# Travel Partner News [1]

As part of the University's managed travel program, we've developed partnerships with several key providers -- airlines, airport parking companies, hotels, and rental vehicle agencies. In addition to the ongoing benefits that are part of their CU contracts, our partners periodically offer information updates and special promotions, noted below.

#### **Southwest Airlines**

We are excited to share that Southwest flight credits don't expire! Southwest just introduced a first of its kind policy among U.S. airlines, eliminating expiration dates on all Southwest flight credits. This additional flexibility applies to all currently valid, existing flight credits, and any new flight credit issued.

You'll be seeing placeholder expiration dates on any valid flight credits extended until December 31, 2040, as Southwest works to update their technology systems to remove expiration dates on flight credits later this year. We hope that this improvement will bring even more simplicity and ease to your travel experience.

To learn more about the elimination of expiration dates on flight credits, visit https://www.southwest.com/help/changes-and-cancellations/flight-credit. [2]

#### **United Airlines**

Due to CU's relationship with <u>United [3]</u>, employees can take advantage of 10% off all personal travel booked through December 31, 2022.

- 1. First step should always be to add MileagePlus account to Concur profile, (either Concur App Center or My Travel Network)
- 2. If unable to view Personal path when logged into MileagePlus account on united.com, follow these steps:
  - Delete MileagePlus number from Concur profile
  - Re-add MileagePlus number to Concur profile
  - Wait 15 minutes
  - Clear cache / browser history log back into MileagePlus account on united.com
- 3. If still unable to view "Personal travel" option, please enroll MileagePlus account via 1x email validation enrollment form found here [4]
  - Must have access to university email (@cu.edu; @colorado.edu; @uccs.edu;
    @ucdenver.edu; @cuanschutz.edu; @colorado.edu)

Last option if still unable to enroll MileagePlus account:

A manual link request may be sent to UCDHelp@united.com [5]. Must include:

- Valid MileagePlus account number
- Surname associated with MileagePlus account

## **Airport Parking**

We partner with several parking providers near the Denver International Airport [6].

## **Preferred Hotel Program (Local)**

CU's rates for <u>local preferred hotels</u> [7] are lower than the rates typically available at these properties and may include additional values and extra amenities.

Hampton Inn and Suites in Downtown Denver has a special promotion through September 30, 2022. See **HERE** [8] for more information!

## **Rental Vehicle Agencies**

New! We now have commercial vehicle rental contracts [9] that include insurance!

<u>Car rental agreements</u> [10] and discounts can be used by employees, students, and nonemployees renting a vehicle for official university business.

Source URL:https://www.cu.edu/psc/travel/travel-partner-news

#### Links

[1] https://www.cu.edu/psc/travel/travel-partner-news [2] https://www.southwest.com/help/changes-and-cancellations/flight-credit [3] https://www.united.com/en/us

[4]

https://uabusiness.united.com/UserEnrollment?en=o4UslhkcMlbpGQka4KzEZtHGCkKq63Lpsz1elAJ%2f7u4nA8o7t7 [5] mailto:UCDHelp@united.com [6] https://www.cu.edu/psc/travel/DIA-parking

[7] https://www.cu.edu/psc/travel/preferred-hotel-program [8] https://www.cu.edu/img/hampton-inn-and-suites-promohoua-chapng [9] https://www.cu.edu/psc/commercial-vehicle-rental [10] https://www.cu.edu/psc/travel/rent-a-car