Getting Help: Financial Services & Solutions (FSS) [1]

The OUC's Financial Services & Solutions (FSS) team offers wide-spread finance-related assistance, including instruction on how to use the PeopleSoft Finance System and how to navigate and run m-Fin reports in CU-Data. We also provide interpretation and guidance on a variety of Administrative Policy Statements (APS), University Fiscal Procedures, the Accounting Handbook, and numerous Finance Procedural Statements (many of these were previously known as Procurement Service Center Procedural Statements) -- along with their related forms.

You may have questions that should be directed to other offices. For details on where to go to get answers, see below.

OUC FINANCIAL SERVICES & SOLUTIONS
Email: FSS@cu.edu [2].

PSC SERVICE DESK
Email: PSC@cu.edu [3].
Call: 303.837.2161
Contact Financial Services & Solutions about:

- CU-Data/m-Fin reports
- Finance System (FIN)
- Journal Entries/JE Spreadsheets
- Fiscal Compliance
- Propriety of Expenses/Sensitive Expenses
- Official Functions
- Recognition & Training
- Gift Cards
- Fundraising Events
- Cash Receipt, Official Function/Other OUC Forms
- OUC's Continuing Professional Education (CPE) Program

Contact PSC Service Desk about:

- Payment Status/Invoice Inquiries
- Booking Travel
- Reimbursements/Refunds
- Procurement/Travel Cards
- Concur
- CU Marketplace
- Purchase Orders
- PA, NRI, SSP/Other PSC Forms
- Supplier Questions
- 1099 Questions

Contact the offices listed for assistance with the designated topics:

- Campus Controllers' Offices [4] - continue to contact your campus finance office as you have in the past
- CU Denver/CU Anschutz Medical Campus Fiscal Compliance [5] - Fiscal Compliance,
Propriety of Expenses, Sensitive Expenses, Recognition & Training, Gift Cards

- **UIS/Campus IT Offices** [6] - Portal Issues (access, login, etc.)
- **Employee Services - Benefits** [7]
- **Employee Services - HCM** [8]
- **Employee Services - Payroll** [9]
- **Employee Services - Scope of Work (SOW)** [10]
- **Campus Bursar's Offices - BRS Payments**
- **Campus Security Coordinators - Enterprise System Access** [11]

Have a question or feedback?

Questions & Feedback [12]

Feedback or Question *

Your Name

Your Email Address

**CAPTCHA**

This question is for testing whether or not you are a human visitor and to prevent automated spam submissions.

Submit

Groups audience:
Controller

Source URL: https://www.cu.edu/controller/finance-procurement-help-desk-finprohelp

Links
[2] mailto:FSS@cu.edu
[3] mailto:PSC@cu.edu
[5] mailto:FS-Compliance@ucdenver.edu
[6] https://www.cu.edu/service-desk
[7] https://www.cu.edu/employee-services/benefits-wellness
[8] https://www.cu.edu/hcm-community
[9] https://www.cu.edu/employee-services/employee-payroll
[11] https://www.cu.edu/uis/access-it-security/request-access/campus-access-coordinators
[12] https://www.cu.edu/controller/forms/questions-feedback-0