In September 2021, the Office of University Controller (OUC) and Procurement Service Center (PSC) reorganized how they deliver help desk and training functions. As part of this restructuring, the OUC’s longtime Finance & Procurement Help Desk (FinProHelp) transitioned into two new units:

- **The OUC’s Financial Services & Solutions (FSS) team** continues to provide the *finance-related assistance* previously available from FinProHelp -- including instruction on using the Finance System and running m-Fin reports in CU-Data, as well as guidance on a number of formerly "PSC" procedures, such as Sensitive Expenses, Official Functions, and Recognition & Training, and their related forms.

- **The PSC Service Desk** now provides much of the *procurement-related assistance* previously delivered by FinProHelp -- including the use of the CU Marketplace eprocurement system and the Concur Travel & Expense System, and guidance on Travel procedures.

For additional details on where to go to get answers to your questions, see below.

OUC FINANCIAL SERVICES & SOLUTIONS

*Email: FSS@cu.edu*
Contact Financial Services & Solutions about:

- CU-Data/m-Fin reports
- Finance System (FIN)
- Journal Entries/JE Spreadsheets
- Fiscal Compliance
- Propriety of Expenses/Sensitive Expenses
- Official Functions
- Recognition & Training
- Gift Cards
- Fundraising Events
- Cash Receipt, Official Function/Other OUC Forms
- OUC's Continuing Professional Education (CPE) Program

Contact PSC Service Desk about:

- Payment Status/Invoice Inquiries
Contact the offices listed for assistance with the designated topics:

- Campus Controllers' Offices - continue to contact your campus finance office as you have in the past
- CU Denver|CU Anschutz Medical Campus Fiscal Compliance - Fiscal Compliance, Propriety of Expenses, Sensitive Expenses, Recognition & Training, Gift Cards
- UIS/Campus IT Offices - Portal Issues (access, login, etc.)
- Employee Services - Benefits
- Employee Services - HCM
- Employee Services - Payroll
- Employee Services - Scope of Work (SOW)
- Campus Bursar's Offices - BRS Payments
- Campus Security Coordinators - Enterprise System Access

Have a question or feedback?

Questions & Feedback

Feedback or Question *

Your Name

Your Email Address

CAPTCHA
This question is for testing whether or not you are a human visitor and to prevent automated spam submissions.

Submit

Groups audience: