

## CVS Caremark Pharmacy Services <sup>[1]</sup>

CVS Caremark manages pharmacy benefits for Anthem-administered CU Health Plans (Exclusive, Extended, High Deductible and Medicare).

|  | <b>Exclusive</b>   | <b>Extended</b>   | <b>High Deductible</b>  | <b>Medicare</b>   |
|--|--|---|---|---|
|  | <a href="#">View Plan Summary</a> <sup>[2]</sup>   | <a href="#">View Plan Summary</a> <sup>[3]</sup>  | <a href="#">View Plan Summary</a> <sup>[4]</sup>  | <a href="#">View Plan Summary</a> <sup>[5]</sup>              |
| <b>Regular Prescriptions</b><br>RX taken for a short time (like an antibiotic) | Exclusive plan members may fill prescriptions through UHealth retail pharmacies or through CVS Caremark's participating retail pharmacies. * | Extended plan members may fill prescriptions through UHealth retail pharmacies or through CVS Caremark's participating retail pharmacies. * | High Deductible/HSA Compatible plan members may fill prescriptions through UHealth retail pharmacies or through the CVS Caremark network, which includes many retail pharmacies, including major chain pharmacies and independent community pharmacies. * | Medicare members may fill prescriptions through any pharmacy. |
|  | Mail Order prescriptions are managed by UHealth's pharmacy services. **  | Mail order prescriptions are managed by UHealth's pharmacy services. **   | Mail order prescriptions are managed by UHealth's pharmacy services. **   |   |

## Maintenance Prescriptions

RX often filled through mail order, taken regularly (such as for high blood pressure or diabetes)

## Specialty Prescriptions

RX often filled through mail order. RX may be taken to treat chronic conditions (such as rheumatoid arthritis or multiple sclerosis)

### For Exclusive plan members:

After 3 grace fills at a retail pharmacy, maintenance and specialty medications must be filled by UHealth pharmacies.\*\*

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### For Extended or HDHP/HSA Compatible plan members:

30-day prescriptions can be filled through UHealth pharmacy services or through CVS Caremark's participating retail pharmacies. \*

Get 90-day prescriptions delivered to your door. 90-day mail order prescriptions will be filled by UHealth's pharmacy services. \*\*

### For Extended or HDHP/HSA Compatible plan members:

CVS Specialty, including UHealth pharmacies, can be utilized for enrollees in the Extended or HDHP plans. The CVS Specialty team is available for questions, order support 24/7 at 1-800-237-2767.

\* To locate a participating CVS Caremark pharmacy nearest you, either call CVS Caremark directly at 1-888-964-0121 or go to [www.caremark.com](http://www.caremark.com). [6] The CVS Caremark network includes more than 68,000 pharmacies nationwide, including chain pharmacies, 20,000 independent pharmacies and 9,900 CVS Pharmacy locations (including those inside Target stores).

\*\* UHealth Pharmacy Services will continue to fill mail order needs for members. Here are a few reminders to keep in mind:

- All Plan members (except Medicare): 90-day supply within UHealth Pharmacy Network
- Exclusive Plan members: After 3 grace fills, specialty and maintenance medications must be filled by UHealth pharmacy services. [Locate a UHealth pharmacy.](#) [7]
- For general questions about UHealth Pharmacy Services, call 720-848-3377 (voicemail only line) or email [pharmacy@uhealth.org](mailto:pharmacy@uhealth.org) [8].

## FAQ on common pharmacy services:

### ID cards

Will I get an ID card?

If you're enrolled in CU Health Plans – Exclusive, Extended, High Deductible or Medicare, you'll have separate digital identification cards for your medical and pharmacy benefits – one from Anthem and one from CVS Caremark.

For more information on using digital ID cards, check out these resources for [Anthem](#) [9] and [CVS Caremark](#) [10].

## Managing your account

### How do I manage my CVS Caremark account?

Members are encouraged to use their CVS Caremark member ID information to complete online setup to access CVS Caremark's CU Health Plan dashboard on or after July 1, 2020. Visit [Caremark.com](#) [11].

Caremark.com is an easy way to make the most of your prescription benefits:

- Find network pharmacies
- Refill medication and check order status
- Check drug costs
- See your prescription history

## Prescription coverage

### Where can I fill prescriptions?

Your prescription plan offers a number of ways to get your medications:

- For medications taken for a short time (like an antibiotic), fill at any pharmacy in our network of more than 68,000 pharmacies nationwide, including chain pharmacies, 20,000 independent pharmacies and 9,900 CVS Pharmacy locations (including those inside Target stores)
- For medications taken regularly (such as for high blood pressure or diabetes), get them delivered to your door. To sign up for mail service, choose either option below:
  - Register at [Caremark.com/startnow](#) [11] and follow the instructions to request a new 90-day prescription
  - Call the Customer Care number on your member ID card

UCHealth Pharmacy Services will continue to fill prescription needs for members. Here are a few reminders to keep in mind:

- All plan members (except Medicare): 90-day supply within UCHealth Pharmacy Network
- Exclusive Plan Members: After three grace fills, specialty and maintenance medications must be filled at a UCHealth pharmacy.

- Mail Order: 1-720-848-1432
- Find a [UC Health Pharmacy](#) [12]

## **How do I know if my medication is covered? What do I do if my medication is NOT covered?**

Visit the [Caremark website](#) [13] to make a selection based on your drug(s) and find out more information on drug coverage.

This website includes links to two drug lists (see image below):

- Advanced Control Specialty Formulary – This is for specialty drugs.
- Performance Drug List for Clients with Advanced Control Specialty – This is for all other/non-specialty drugs.

If your drug is on the Advanced Control Specialty Formulary, there will be no change in your drug coverage for the 2020-21 plan year.

If your drug is not on the Advanced Control Specialty Formulary, please contact your experienced CVS Customer Care team at 1-888-964-0121, available 24 hours a day, seven days a week, 365 days a year.

### **Groups audience:**

Employee Services

### **Right Sidebar:**

ES: Benefits & Wellness - CVS Contact

ES: Benefits & Wellness - Pharmacy Resources

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**Source URL:** <https://www.cu.edu/employee-services/benefits-wellness/cvs-caremark-pharmacy-services>

### **Links**

[1] <https://www.cu.edu/employee-services/benefits-wellness/cvs-caremark-pharmacy-services>

[2] <https://www.cu.edu/docs/cu-health-plan-exclusive-benefits-summary>

[3] <https://www.cu.edu/docs/cu-health-plan-extended-benefits-summary>

[4] <https://www.cu.edu/docs/cu-health-plan-high-deductible-benefits-summary>

[5] <https://www.cu.edu/docs/cu-health-plan-medicare-benefits-summary>

[6] <https://www.caremark.com/wps/portal>

[7] [https://www.becolorado.org/wp-content/uploads/2020/07/pw\\_e195011-6.pdf](https://www.becolorado.org/wp-content/uploads/2020/07/pw_e195011-6.pdf)

[8] <mailto:pharmacy@uchealth.org>

[9] <https://www.anthem.com/blog/member-news/your-digital-id-card-always-current-always-accurate/>

[10] <https://www.cu.edu/doc/mobile-and-digital-toolspdf>

[11] <http://Caremark.com/startnow>

[12] <https://www.uchealth.org/services/pharmacy/>

[13] <https://info.caremark.com/acsdruglist>