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Getting Help: Financial Services & Solutions (FSS) [1]

The OUC's Financial Services & Solutions (FSS) team offers wide-spread *finance-related assistance,* including instruction on how to use the PeopleSoft Finance System and how to navigate and run m-Fin reports in CU-Data. We also provide interpretation and guidance on a variety of Administrative Policy Statements (APS), University Fiscal Procedures, the Accounting Handbook, and numerous Finance Procedural Statements (many of these were previously known as Procurement Service Center Procedural Statements) -- along with their related forms.

You may have questions that should be directed to other offices. For details on where to go to get answers, see below.



OUC FINANCIAL SERVICES & SOLUTIONS
Email: FSS@cu.edu [2].



PSC SERVICE DESK
Email: PSC@cu.edu [3].
Call: 303.837.2161



OTHER RESOURCES/OFFICES

Contact Financial Services & Solutions about:

- CU-Data/m-Fin reports
- Finance System (FIN) including Journal Entries and Chartfield Lookups
- JE Spreadsheets
- Fiscal Compliance
- Propriety of Expenses/Sensitive Expenses
- Official Functions/Recognition/Gift Cards
- Fundraising Events
- Cash Receipt/Official Function/Other OUC Forms
- OUC's Continuing Professional Education (CPE) Program

Contact PSC Service Desk about:

- Payment Status/Invoice Inquiries
- Booking Travel
- Reimbursements/Refunds
- Procurement/Travel Cards
- Concur
- CU Marketplace
- Purchase Orders
- PA, NRI, SSP/Other PSC Forms
- Supplier Questions
- 1099 Questions

Contact the offices listed for assistance with the designated topics:

- Campus Controllers' Offices [4] - continue to contact your campus finance office as you have in the past
- CU Denver|CU Anschutz Fiscal Compliance [5] - Fiscal Compliance, Propriety of Expenses, Sensitive Expenses, Recognition & Training, Gift Cards
- UIS/Campus IT Offices [6] - Portal Issues (access, login, etc.)

- Employee Services - Benefits [7]
- Employee Services - HCM [8]
- Employee Services - Payroll [9]
- Employee Services - Scope of Work (SOW) [10]
- Campus Bursar's Offices - BRS Payments
- Campus Security Coordinators - Enterprise System Access [11]

Have a question or feedback?

For questions or feedback contact

Groups audience:
Controller

Source URL:https://www.cu.edu/controller/finance-procurement-help-desk-finprohelp

Links
[1] https://www.cu.edu/controller/finance-procurement-help-desk-finprohelp [2] mailto:FSS@cu.edu
[3] mailto:PSC@cu.edu [4] https://www.cu.edu/controller/campus-controllers-finance-offices
[5] mailto:FS-Compliance@ucdenver.edu [6] https://www.cu.edu/service-desk
[7] https://www.cu.edu/employee-services/benefits-wellness [8] https://www.cu.edu/hcm-community
[9] https://www.cu.edu/employee-services/employee-payroll [10] https://www.cu.edu/employee-services/collaborative-hr-services/cu-campuses/scope-work-sow-independent-contractor
[11] https://www.cu.edu/uis/access-it-security/request-access/campus-access-coordinators
[12]
mailto:fss@cu.edu?subject=Question%20or%20Feedback%20&body=What%20page%20this%20is%20from:%20'
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