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International Travel FAQs [1]

How do I get international travel approval?

Please click here: Procurement Service Center Travel Office website [2] for a guide on approval and travel information.

For the university's Travel Authorization Policy click here: APS 4024 - Travel Authorization [3].

Does the university have international medical and evacuation insurance for university travelers?

Yes. University employees including faculty, staff, residents, fellows traveling on university-sponsored international activities are covered through **GeoBlue**. University travelers can register for an identification card by visiting www.geo-blue.com [4] and using the **CU Access code: QHG99999UCBT**. This ID card will contain the contacts needed in case of a medical emergency, political unrest, or a natural disaster emergency. Download the GeoBlue app. The GeoBlue app provides you with access to your ID card and GeoBlue's self-service tools. GeoBlue Traveler Plan Member Questions [5]

Study Abroad program participants (students and faculty/staff) must contact their campus Study Abroad Office for information on their international medical and evacuation insurance coverage.

- Boulder: Office of International Education [6]
- Denver | Anschutz Medical Campus: Global Education: Study Abroad [7]
- Colorado Springs: Global Engagement Office: Education Abroad [8]

If a family member accompanies me on the university sponsored trip, will there be any GeoBlue coverage for them?

Not through the university's program. However, it can be purchased through GeoBlue. Register and access the "Plan Benefits Information" section. This is where you can find the "Dependent Enrollment Form" with the rates.

Information is available at www.geo-blue.com [4]. Register for access to the member guide, faculty and staff plan and additional information using CU Access code: QHG99999UCBT.

GeoBlue Traveler Plan Member Questions [5]

Does the GeoBlue coverage apply for vacation trips before or after the CU trip?

We recommend you speak to GeoBlue for determination and they can guide you to purchase additional coverage as needed. Information is available at www.geo-blue.com [4] or call GeoBlue directly (Call Collect: +1.610.254.8771 or Toll Free Inside the U.S.: 1.800.257.4823). Register for access to the member guide, faculty and staff plan and additional information using CU Access code: QHG99999UCBT.?

GeoBlue Traveler Plan Member Questions [5]

Who should I contact when dealing with an injury or illness while traveling abroad?

1. Your international medical and evacuation insurance carrier and your campus International Travel Office. They are your first contact and will provide guidance, treatment locations and assist with payment arrangements.
    - Campus International Travel Offices:
        - Boulder: Office of International Education [6]
        - Denver | Anschutz Medical Campus: Global Education: Study Abroad [7]
        - Colorado Springs: Global Engagement Office: Education Abroad [8]
2. Procurement Service Center Travel Office:
    - PSC Travel website [9]
    - (303) 837-2161
3. University Risk Management to report the incident [10], if work related.

How do I contact my international medical and evacuation insurance carrier?

University Employees

University employees including faculty, staff, residents, fellows traveling on university-sponsored international activities are covered through **GeoBlue**. Information is available at www.geo-blue.com [4]. Register for access to the member guide, faculty and staff plan and additional information using **CU Access code: QHG99999UCBT**.

- To find a contracted doctor or facility, call GeoBlue at +1.610.254.8771 or visit the “Find International Doctors and Hospitals” section in the Member Hub on www.geo-blue.com [4] or in the GeoBlue member app. In order to avoid paying upfront for your medical care and having to submit a claim for reimbursement, schedule your appointment through GeoBlue using one of these methods:
    - Select “Schedule an appointment with this Provider” in the Member Hub or through the GeoBlue app.
    - Contact GeoBlue to request an appointment: +1.610.254.8771 or globalhealth@geo-blue.com [11].

- Outside of the U.S. you are free to see any provider you choose without a reduction of benefits.
- Arrange Direct Pay outside the U.S. If you make your own appointment, contact GeoBlue (with as much notice as possible) to provide the doctor's office with the information required to arrange Direct Pay. This is necessary when scheduling follow-up appointments as well. In many countries providers require payment at the time of the visit unless Direct Pay has been arranged.
- Contact GeoBlue to arrange for Direct Pay:
    - Call Collect: +1.610.254.8771
    - Toll Free Inside the U.S.: 1.800.257.4823
    - globalhealth@geo-blue.com [11]

GeoBlue Traveler Plan Member Questions [5]

Study Abroad Program Participants

Study Abroad program participants (students and faculty/staff) must contact their campus **Study Abroad Office** for information on their international medical and evacuation insurance coverage.

- Boulder: Office of International Education [6]
- Denver | Anschutz Medical Campus: Global Education: Study Abroad [7]
- Colorado Springs: Global Engagement Office: Education Abroad [8]

What is international medical and evacuation insurance?

International medical and evacuation insurance may provide the following coverage and services. Review the insurance plan that covers you for additional coverage information.

- arrange payment of medical treatment
- arrange and pay for medical evacuation and repatriation
- arrange and pay for political and natural disaster evacuations
- research in-country medical facilities
- arrange access to doctors and hospitals
- arrange appointments and assist with patient admittance
- communicate and coordinate with in-country medical facilities

When does workers' compensation apply to international travel?

Workers' compensation benefits apply to work related injuries and illnesses arising out of the course and scope of university employment. Workers' compensation covers university employees including faculty, staff, paid student workers, residents, fellows, students in internships, clinical rotations or practicum. Workers' compensation does not cover volunteers, family members, and other travelers that are not considered employees. Report claims to Risk Management on the file a claim [10] page.

Why should I see a travel clinic before international travel?

International destinations might not have access to medical care similar to care in the U.S. CDC and the university recommend visiting a travel medicine specialist or a doctor familiar with travel medicine to answer questions and make recommendations at least four to six weeks before your trip.

Travel clinics can provide information on health conditions, pre-existing conditions that might require management while you are abroad, and can prescribe prophylactic medications and vaccines where indicated. University of Colorado Hospital, Rose Medical Center, Denver Health Medical Center, Porter Hospital, Wardenburg Health Center, and Passport Health all have travel medicine specialists available.

Does the university insure my property while traveling abroad?

Only property that is owned/leased by the university is covered by the university's insurance program. A deductible may apply to theft losses of university owned/leased property. Review security measures that apply to your travel destination. Contact your personal homeowners/renter's insurance representative for questions on your personal property coverage while traveling abroad.

If traveling with university property, contact your campus Export Control Office.

- Boulder: Export Controls [12]
- Denver | Anschutz Medical Campus: Office of Regulatory Compliance [13]
- Colorado Springs: Research Compliance (Export Controls) [14]

Does the university provide auto insurance while I am traveling abroad?

The university program does not include country-specific compulsory auto insurance. You must purchase country-specific compulsory auto insurance including liability and physical damage if you rent a vehicle. If renting a vehicle is necessary, contact the Procurement Service Center [15] for further information.

Groups audience:
University Risk Management

Source URL:https://www.cu.edu/risk/international-travel-faqs

Links
[1] https://www.cu.edu/risk/international-travel-faqs [2] https://www.cu.edu/psc/travel/travel-overview [3] https://www.cu.edu/ope/aps/4024 [4] http://www.geo-blue.com [5] https://www.geo-blue.com/faqs_travelers.cfm [6] https://www.colorado.edu/oie/
[7] http://www.ucdenver.edu/academics/InternationalPrograms/oia/globaleducation/Pages/default.aspx
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[13] http://www.ucdenver.edu/research/ORC/Pages/ORC.aspx [14] http://www.uccs.edu/osp/research-compliance.html [15] https://www.cu.edu/node/379