Getting Help: Financial Services & Solutions (FSS) [1]

The OUC's Financial Services & Solutions (FSS) team offers wide-spread *finance-related* assistance, including instruction on how to use the PeopleSoft Finance System and how to navigate and run m-Fin reports in CU-Data. We also provide interpretation and guidance on a variety of Administrative Policy Statements (APS), University Fiscal Procedures, the Accounting Handbook, and numerous Finance Procedural Statements (many of these were previously known as Procurement Service Center Procedural Statements) -- along with their related forms.

You may have questions that should be directed to other offices. For details on where to go to get answers, see below.



OUC FINANCIAL SERVICES & SOLUTIONS

Email: FSS@cu.edu[2].



Call: 303.837.2161



Contact Financial Services & Solutions about:

- CU-Data/m-Fin reports
- Finance System (FIN) including Journal Entries and Chartfield Lookups
- JE Spreadsheets
- Fiscal Compliance
- Propriety of Expenses/Sensitive Expenses
- Official Functions/Recognition/Gift Cards
- Fundraising Events
- Cash Receipt/Official Function/Other OUC Forms
- OUC's Continuing Professional Education (CPE) Program

Contact PSC Service Desk about:

- Payment Status/Invoice Inquiries
- Booking Travel
- Reimbursements/Refunds
- Procurement/Travel Cards
- Concur
- CU Marketplace
- Purchase Orders
- PA, NRI, SSP/Other PSC Forms
- Supplier Questions
- 1099 Questions

Contact the offices listed for assistance with the designated topics:

- <u>Campus Controllers' Offices</u> [4] continue to contact your campus finance office as you have in the past
- CU Denver|CU Anschutz <u>Fiscal Compliance</u> [5] Fiscal Compliance, Propriety of Expenses, Sensitive Expenses, Recognition & Training, Gift Cards
- UIS/Campus IT Offices [6] Portal Issues (access, login, etc.)

- Employee Services Benefits [7]
- Employee Services HCM [8]
- Employee Services Payroll [9]
- Employee Services Scope of Work (SOW) [10]
- Campus Bursar's Offices BRS Payments
- Campus Security Coordinators Enterprise System Access [11]

Have a question or feedback?

Questions & Feedback [12]

reedback or Question "	
Your Name	_
Your Email Address	
CAPTCHA This question is for testing whether or not you are a human visitor and to prevent automated spam submissions.	
Submit	
Groups audience: Controller	

Links

- [1] https://www.cu.edu/controller/finance-procurement-help-desk-finprohelp [2] mailto:FSS@cu.edu
- [3] mailto:PSC@cu.edu [4] https://www.cu.edu/controller/campus-controllers-finance-offices

Source URL:https://www.cu.edu/controller/finance-procurement-help-desk-finprohelp

- [5] mailto:FS-Compliance@ucdenver.edu [6] https://www.cu.edu/service-desk
- [7] https://www.cu.edu/employee-services/benefits-wellness [8] https://www.cu.edu/hcm-community
- [9] https://www.cu.edu/employee-services/employee-payroll [10] https://www.cu.edu/employee-services/collaborative-hr-services/cu-campuses/scope-work-sow-independent-contractor
- [11] https://www.cu.edu/uis/access-it-security/request-access/campus-access-coordinators
- [12] https://www.cu.edu/controller/forms/questions-feedback-0