

CU Alert: Universitywide Portal Experiencing Service Interruption Monday, August 7, 2017 ^[1]

August 7, 2017 by [UIS Communications](#) ^[2]

Description: The universitywide portal is experiencing a service outage, as follows:

- Slow to load after login or does not log in
- Issues with loading Business Applications

UIS is working on the issue and will provide updates as more information becomes available.

Refer to the Business Calendar for future maintenance window dates and times at <https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx> ^[3]

For information about UIS service maintenance events, refer to UIS Service Alerts at <https://www.cu.edu/blog/uis-service-alerts> ^[4]

For more information about UIS services, please go to the UIS Service Catalog at: <https://www.cu.edu/uis/service-catalog> ^[5]

Thank you for your cooperation as we resolve this issue.

UIS Service Desk
University of Colorado, University Information Systems
1800 Grant Street, Suite 200
Denver, CO 80203
303-860-help(4357)
help@cu.edu ^[6]

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Links

[1] <https://www.cu.edu/blog/uis-service-alerts/cu-alert-universitywide-portal-experiencing-service-interruption-8-7-17> [2] <https://www.cu.edu/blog/maintenance-matters/author/223>

[3] <https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx> [4] <https://www.cu.edu/blog/uis-service-alerts> [5] <https://www.cu.edu/uis/service-catalog> [6] <mailto:help@cu.edu>