

## **CU Alert: UIS Service Maintenance for Production Systems for Sunday, July 9, 2017** <sup>[1]</sup>

June 12, 2017 by [UIS Communications](#) <sup>[2]</sup>

### **Description:**

Production services will either be unavailable or impacted for a 12-hour window on Sunday, July 9 for maintenance.

### **Timing:**

6 a.m. - 6 p.m. Sunday, July 09, 2017

### **Impact:**

The following Production services will be unavailable or impacted during the maintenance window.

### **The following System Administration, Advancement and Foundation Production applications include:**

Campus Solutions | Campus Solutions Mobile Application | CRM | DATC | Enterprise Portal | ISSS | My Leave | Online Admissions Offering (OAO) | OnBase (accessed via the portal and Campus Solutions) | Parchment | Singularity | Skillsoft

### **Enterprise systems that will remain available through direct access from outage pages include:**

Concur Travel and Expense | CU-Data | CU Marketplace | FIN | HCM

### **The following System Administration, Advancement, Foundation Production services will be available:**

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Cherwell | CIW | CU IRM | cu.edu Email | eRA | ImageNow | Integration Gateway | Law Toolbox | LegalFiles | OnBase (direct access and Unity Client) | Phire | R25 Interface Server Application | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Skype for Business | Terminal Server | TeamMate | TTO Portal | Wired and Wireless network for 1800 Grant | VPN

Refer to the Business Calendar for future maintenance window dates and times at <https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx> <sup>[3]</sup>

For information about UIS service maintenance events, refer to UIS Service Alerts at <https://www.cu.edu/blog/uis-service-alerts> [4]

For more information about UIS services, please go to the UIS Service Catalog at: <https://www.cu.edu/uis/service-catalog> [5]

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk  
University of Colorado, University Information Systems  
1800 Grant Street, Suite 200  
Denver, CO 80203  
303-860-help(4357)  
[help@cu.edu](mailto:help@cu.edu) [6]

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**Links**

[1] <https://www.cu.edu/blog/uis-service-alerts/cu-alert-uis-service-maintenance-production-systems-7-9-17>

[2] <https://www.cu.edu/blog/maintenance-matters/author/223>

[3] <https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx> [4] <https://www.cu.edu/blog/uis-service-alerts> [5] <https://www.cu.edu/uis/service-catalog> [6] <mailto:help@cu.edu>