Published on *University of Colorado* (https://www.cu.edu)

Giving Helpful Feedback [1]



About This Course

This course teaches you the simple principles expert managers use to improve and motivate employee performance. You'll never have to avoid telling an employee "the truth" again, because the seven techniques we teach will not make employees defensive or afraid. As a manager, or someone who would like to be a manager, you'll also learn specifically what feedback is, how negative feedback is weighed more heavily than positive, and how positive feedback can super-charge behaviors such as creativity and teamwork. Giving feedback is a skill which develops over time. We give you a process you can use to improve your feedback skills and deliver it with confidence. You will find that there is a scientific basis for many of your observations and intuitions about feedback—such as, it is hard to give correctly, people don't like it, and more. This will be reassuring as you learn how to overcome these difficulties. We hope you have a fantastic time becoming a better manager!



Language
English, Subtitles: Spanish



How to Pass
Pass all graded assignments to complete the course.



User Ratings
Average User Rating 4.6



Commitment?

5 weeks of study, 1 hour/week

For More Information or to Enroll [2]



[2]

Created by:

University of Colorado Boulder

Groups audience:
Colorado Learning and Teaching with Technology
Right Sidebar:
MOOC Giving Helpful Feedback

Source URL:https://www.cu.edu/coltt/giving-helpful-feedback

Links
[1] https://www.cu.edu/coltt/giving-helpful-feedback [2] https://www.coursera.org/learn/feedback