Supported HCM/FIN and Portal Desktop Configurations [1]

The following is a list of browsers and applications supported by HCM/FIN and the portal. Please refer to How to find your browser version [2] for assistance.

Important! Not sure if your computer has the right configuration to support the new HCM or FIN application? Your campus service desk information is located at the bottom of this page.

Desktop Applications*

Microsoft Excel: 2010 and 2013
Microsoft Word: 2010 and 2013

*If using Office 365, local client (non-browser-based) version required for nVision and BI Publisher. Word and Excel for Mac are not certified as supported for these applications.

Desktop Browsers - PeopleSoft Applications**

**For all enterprise applications including FIN, HCM and Taleo (CU Careers), CU recommends Internet Explorer 11. Contact your campus service desk with any browser-related issues.

The following table lists the browsers and versions tested by UIS for PeopleTools 8.54. The exception is Microsoft Edge, which was not tested by UIS, but is certified for use by Oracle.

<table>
<thead>
<tr>
<th>PeopleTools Certified Browsers (including HCM and Finance applications and the portal)</th>
<th>Chrome</th>
<th>Firefox (Recommended for OS X)</th>
<th>Internet Explorer [IE] (Recommended for Windows PC)</th>
<th>Edge</th>
<th>Safari (OS X)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Version</td>
<td>47</td>
<td>48</td>
<td>49</td>
<td>43</td>
<td>44</td>
</tr>
</tbody>
</table>

Recommended version in bold
Access complete browser compatibility information in Oracle’s Browser Compatibility Guide for PeopleSoft Applications [3].

### Desktop Browsers - CU Careers (Taleo)

<table>
<thead>
<tr>
<th>Taleo Certified Browsers</th>
<th>IE 64 bit</th>
<th>IE 32 bit</th>
<th>Safari</th>
<th>Firefox</th>
<th>Chrome</th>
<th>Edge***</th>
</tr>
</thead>
<tbody>
<tr>
<td>Version</td>
<td>11</td>
<td>11</td>
<td>7.x</td>
<td>8.x</td>
<td>24 ESR</td>
<td>31 ESR</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>40</td>
<td>1</td>
</tr>
<tr>
<td>Window’s OS</td>
<td>C</td>
<td>C</td>
<td>N</td>
<td>N</td>
<td>S-V</td>
<td>C</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>C</td>
</tr>
<tr>
<td>Mac OS X</td>
<td>N/A</td>
<td>N/A</td>
<td>S-V</td>
<td>C-V</td>
<td>N</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>N/A</td>
</tr>
</tbody>
</table>

C = Certified  
S = Supported  
N = Not supported by Oracle  
V=Supported by Oracle, but out of support from browser vendor  

***Microsoft Edge not yet supported by Oracle.

Access complete browser compatibility information in Oracle’s Taleo Technical Configuration and Software Performance Guide [4].

UIS Service Desk  
Tel. 303-860-HELP (4357)  
help@cu.edu [5]

Learn More [6]
CU-Boulder
Office of Information Technology (OIT)
Learn More [7]

CU Colorado Springs
Information Technology Department
Learn More [8]

CU Denver
Information Technology Services
Learn More [9]
Groups audience: University Information Services

Source URL: https://www.cu.edu/elevate-cu-hcmfin-upgrade-project/supported-hcmfin-and-portal-desktop-configurations

Links
[5] mailto:help@cu.edu
[9] http://www.ucdenver.edu/about/WhoWeAre/Chancellor/ViceChancellors/AdminFinance/ExecutiveTeam/InformationTechnologyService/Pages/default.aspx