Published on *University of Colorado* (https://www.cu.edu)

Human Asset Management: Delivering Helpful Feedback - The Rules from the Psychology Lab [1]

The purpose of the Human Asset Management: Delivering Helpful Feedback – The Rules from the Psychology Lab Course is to arm participants with techniques used in delivering helpful feedback and an appreciation for why it is important to do it well. The presentation outlines sources of resistance to feedback, seven specific feedback skills and when to use them, and practical benefits.

Program Level: Basic

Prerequisites: None

Advanced Preparation: N/A

Who Should Attend: Anyone interested in learning how to improve feedback skills in order to work better with peers, superiors, and subordinates.

Instructional Method: Group-Live

Instructor: Tracy Jennings [2]

Recommended CPE Credit: 2.0 Hours

Field of Study: Personnel/Human Resources

Course Objectives:

At the end of the course, participants will be able to:

- Describe why people resist negative feedback and why positive reinforcement is more powerful than we previously thought;
- List seven techniques for giving helpful feedback; and,
- Implement a protocol to use in the workplace.

Program Policies [3]

NASBA Statement

The University of Colorado is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.learningmarket.org. [4]



Source URL:https://www.cu.edu/controller/cpe-cpas/course-catalog/human-asset-management-delivering-helpful-feedback-rules

Links
[1] https://www.cu.edu/controller/cpe-cpas/course-catalog/human-asset-management-delivering-helpful-feedback-rules [2] https://www.cu.edu/controller/tracy-jennings-cpe-instructor
[3] https://www.cu.edu/controller/cpe-cpas-policies [4] http://www.learningmarket.org.