

Integrated Online Services (IOS) New User Quiz ^[1]

Pre-Access Requirements

Indicate the dates on which you most recently completed the following SkillSoft courses.

Information Security and Privacy Awareness *

Month



Year



CU: Information Security for IT Service Providers *

Month



Year



CU: FERPA (Family Education Rights and Privacy Act) *

Month



Year



Quiz Questions

The benefits of requesting help via the help tickets include: *

- ☐ Troubleshooting tips to self-resolve, eliminating the need to submit a ticket.
- ☐ Fastest response time.
- ☐ Prioritization.
- ☐ All of the above.

When I have a question, it's a good idea to: *

- ☐ Check wiki index resources.
- ☐ Submit a help ticket.
- ☐ Ask a colleague with similar/more experience.
- ☐ All of the above.
- ☐ Call Messa/Susan directly.

I log in to Salesforce using my campus single sign-on (SSO): *

Basic information about a contact - such as name and email address - can be found on which Object: *

- ☐ Contact
- ☐ Application
- ☐ Program Enrollment

Information about a lead - such as status of an application - can be found on which Object: *

- ☐ Contact
- ☐ Application
- ☐ Program Enrollment

In order for others to have access to a Report I made, I need to save it to which type of folder? *

Employee Details

First and Last Name *

University Email Address *

CU CRM

Source URL:<https://www.cu.edu/crm/forms/integrated-online-services-ios-new-user-quiz>

Links

[1] <https://www.cu.edu/crm/forms/integrated-online-services-ios-new-user-quiz>