

Login Details ^[1]

New users will receive login credentials with instructions around the 6th of the month.

PREVIOUS STEP | Pre-Access Requirements

After completing data security training, send screenshots of your SkillSoft course summary to Melanie Jones. We can't secure your license until these courses have been completed.

PREVIOUS ^[1]

CURRENT STEP | Login Details

BOOKMARK This page contains links to the eComm applications Salesforce (select your campus), Marketing Cloud and Cvent.

www.cu.edu/ecomm/login ^[2]

Welcome to the eComm platform! Here's some information to get you started. Use the credentials below to login, and remember - they shouldn't be shared.

SALESFORCE

Login at </ecomm/login> ^[2] (select Salesforce)

Choose your campus and use your campus credentials

You will always use your campus credentials to login to Salesforce.

CVENT

Login at </ecomm/login> ^[2] (select Cvent)

Account Name: UCCO003

Username:

Temporary Password:

Choose a new password

Accept terms of use

You are now logged into Cvent!

MARKETING CLOUD

Login at </ecomm/login> ^[2] (select Marketing Cloud)

Username:

Temporary Password:

You will be prompted to 'Send Activation Email' (leave this window open in your browser)
Check your inbox and look for an email from Marketing Cloud with an activation code. Copy this code
Go back to your browser (step 1 above) and paste the code
You will now be prompted to update your security questions. Change them and save.
You will get receive an email from "University of Colorado" saying that your account security questions' answers were changed.
You are now logged into Marketing Cloud!
IMPORTANT! You're almost done. Change your password.
In Marketing Cloud, navigate to the top right, click the down arrow by your name, and select 'Cloud Preferences.'
Click the 'Change Password' button
Enter your temporary password (above), and enter your new Marketing Cloud password that is for you (and you, only)
Click Save, near top left.
You'll receive an email from CU Boulder Campus Communications saying that your account password was reset

HELP AND TRAINING

Check out our support resources:

Webinars - <https://www.cu.edu/ecomm/calendar> [3]

Wiki - <https://www.cu.edu/blog/ecomm-wiki> [4]

Help ticket - </ecomm/submit-help-ticket> [5]

NEXT STEP | New User Training

You have two options to complete training and the verification quiz: in-person (recommended) and on-demand. We'll be with you every step of the way.

[NEXT](#) [6]

Groups audience:

eComm

Source URL: <https://www.cu.edu/ecomm/access-training/login-details>

Links

[1] <https://www.cu.edu/ecomm/access-training/login-details>

[2] <https://www.cu.edu/ecomm/login>

[3] <https://www.cu.edu/ecomm/calendar>

[4] <https://www.cu.edu/blog/ecomm-wiki>

[5] <https://www.cu.edu/ecomm/submit-help-ticket>

[6] <https://www.cu.edu/ecomm/access-training/new-user-training>