Look ahead to 2021 health care plan changes starting July 1 [1]

June 8, 2021 by Employee Services [2]

The benefits you selected during Open Enrollment will go into effect on July 1. Get ready for the new plan year by taking these steps.

Check your enrollment

Prior to July 1, check your enrollment [3] within the employee portal. The effective date for next year’s benefits is July 1, 2021.

If you have questions about your enrollment, reach out to an Employee Services benefits professional at benefits@cu.edu [4].

ID cards

Kaiser will mail new cards to reflect the plan’s new single state-wide network and a new appointment and advice phone number.

Access digital ID cards

All medical and dental plans will have access to digital ID cards through mobile apps provided by Anthem, CVS Caremark, Kaiser and Delta Dental.

These services allow members to have their medical cards available anytime, anywhere as long as they have their mobile device. You can also save your ID cards to your Apple Wallet or other digital wallet apps or login from a computer to print off a paper copy.

If mail delays should prevent your physical ID card from arriving in time for an appointment, digital options can give you instant access.

See the digital ID cards page [5] for instructions on accessing your card.

New dental services

Delta Dental has expanded their coverage to two annual fluoride treatments to all plan
members. Previously, this service was only covered for children age 17 and younger.

Some dental offices may not realize this service is covered, as it isn’t commonly provided for adults over 18, and members may have to request it.

**Life changes mean plan changes**

When life changes [6], you may be able to update your coverage and add or remove dependents to meet your needs. So, don’t play the guessing game – when something happens that changes how you use your health benefits, visit the life changes information page [7] to learn what changes you can make and how to make them.

**Reach out for help**

Plan year 2021-22 benefits information is available on the Employee Services’ website. For plan-specific information, reach out to your plan provider.

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