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Business Process Improvement [1]

The purpose of the Business Process Improvement course is to provide participants with an overview of the key theories and steps to identify areas within an organization where processes can become more streamlined and efficient and how to implement change, and, practical tips on how to complete those steps for specific processes within the participant's home department.

Program Level: Basic

Prerequisites: None

Advanced Preparation: N/A

Instructional Method: Group-Live or Group Internet-Based

Instructor: Jori Leszczynski [2]

Recommended CPE Credit: 1.0 Hours

Field of Study: Management Services

Course Objectives:

At the end of the course, participants will be able to:

- Follow simple steps to assess how a business process is working (or not);
- Engage stakeholders;
- Identify ways to improve the process, communicate the improvements, and manage the implementation; and,
- Assess and report success.

Program Policies [3]

NASBA Statement

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Source URL:https://www.cu.edu/controller/cpe-cpas/course-catalog/business-process-improvement

Links
[1] https://www.cu.edu/controller/cpe-cpas/course-catalog/business-process-improvement
[2] https://www.cu.edu/controller/jori-leszczynski-cpe-instructor [3] https://www.cu.edu/controller/cpe-cpas-policies [4] http://www.learningmarket.org