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About University Risk Management [1]

University Risk Management works closely with all campuses to identify and manage risks to the university and encourage university staff and students to adhere to a risk management philosophy.

The mission of University Risk Management (URM) is to reduce and mitigate the potential for loss to the University of Colorado by promoting an environment in which each member of the university community is responsible for protecting and enhancing the reputation and assets of the university.

URM partners with each campus community to encourage university staff and students to adopt a risk management philosophy. We work closely with all campuses to identify and manage the university's risks, consistent with the university's mission of teaching, research and public service. We maintain a high standard of service to each of the campus communities that make up the University of Colorado system by promoting a safe learning and working environment, and strive to prevent and reduce the impact of losses to the university's assets and reputation on a global scale. We value honor and integrity, taking responsibility when the university is accountable and defending the university against frivolous claims. We help the university and community grow by promoting a collaborative relationship among all its members.

Our values are the traits and qualities that represent University Risk Management and help us support the mission of each University of Colorado campus.

Customer Service

Assistance and other resources that a company provides to the people who buy or use its products or services.

What customer service means to us: Building solid business relationships, knowing who our customers are and how they operate, 24-hour response time on claims, taking ownership of the customer relationship by providing prompt, courteous and helpful response. We treat every person we contact on a daily basis as if they are our only priority.

Collaboration

The act or process of collaborating; to work, one with another; cooperate.

What collaboration means to us: An all-campus approach to risk management, being a reliable and trusted partner, building relationships, working as a team to reduce and mitigate the potential for loss to the University of Colorado by promoting an environment in which each member of the university community is responsible for protecting and enhancing the reputation and assets of the university. By working together within URM to ensure that we are

providing the university with the best possible service and protection.

Stewardship

The responsible overseeing and protection of something considered worth caring for and preserving.

What stewardship means to us: Protecting the university's assets and reputation through insurance, risk financing, loss prevention, risk analysis, reducing the severity and frequency of losses, protecting confidential information including HIPAA protected information and other personal information.

Integrity

Adherence to moral and ethical principles; soundness of moral character; honesty.

What integrity means to us: Being truthful in word and deed, acting in good faith, trusted with confidential information, fiscally responsible, treating everyone with respect and dignity, admitting when the university is at fault and making the situation right.

Groups audience:
University Risk Management

Source URL:https://www.cu.edu/risk/about-university-risk-management

Links
[1] https://www.cu.edu/risk/about-university-risk-management