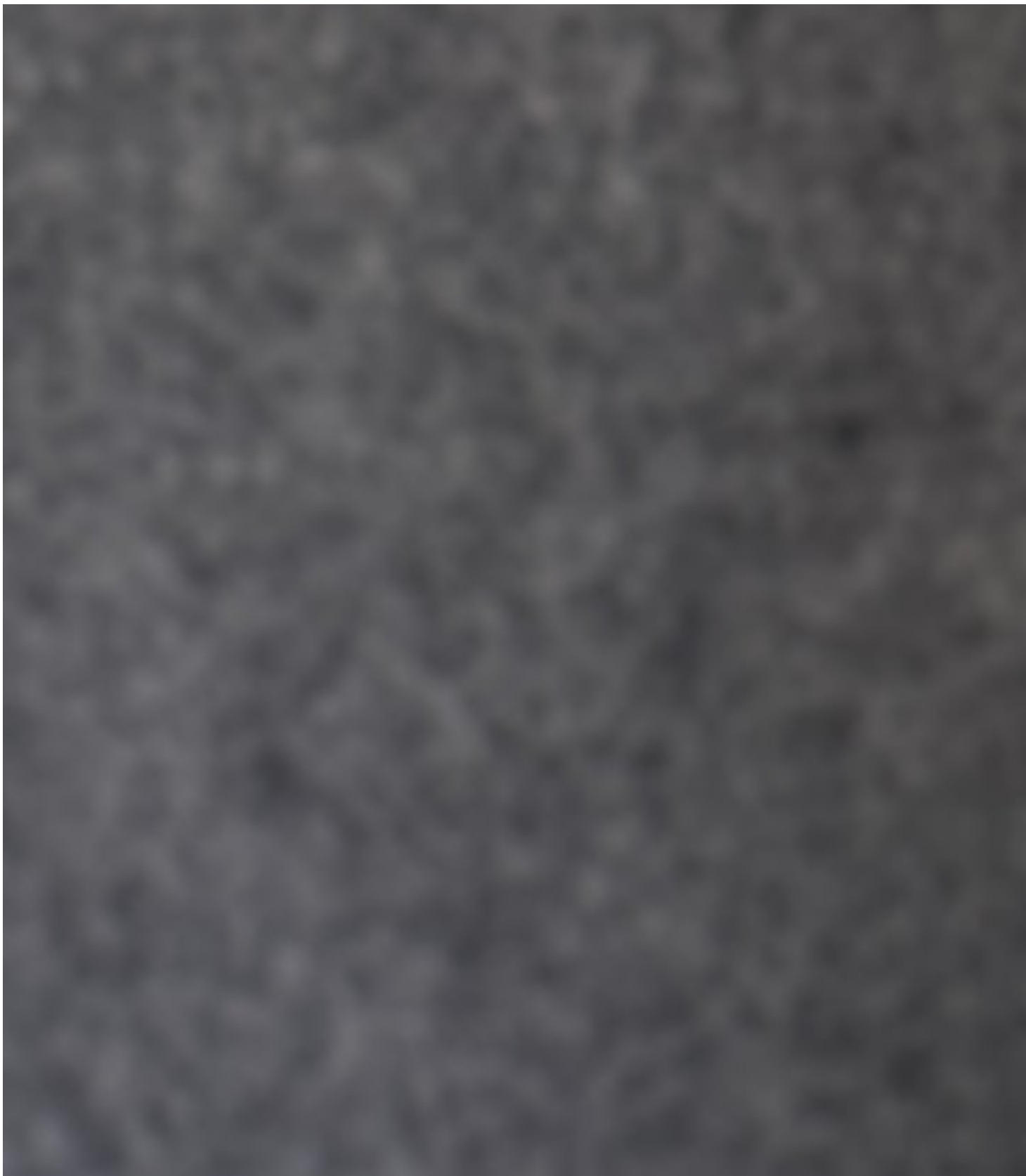
The UIS Service Desk contributes to the University of Colorado's success through the delivery of timely, high quality and professional IT services and support at every customer interaction.

UIS provides campuses with support of enterprise applications. Customers include all CU campuses, the Office of the President, the Board of Regents, Employee Services, Procurement Service Center and other groups that support campus-wide applications.

The Service Desk's purpose is to:

- Be an efficient resource for IT and online services
- Empower users to accomplish tasks and resolve issues
- Be an authority on common and relevant topics for the university to reference, such as the Secure Computing Standards [2]

Service Desk Staff



Contact Us

Phone: 303-860-HELP (4357)

Email: help@cu.edu [3]

Location: 1800 Grant St., Suite 355 in downtown Denver

In-office hours: We support in-person help from 7:30 a.m. - 5:00 p.m. Monday through Friday, excluding university holidays.

Schedule an appointment: Select a time on our Calendly app [4].

Phone hours of operation: 7:30 a.m. to 5:30 p.m. Monday through Friday, excluding official university holidays.

Emergency support: We will make exceptions for emergency situations. Please contact us if you have an immediate need.

After-hours help: Visit our How To section for help guides to resolve your issue.

Groups audience:
UIS Service Desk

Source URL:https://www.cu.edu/service-desk/about

Links
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[4] https://calendly.com/uissdappointments/uis-in-person-appointment