

CU-Data Upgrade ... and the Value of Clearing Cache ^[1]

As you know, the CU-Data reporting system upgraded to Cognos 12.0.3 during the evening of August 15, 2024. The upgrade introduced improvements to the user interface and navigation in the CU-Data home environment. (Your m-Fin reports continue to function as before.)

If you're experiencing any issues in the upgraded reporting system, please clear your browser cache. For most Windows browsers, this is how you'll proceed:

- Ctrl + Shift + Del
- Ensure options to clear the cache and cookies are selected and set the time range to "All-Time" or "Everything"
- After clearing the cache and cookies, close/quit and restart the browser

Looking for additional resources for working in the upgraded CU-Data environment?

- Check out our [CU-Data Upgrade page](#) ^[2], including a mini-webinar and before and after screenshots.

Questions? Comments? Reach out to FSS Help at FSS@cu.edu ^[3].

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Links

[1] <https://www.cu.edu/controller/news/office-university-controller-news/august-30-2024-edition/cu-data-upgrade-%E2%80%A6-and-value> [2] <https://www.cu.edu/controller/training/m-fin-reports-cu-data/cu-data-upgrade-2024> [3] <mailto:FSS@cu.edu>