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Welcome UIS New Hires – July 2019 edition [1]

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The UIS team has new team members to welcome. Congratulations and welcome to these new staff members!

Name	Position	New, Transfer, Promotion	Start Date	Info
Brandon Sine	Service Desk Technician	New	4/12/2019	Brandon Sine joined UIS from Employee Services. In his new role as a Service Desk Technician, Brandon will act as the first line of client communication and will provide first level customer support to the employees in the System building. Brandon's responsibilities include computer troubleshooting and repair, network/internet connectivity troubleshooting and incident triage.
Shirley Eaves	Application Administrator	New	4/22/2019	Shirley Eaves is UIS' newest Application Administrator. In her new role, Shirley will work directly with service owners to ensure reliability and sustainability of supported applications. She will also participate in and lead high visibility projects with the goal of improving operational effectiveness and creating design solutions for new business applications. Shirley acts as an escalation point for Service Desk incidents that need further review and troubleshooting as well.

Name	Position	New, Transfer, Promotion	Start Date	Info
Michael Monroe	Service Desk Technician	New	4/30/2019	Michael Monroe has joined UIS as a Service Desk Technician. In his new role, Michael will act as the first line of client communication and will provide first level customer support to the employees in the System building. Some of his responsibilities include computer troubleshooting and repair, network/internet connectivity troubleshooting and incident triage.
Jackie Hess	Assistant Director of HR IT Services	New	5/1/2019	Coming to UIS from Employee Services, Jackie Hess will serve as the Assistant Director of HR IT Services. In her new role, she will be responsible for technical and functional oversight of the Benefits module and all Benefits related components of the HCM System, in addition to oversight of the HCM Systems suite as a whole. She will work closely with Benefits Campus Stakeholder groups, Chief Human Resource Officers, Employee Services Leadership and Staff and other module Application Managers to align institutional business requirements with functional capabilities within the HCM system.
Greg Maynard	Service Desk Technician	New	5/22/2019	Greg Maynard has joined UIS as a Service Desk Technician. In his new role, he will act as the first line of client communication and will provide first level customer support to the employees in the System building. Some of Greg's responsibilities include computer troubleshooting and repair, network/internet connectivity troubleshooting, and incident triage.

Name	Position	New, Transfer, Promotion	Start Date	Info
Sunil Revuri	Senior PeopleSoft Administrator	New	5/29/2019	Sunil Revuri is one of two new Senior PeopleSoft Administrators to join UIS. In his new role, Sunil supports current PeopleSoft applications as well as technical systems and seeks out process improvements to guide future decisions on enterprise level services provided to University of Colorado campuses. On a day to day basis, Sunil will design, build, and maintain PeopleSoft environments, support system rollouts, respond to and troubleshoots escalated operational issues while managing internal and external customer relationships.
Anupa Rikhi	Senior PeopleSoft Administrator	New	6/17/2019	Anupa Rikhi is one of two new Senior PeopleSoft Administrators to join UIS. In her new role, Anupa supports current PeopleSoft applications as well as technical systems and seeks out process improvements to guide future decisions on enterprise level services provided to University of Colorado campuses. On a day to day basis, she will design, build, and maintain PeopleSoft environments, support system rollouts, respond to and troubleshoots escalated operational issues while managing internal and external customer relationships.

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Rick Rowcotsky	Financial Aid Application Manager	New	6/17/2019	After working over a decade at UCCS, Rick has joined UIS as the Financial Aid Application Manager on the CU-SIS team. In his new role, Rick will manage the systems analysis, requirements analysis and project management for CU Student IT Services in the area of student financial aid and the application of student aid regulatory patches. He will facilitate system requirements analysis and business process analysis in collaboration with staff from campus financial aid offices and other key stakeholders.

The UIS team has promoted team members. Congratulations to these staff members!

Name	Position	New, Transfer, Promotion	Start Date	Info
Darlene Crow	Degree Audit & International Student/Scholar Application Manager	Promoted	4/1/2019	Darlene Crow has recently been promoted within the Student IT Services team from a Business Systems Analyst to an Application Manager. In her new role, she will manage the systems analysis, requirements analysis and project management for CU Student IT Services in the areas of degree audit, transfer credit, international students and scholars and the regulatory compliance obligations surrounding internationals. This position facilitates system requirements and business process analysis in collaboration with staff from campus DATC and International Student and Scholar offices and other key stakeholders.

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Matt Lemme	Program Manager of PeopleSoft Security Administration	Promoted	4/1/2019	Promoted from a PeopleSoft Security Administrator, Matt Lemme is now UIS' Program Manager of PeopleSoft Security Administration. In his new role, he will conduct and supervise all aspects of Enterprise Application Security activities. This includes project and release management for application security items, as well as operational maintenance for application security items.
Kirk Walker	IdM Technical Manager	Promoted	4/1/2019	Kirk Walker has been promoted from IdM Technical Lead to UIS' IdM Technical Manager. In his new role, Kirk is primarily responsible for supporting Identity federation and the authentication to a large enterprise service catalog provided by the University of Colorado system administration office and campus partners. This position designs, builds and implements new service offerings frequently and offers production support, while effectively managing internal and external customer relationships.
Joseph Ciecior	Assistant Director of Student IT Services	Promoted	4/16/2019	Joe Ciecior has been promoted from an Application Manager to Assistant Director of Student IT Services. In his new role, Joe will oversee CU Student IT Services operations and critical processes within the new online platforms. He will manage operational tickets and initiatives, foster the implementation of new and underutilized features and facilitate application change requests.

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