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User Resources [1]



Subject matter experts on the UIS CRM team have partnered with campus colleagues to begin developing robust training, support, and enablement resources to ensure the success of our end users. These resources will be available primarily through a series of wikis.
Every time you or one of your users has a question, we have three goals: document it, answer it, and publish a resource that will benefit other users accessing the application.

We know that technology and associated processes will change over time, so we encourage you to bookmark these resources for easy access. Our team will ensure that the content remains timely and accounts for ongoing enhancement and development.

Wikis

- CU eComm [2]
- Integrated Online Services (IOS) [3]

Help Tickets

- CU eComm [4]
- Integrated Online Services (IOS) / CU Online [5]

Groups audience:
CU CRM

Source URL:https://www.cu.edu/crm/user-resources

Links
[1] https://www.cu.edu/crm/user-resources [2] https://www.cu.edu/blog/system-cuonline/need-cu-online-help-start-here [3] https://www.cu.edu/blog/integrated-online-services/need-integrated-online-services-ios-help-start-here [4] https://www.cu.edu/ecomm/submit-help-ticket [5] https://www.cu.edu/crm/forms/integrated-online-services-ios-help-ticket