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Welcome UIS New Hires – July 2018 edition [1]

July 31, 2018 by UIS Communications [2]

The UIS team has new team members to welcome. Below are all of the new UIS staff:

Name	Position	New, Transfer, Promotion	Start Date	Info
Sean Martin	System Administrator	New	6/2/18	Sean joined UIS as a System Administrator on the ECS Infrastructure Team, transferring from CU Boulder. In his new role, Sean’s responsibilities include the planning, implementation, administration and operational support of the university's enterprise infrastructure. This includes daily issue resolution, regular maintenance work, advisement and contribution to project initiatives as part of the infrastructure team.
Kevin Masteller	Systems Engineer	New	6/1/18	Moving from Florida, Kevin joined UIS as a Systems Engineer on the ECS Infrastructure Team. Kevin assists with the design, configuration and advanced support of infrastructure hardware, software, and associated services. He participates in activities to plan, install, implement, maintain, document, troubleshoot and upgrade infrastructure services.

Name	Position	New, Transfer, Promotion	Start Date	Info
Nicholas Boyles	Service Desk Technician	New	6/18/18	Nick joined UIS as a Service Desk Technician. He is responsible for providing the first line of client communication and provides Tier 1 customer support, including basic computer troubleshooting and repair, network/internet connectivity, email, software applications and incident triage.
Chirag Shah	Student IAM Support Specialist	New	6/18/18	Chirag provides authentication, provisioning, directory and authorization services. He also provides critical support provisioning user access, providing user support for external and internal customers with access issues, and assisting with identity management data quality.
Nicholas Doria-Anderson	Student Service Desk Technician	New	6/21/2018	Nick joined UIS as a Student Service Desk Technician. He provides desktop support to System Administration staff to include endpoint support, hardware and software installation and troubleshooting and meeting setup. Nick will also work to provide Tier 1 phone and email support for UIS enterprise services.
Giovanni Rossi	Service Desk Technician	New	6/26/18	Giovanni joined UIS as a Service Desk Technician. He is responsible for providing the first line of client communication and provides Tier 1 customer support, including basic computer troubleshooting and repair, network/internet connectivity, email, software applications and incident triage.

Congratulations to the recently promoted UIS staff members:

Name	Position	New, Transfer, Promotion	Start Date	Info
Tony Sengphirom	Business Applications Manager	Promotion	7/1/18	Tony was promoted within the Business Services Team from an Application Administrator to the Business Applications Manager. In his new role, Tony is responsible for ensuring reliability and sustainability of supported business applications, with formal management of three full-time application administrators. He is charged with building and motivating a team to exhibit a positive attitude, passion for technical inquiry and a service-first outlook. This position will participate in and lead high-visibility projects with the goal of improving operational effectiveness and creating design solutions for new business applications.
Perry Stancil	Service Desk Manager	Promotion	7/1/18	Perry was promoted within the Business Services Team to Service Desk Manager. In his new role, Perry is responsible for ensuring day-to-day Service Desk operations run smoothly, with formal management of three full-time service desk technicians as well as part-time student technicians. He is charged with building and motivating a team to exhibit a positive, helpful, listening approach to solving customer inquiries, and ensuring operating procedures promote service-first interactions.

Name	Position	New, Transfer, Promotion	Start Date	Info
Tim Thomas	Tier II Technician	Promotion	7/1/18	Tim was promoted within the Business Services Team from a Service Desk Technician role to a Tier II Technician position. In his new role, Tim will assist, support and own a suite of mission-critical applications specifically endpoint management and assist the Business Applications team as the secondary resource on other applications. He will work directly with service owners, peers, management, and customers to ensure reliability and sustainability of the supported application.
Al Wirtes	Assistant Director of Advanced Technologies and Enterprise Architecture	Promotion	7/1/18	Al was selected as the finalist for the UIS Director of Advanced Technologies and Enterprise Architecture position. In his new position, Al will oversee technical architecture for UIS services and applications as well as provide future-looking technical guidance. He will spend a majority his time in early-stage implementation (proof-of-concept or other innovation-focused efforts). Additionally, Al will be responsible for defining standard architecture review processes (DRT), standards and artifacts within UIS and contribute to their definition in cross-campus efforts.

Name	Position	New, Transfer, Promotion	Start Date	Info
Bob Sudo	Director of HR IT Services	Promotion	9/1/2018	Bob Sudo has accepted the offer for the Director of HR IT Services position within UIS. In this new role, Bob will regularly collaborate with cross-campus representatives such as Chief HR Officers, IT leaders, and executive leadership, to help drive CU's HR strategy to deliver university value. Bob will provide functional oversight for the University's PeopleSoft Human Capital Management (HCM) services (i.e. HR, Payroll, and Benefits) and supported technologies. Additionally, Bob will oversee the HCM Systems Team. As the Director of HR IT Services, Bob's responsibilities will include general areas of cross-campus collaboration, collaboration with internal UIS teams, leadership of the HCM Systems team, and strategy, vision, and operations.

new hire [3], UIS [4]

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[4] https://www.cu.edu/blog/uis-news/tag/uis