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Welcome UIS New Hires - July 2017 Edition [1]

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Please welcome the new and transferring UIS staff members joining June 2 - July 31, 2017 to support universitywide services!

Electronic Research Systems (eRA)

Name	Position	New, Transfer or Promotion	Effective	Duties

Abhi Alampalli	eRA System Analyst	New	7/1/2017	As the eRA System Analyst, Abhi is responsible for production and system support of universitywide initiatives related to eRA’s InfoEd application. His duties include serving on eRA projects, working as a technical and functional resource on the application, and data integrations in collaboration with UIS's teachnical leads and application managers. Abhi also works with UIS's Enterprise Cloud Services (ECS)Infrastructure and Database teams on environment maintenance that includes code or database refreshes. He works with campus teams to define business requirements, test business cases, perform functional and regression testing, and act as liaison during campus reporting cycles.

HCM Systems Team

Name	Position	New, Transfer or Promotion	Effective	Duties
Rita Samaddar	HCM Business System Analyst	New	7/1/2017	As the HCM Business Systems Analyst, Rita is responsible for production and system support of the HCM business functions across benefits modules. Her duties include analysis, configuration, testing, and troubleshooting PeopleSoft benefits administration. Rita also provides expertise in gathering business requirements to optimize and enhance the system. She supports the module(s) through partnering with other UIS application managers and system owners to provide system documentation and integrated support.

IT Service Management (ITSM)

Name	Position	New, Transfer or Promotion	Effective	Duties

				Aaron joined UIS as the Director of IT Service Management (ITSM) in 2014, where he focused on delivering universitywide services, providing UIS's Quality Assurance (QA) function and helping mature UIS's service delivery.
Aaron Mansfield	Director of IT Operations and Strategic Planning	Promotion	7/3/2017	Effective July 3, 2017, Aaron transitioned into the role of Director of IT Operations and Strategic Planning. In this new role, Aaron will continue to support the ITSM functions. He takes on additional responsibilities in support of the cross-campus IT Governance structure by helping to define performance measurements while standardizing and implementing a set of common processes, tools and measurements for UIS operations.
Perry Stancil	Enterprise Service Desk Technician	New	7/31/2017	Within the newly-created position of Enterprise Service Desk Technician, Perry will provide escalation support for Identity and Access Management (IAM) tickets routing through the UIS Service Desk. He will also document processes and procedures and act as liaison between IAM and the Service Desk.

Production Services

Name	Position	New, Transfer or Promotion	Effective	Duties
Richard Escamilla	Production Services Professional	New	7/24/2017	As Production Services Professional, Richard supports batch processing processes for all universitywide systems. He works with UIS's campus partners to set up batch jobs to aid with efficiency in their processes. Richard will also assist with troubleshooting issues with jobs and with setting up secure file transfer process IDs.

Interested in joining UIS? Check out our open positions [3].

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