

There are some important steps and associated timelines for getting access to the eComm tools, as part of a standard monthly process.



Interested in an eComm license? [Request access](#) [1] and your eComm specialist [2] will arrange a [discovery session](#) [3] to review your communication and/or event goals and determine if eComm is the right fit.

If it is a good match, new users must complete [pre-access requirements](#) [4] by the end of the month to get access during the first week of the following month.

Once given access, users can [login, follow along with training and complete a quiz](#) [5]. Long-term, [continued education](#) [6] is provided.

Get a behind the scenes view of everything that goes into the [new user onboarding process](#) [7], including a Marketing Cloud Journey triggered by data in the License Object of Salesforce.

[8]

[9]

Source URL:<https://www.cu.edu/node/148731/new-user-training>

Links

[1] <https://www.cu.edu/ecomm/request-access> [2] <https://www.cu.edu/ecomm/strategy/leadership>

[3] <https://www.cu.edu/ecomm/access-training/discovery> [4] <https://www.cu.edu/ecomm/access-training/pre-access-requirements> [5] <https://www.cu.edu/ecomm/access-training/login-training-quiz>

[6] <https://www.cu.edu/ecomm/access-training/continued-education> [7] <https://www.cu.edu/blog/ecomm-wiki/new-user-onboarding-journey> [8] <https://www.cu.edu/print/ecomm/training>

[9] <https://www.cu.edu/printpdf/ecomm/training>