

HCM Feedback and Help ^[1]

As a valued member of the HCM Community, we want to make your experience with the new Human Capital Management system goes as smoothly as possible. With that in mind, we understand that sometimes you need to report a system problem, ask for help or get a little guidance.

That's where this page will come in handy. In the coming weeks and months leading up to and following go-live, you can use this page to easily access the help and training you need, as well as give feedback on how HCM is working for you.

HCM Sandbox Environment

We opened an HCM training environment where you reviewed transaction pages and the HCM structure, and navigated the new employee portal. The environment contained no row-level security nor integrations, but the processes worked as expected after rollout.

You can now find step-by-step guides that walk through specific scenarios on the [HCM Community website](#) ^[2].

Learn about HCM at Campus Workshops

Throughout the summer and fall, we visited your campus to hold HCM Campus Workshops. This was your chance to begin using the new system, and learn how you and your teams will be using its new features to recruit, hire, pay and otherwise manage CU employees.

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HCM Workshop Resources

- [Take HCM Overview online](#) ^[3]
- [HCM Workshops summary, part 1](#) ^[4]
- [HCM Workshops summary, part 2](#) ^[5]

Groups audience:
Employee Services

Source URL: <https://www.cu.edu/employee-services/hcm-feedback-and-help>

Links

[1] <https://www.cu.edu/employee-services/hcm-feedback-and-help>

[2] <https://www.cu.edu/hcm-community>

[3]

<https://universityofcolorado.skillport.com/skillportfe/custom/login/universityofcolorado/login.action?courseaction=Sum>

[4] <https://www.cu.edu/sites/default/files/HCM-Workshops-Summary.pdf>

[5] https://www.cu.edu/sites/default/files/hcm_summary_2.pdf