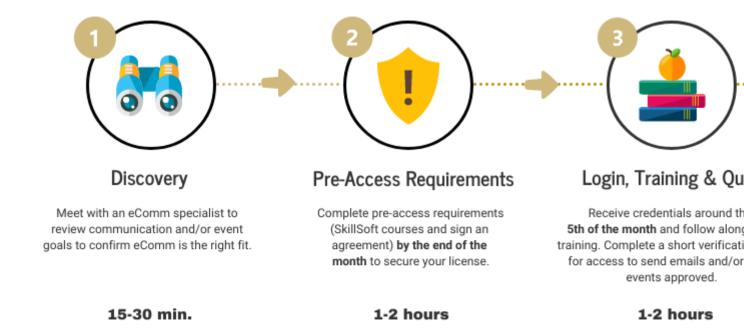
Access & Training [1]

There are some important steps and associated timelines for getting access to the eComm tools, as part of a standard monthly process.



Interested in an eComm license? Request access [2] and your eComm specialist [3] will arrange a discovery session [4] to review your communication and/or event goals and determine if eComm is the right fit.

If it is a good match, new users must complete <u>pre-access requirements</u> [5] by the end of the month to get access during the first week of the following month.

Once given access, users can <u>login</u>, follow along with training and complete a quiz [6]. Long-term, <u>continued education</u> [7] is provided.

Get a behind the scenes view of everything that goes into the <u>new user onboarding process</u> [8], including a Marketing Cloud Journey triggered by data in the License Object of Salesforce.

Groups audience:

eComm

Source URL:https://www.cu.edu/ecomm/training

Links

[1] https://www.cu.edu/ecomm/training [2] https://www.cu.edu/ecomm/request-access [3] https://www.cu.edu/ecomm/strategy/leadership [4] https://www.cu.edu/ecomm/access-

training/discovery

- [5] https://www.cu.edu/ecomm/access-training/pre-access-requirements
 [6] https://www.cu.edu/ecomm/access-training/login-training-quiz [7] https://www.cu.edu/ecomm/access-training/continued-education [8] https://www.cu.edu/blog/ecomm-wiki/new-user-onboarding-journey