

Access & Training ^[1]

There are some important steps and associated timelines for getting access to the eComm tools, as part of a standard monthly process.



Interested in an eComm license? [Request access](#) ^[2] and your [eComm specialist](#) ^[3] will arrange a [discovery session](#) ^[4] to review your communication and/or event goals and determine if eComm is the right fit.

If it is a good match, new users must complete [pre-access requirements](#) ^[5] by the end of the month to get access during the first week of the following month.

Once given access, users can [login, follow along with training and complete a quiz](#) ^[6]. Long-term, [continued education](#) ^[7] is provided.

Get a behind the scenes view of everything that goes into the [new user onboarding process](#) ^[8], including a Marketing Cloud Journey triggered by data in the License Object of Salesforce.

Groups audience:
eComm

Source URL: <https://www.cu.edu/ecommerce/training>

Links

[1] <https://www.cu.edu/ecommerce/training> [2] <https://www.cu.edu/ecommerce/request-access>

[3] <https://www.cu.edu/ecommerce/strategy/leadership> [4] <https://www.cu.edu/ecommerce/access-training/discovery>

[5] <https://www.cu.edu/ecommerce/access-training/pre-access-requirements>

[6] <https://www.cu.edu/ecommerce/access-training/login-training-quiz> [7] <https://www.cu.edu/ecommerce/access-training/continued-education> [8] <https://www.cu.edu/blog/ecommerce-wiki/new-user-onboarding-journey>