

## **Generative AI: Prompt Like a Pro** <sup>[1]</sup>

Ever tried asking AI a question and thought, “That’s ... not quite what I meant” - ? You’re not alone! This session will explore what makes a good prompt and how to refine your requests to get more accurate, creative, and useful responses from GenAI tools.

**Program Level:** Basic

**Prerequisites:** None

**Advanced Preparation:** N/A

**Instructional Method:** Group-Internet Based

**Instructor:** [Cindy Kraft](#) <sup>[2]</sup>; [Heidi Misch](#) <sup>[3]</sup>

**Recommended CPE Credit:** 1.0 Hours

**Field of Study:** Information Technology

### **Course Objectives:**

At the end of the course, participants will be able to:

- Explain what a “prompt” really is – and why it matters
- Learn how to save time and frustration when prompting with Gen AI
- Pick up practical techniques to make your prompts sharper
- Discover a few hacks your colleagues already use

**Course Developer:** [Cindy Kraft](#) <sup>[2]</sup>, [Heidi Misch](#) <sup>[3]</sup>

**Course Reviewer:** [Normandy Roden](#) <sup>[4]</sup> - December 2025

### **Program Policies** <sup>[5]</sup>

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**Links**

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