

CU Alert Update: UIS Service Maintenance for HCM Production Systems for Thursday, Dec. 21 ^[1]

December 11, 2017 by [Employee and Information Services](#) ^[2]

Description:

HCM production services will be unavailable from 6-9 p.m. Thursday, Dec. 21 to install PeopleSoft regulatory tax updates and ACA patches. This maintenance was originally scheduled for Dec. 15.

A limited CU Resources/employee portal page will be made available to allow access to unaffected applications. Please note that the limited portal page will look different to the standard portal page with tiles.

Timing:

- 6-9 p.m. Thursday, Dec. 21, 2017

Impact:

The following Production services will be unavailable during the maintenance window.

CU Careers - Recruiting | eRA (integration to HCM only) | HCM

The following portal links and tiles will be unavailable during the maintenance window:

All tiles | Benefits and Wellness tab | Business Tools Tab / CU Careers – Recruiting, HCM | My Info and Pay tab | My Leave

The following 1800 Grant and Production services will be available:

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Campus Solutions | Campus Solutions Mobile Application | Cherwell | CIW | Concur Travel & Expense | CRM | cu.edu Email | CU Careers - Search Jobs/Apply | CU-Data | CU Marketplace | CU Reporting Systems | DATC | Enterprise Portal | eRA | FIN | HireRight I-9/e-Verify | ImageNow | Integration Gateway | ISSS | Law Toolbox | LegalFiles | Lynda.com | OnBase | Online Admissions Offering (OAO) | Parchment | Singularity | Phire | R25 Interface Server Application | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Skillsoft | Skype for Business | Terminal Server | TeamMate | TTO Portal | Wired and Wireless network for 1800 Grant | VPN

Refer to the [Business Calendar](#) ^[3] for future maintenance window dates and times.

For more information about UIS services, please go to the [UIS \[4\] Service Catalog \[4\]](#).

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk
University of Colorado, University Information Systems
1800 Grant Street, Suite 200
Denver, CO 80203
303-860-HELP (4357)
help@cu.edu [5]

[production](#) [6]

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[2] <https://www.cu.edu/blog/maintenance-matters/author/23>

[3] <https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx>

[4] <https://www.cu.edu/uis/service-catalog>

[5] <mailto:help@cu.edu>

[6] <https://www.cu.edu/blog/maintenance-matters/tag/production>