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Integrated Online Services (IOS) New User Quiz [1]

Pre-Access Requirements

Indicate the dates on which you most recently completed the following SkillSoft courses.

Information Security and Privacy Awareness * Month ▼

Year ▼

CU: Information Security for IT Service Providers * Month ▼

Year ▼

CU: FERPA (Family Education Rights and Privacy Act) * Month ▼

Year ▼

Quiz Questions

The benefits of requesting help via the help tickets include: *

- ○ Troubleshooting tips to self-resolve, eliminating the need to submit a ticket.
- ○ Fastest response time.
- ○ Prioritization.
- ○ All of the above.

When I have a question, it's a good idea to: *

- ○ Check wiki index resources.
- ○ Submit a help ticket.
- ○ Ask a colleague with similar/more experience.
- ○ All of the above.
- ○ Call Messa/Susan directly.

I log in to Salesforce using my campus single sign-on (SSO): *

Basic information about a contact - such as name and email address - can be found on which Object: *

○ Contact

○ Application

○ Program Enrollment

Information about a lead - such as status of an application - can be found on which Object: *

○ Contact

○ Application

○ Program Enrollment

In order for others to have access to a Report I made, I need to save it to which type of folder? * - Select -

Employee Details

First and Last Name *

University Email Address *

Submit

Source URL:https://www.cu.edu/crm/forms/integrated-online-services-ios-new-user-quiz

Links
[1] https://www.cu.edu/crm/forms/integrated-online-services-ios-new-user-quiz