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# Student Support Network launching this summer [1]



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UCCS is launching a new tool for faculty, staff and students this summer semester. The Student Support Network [3] will be replacing Starfish, the software currently used by advisors and faculty to connect with students.

The Student Support Network, a Salesforce software, is designed to build a stronger, more interconnected network of services and departments to support UCCS students while at the same time reducing the number of systems required for staff to use.

“The Student Support Network initiative will bring UCCS closer to achieving our 2030 Strategic Plan goal to integrate student service systems dedicated to recruiting, academic support, continuing enrollment and graduation services,” said Harper Johnson, Assistant Vice Chancellor for Information Technology and Chief Information Officer.

The Student Support Network is the second in a series of Salesforce tools UCCS is using to simplify students’ educational journeys. The first tool, Admissions Connect, was launched in the fall of 2021.

“This project has been a years-long collaboration between University Information Systems and UCCS,” Johnson continued, “and with the support of President Saliman and Chancellor Reddy, it demonstrates a continued commitment to our students and their success.”

The summer launch date will provide the least amount of disruption to faculty, staff and students. Training will be conducted prior to the network’s rollout, and will include both classroom and hands-on training.

Learn more about the Student Support Network and get the answers to frequently asked questions here. [3]

Anyone with additional questions can email sshtech@uccs.edu [4] for more information.

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