

## **Getting Help: Financial Services & Solutions (FSS)** <sup>[1]</sup>

**The OUC's Financial Services & Solutions (FSS) team** offers wide-spread *finance-related assistance*, including instruction on how to use the PeopleSoft Finance System and how to navigate and run m-Fin reports in CU-Data. We also provide interpretation and guidance on a variety of Administrative Policy Statements (APS), University Fiscal Procedures, the Accounting Handbook, and numerous Finance Procedural Statements (many of these were previously known as Procurement Service Center Procedural Statements) -- along with their related forms.

You may have questions that should be directed to other offices. For details on where to go to get answers, see below.



### **OUC FINANCIAL SERVICES & SOLUTIONS**

*Email: [FSS@cu.edu](mailto:FSS@cu.edu)* <sup>[2]</sup>.



### **PSC SERVICE DESK**

*Email: [PSC@cu.edu](mailto:PSC@cu.edu)* <sup>[3]</sup>.

*Call: 303.837.2161*



## OTHER RESOURCES/OFFICES

### ***Contact Financial Services & Solutions about:***

- CU-Data/m-Fin reports
- Finance System (FIN) including Journal Entries and Chartfield Lookups
- JE Spreadsheets
- Fiscal Compliance
- Propriety of Expenses/Sensitive Expenses
- Official Functions/Recognition/Gift Cards
- Fundraising Events
- Cash Receipt/Official Function/Other OUC Forms
- OUC's Continuing Professional Education (CPE) Program

### ***Contact PSC Service Desk about:***

- Payment Status/Invoice Inquiries
- Booking Travel
- Reimbursements/Refunds
- Procurement/Travel Cards
- Concur
- CU Marketplace
- Purchase Orders
- PA, NRI, SSP/Other PSC Forms
- Supplier Questions
- 1099 Questions

### ***Contact the offices listed for assistance with the designated topics:***

- Campus Controllers' Offices <sup>[4]</sup> - continue to contact your campus finance office as you have in the past
- CU Denver|CU Anschutz Medical Campus Fiscal Compliance <sup>[5]</sup> - Fiscal Compliance, Propriety of Expenses, Sensitive Expenses, Recognition & Training, Gift Cards
- UIS/Campus IT Offices <sup>[6]</sup> - Portal Issues (access, login, etc.)

- Employee Services - [Benefits](#) [7]
- Employee Services - [HCM](#) [8]
- Employee Services - [Payroll](#) [9]
- Employee Services - [Scope of Work \(SOW\)](#) [10]
- Campus Bursar's Offices - BRS Payments
- Campus Security Coordinators - [Enterprise System Access](#) [11]

**Have a question or feedback?**

## **Questions & Feedback** [12]

**Feedback or Question \***

**Your Name**

**Your Email Address**

CAPTCHA

This question is for testing whether or not you are a human visitor and to prevent automated spam submissions.

**Submit**

Controller

**Groups audience:**

Controller

**Source URL:** <https://www.cu.edu/controller/finance-procurement-help-desk-finprohelp>

### **Links**

- [1] <https://www.cu.edu/controller/finance-procurement-help-desk-finprohelp> [2] <mailto:FSS@cu.edu>  
 [3] <mailto:PSC@cu.edu> [4] <https://www.cu.edu/controller/campus-controllers-finance-offices>  
 [5] <mailto:FS-Compliance@ucdenver.edu> [6] <https://www.cu.edu/service-desk>  
 [7] <https://www.cu.edu/employee-services/benefits-wellness> [8] <https://www.cu.edu/hcm-community>  
 [9] <https://www.cu.edu/employee-services/employee-payroll> [10] <https://www.cu.edu/employee-services/collaborative-hr-services/cu-campuses/scope-work-sow-independent-contractor>  
 [11] <https://www.cu.edu/uis/access-it-security/request-access/campus-access-coordinators>  
 [12] <https://www.cu.edu/controller/forms/questions-feedback-0>