

Resources - SkillSoft ^[1]

Use one of the user guides provided below for help navigating SkillSoft or resolving technical issues.

SkillSoft User Guides

- [Print a Certificate](#) ^[2]
- [Books24x7 - A Quick Guide to the Site's Features](#) ^[3]
- [Launching Custom and Standard Online Courses](#) ^[4]
- [Instructor Led Training User Guide](#) ^[5]

Campus IT Help Desk

- [Contact Information - IT help desks](#) ^[6]
- [Service Desk Documentation](#) ^[7]

SkillSoft Troubleshooting Guides

- [Browser capabilities check](#) ^[8]
- [Java console and pop-up blockers](#) ^[9]—SkillSoft self help
- [Java download](#) ^[10]—all operating systems
- [System requirements and supported browsers](#) ^[11]

SkillSoft Administrator Guides

- [SkillSoft 7.3 Process Guide - Running a SkillSoft Course Completion Report](#) ^[12]
- [Instructor Led Training \(ILT\) - Administrator Procedures: Creating and Managing Courses and Sessions](#) ^[13]

Groups audience:

Employee Services

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Links

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[4] https://www.cu.edu/sites/default/files/SK_QuickStartGuide_2015.pdf
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[13] https://www.cu.edu/sites/default/files/2015_ILTAdminFinalMay.pdf