

## **Password Management** <sup>[1]</sup>

### **CU System ID Password**

For information about requesting a CU System ID see our [CU System Accounts page](#). <sup>[2]</sup>

### **Password Reset**

To reset your password for your CU System ID account you can do any of the following:

### **Locked out of your account?**

- **New! Self-service password reset - Starting Sept. 23**
  - Systems Administration employees can now reset their CU account passwords themselves. With this new service, you will be able to reset your own password if it is expired or forgotten from anywhere, 24/7 rather than contacting the Service Desk after you enroll in this new service. Once you have enrolled, use our [How to Guide](#) <sup>[3]</sup> for step-by-step instructions or head to the [password reset page](#) <sup>[4]</sup>.
  - **Enrollment**
    - To participate in self-service password, System Administration employees must opt-in to the service. This allows us to authenticate your back-up email to reset your password with a personal account from anywhere, 24/7.
    - Haven't enrolled yet? An email will be sent to all System Administration staff Monday, Sept. 23 from [noreplyauthmanager@cu.edu](mailto:noreplyauthmanager@cu.edu) <sup>[5]</sup>. Can't find the enrollment email? [Manage your enrollment](#) <sup>[6]</sup> or [Contact the Service Desk](#) <sup>[7]</sup>. We also have a [How to Guide](#) <sup>[8]</sup> to help.

### **Help with a locked account**

- Do you need help with a locked account? [Contact the service desk](#) <sup>[7]</sup>.

### **Alternative ways to reset your password:**

- Workstation/Laptop Reset
  - If you have a laptop or workstation that is part of the CU System Administration's domain (i.e. you are a CU System Administration or Advancement employee) you can reset your password via your computer and your CU System ID will be updated.

### **CIW Password**

You can reset your password [here](#) [9]. If you encounter issues with the CIW Password Reset tool, please contact [access@cu.edu](mailto:access@cu.edu) [10].

### **Groups audience:**

University Information Services

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**Source URL:** <https://www.cu.edu/passwords>

### **Links**

[1] <https://www.cu.edu/passwords>

[2] <https://www.cu.edu/university-information-systems/cu-system-accounts>

[3] <https://www.cu.edu/docs/password-reset-how-reset-system-administration-account-password>

[4] <https://authmanager.cu.edu/showLogin.cc?logoutFromSSO=true>

[5] <mailto:noreplyauthmanager@cu.edu>

[6]

<https://ping.prod.cu.edu/idp/SSO.saml2?SAMLRequest=rVPbbtowGL7fU1i%2BJ2clsSAVg1VDomtE0l3sZjLxH2opsT>

[7] <https://www.cu.edu/service-desk/about#contact>

[8] <https://www.cu.edu/docs/password-reset-how-enroll-self-service-password-reset-system-administration>

[9] [https://oid.prod.cu.edu/self\\_service/authenticate](https://oid.prod.cu.edu/self_service/authenticate)

[10] <mailto:access@cu.edu?subject=CIW%20Password%20Reset>