

Personal Financial Consultations ^[1]

Consultations now via phone and online

TIAA is taking steps to ensure the safety of CU employees and their associates. In light of the impacts of the coronavirus, TIAA will be converting their in-person counseling sessions to either phone or virtual counseling through April 13 and possibly further. Their Financial Consultants remain committed to you during these unprecedented times. If you have questions and concerns about the state of your retirement plan, you are encouraged to schedule a counseling session through their [online registration site](#) ^[2].

If you've avoided seeking financial guidance because of the expense, you're not alone. But what if you could get personalized financial guidance without any additional cost to you?

Through your employment at CU, you're entitled to one-on-one sessions with financial professionals from TIAA, the university's retirement plan service provider. While the focus of these meetings is your questions related to retirement planning, they also provide an opportunity to discuss other financial issues or concerns on your mind.

Consultants don't work on commission and won't push products or personal agendas; they'll work to understand your unique situation and goals and provide education and guidance tailored to your needs.

Schedule an in-person session

For your convenience, TIAA financial consultants are on each CU campus regularly. Employees also may schedule a session at TIAA's Denver, Boulder and Fort Collins offices. A friend or family member is welcome to attend with you.

To schedule a session:

- Check the [Employee Services events calendar](#) ^[3] to see when consultants will be on your campus.
- Call 1-800-732-8353 or visit www.tiaa.org/schedulenow ^[4].

Note: These services are included in the administrative contracts CU has with TIAA.

Have your questions answered over the phone

Have a quick question about your account or investments? Call 1-800-842-2252, 6 a.m. to 8 p.m. Monday through Friday or 7 a.m. to 4 p.m. on Saturday to speak with a financial

consultant.

Give feedback

After your session, use the university's [online feedback form](#) [5] to tell us about your experience. You can submit your feedback anonymously or leave your contact information if you would like someone from CU's Employee Services to follow up with you.

Disclaimer: No communication is intended to be, or shall be construed as, the rendering of any legal or professional advice whatsoever. Any such advice or direction is disclaimed. Further, any information contained in this communication (including any attachments) is not intended or written to be used, and cannot be used, for purposes of (i) avoiding penalties under the Internal Revenue Code, or (ii) promoting, marketing or recommending to another party any transaction or tax-related matter addressed herein.

Groups audience:

Employee Services

Sub Title:

Personalized, private and right on campus.

Source URL: <https://www.cu.edu/employee-services/benefits-wellness/current-employee/retirement-plans/personal-financial>

Links

[1] <https://www.cu.edu/employee-services/benefits-wellness/current-employee/retirement-plans/personal-financial>

[2] <https://shared.tiaa.org/public/publictools/events/meetingAndSeminar?employerId=1-5007-4>

[3] <https://www.cu.edu/employee-services/calendar>

[4] <https://www.tiaa.org/public/support/contact-us/consultations-seminars>

[5] <https://www.cu.edu/employee-services/forms/tiaa-feedback-form>