

## **New UIS Maintenance Blog Debuts with New Year** <sup>[1]</sup>

January 10, 2019 by [UIS Communications](#) <sup>[2]</sup>

With the New Year, UIS debuted a new maintenance blog, [Maintenance Matters](#) <sup>[3]</sup>.

The UIS newsletter and blog name will change from Service Alerts Digest to Maintenance Matters for several reasons:

- Maintenance does matter
- The new name presents blog and newsletter content more clearly
- The new name reflects how the blog and newsletter is updating to make it easier and clearer to find what you need

The new blog homepage layout features maintenance windows divided into sections based on the type of maintenance and defines what is included in each maintenance. Categories include Production Maintenance, Non-Production Maintenance, HCM Maintenance, CU-SIS Maintenance, Other Upcoming Maintenance and Completed Maintenance. The new design allows individuals to more easily see upcoming outage that affect them. Once a window has passed, the blog post will be removed from the homepage.

A [new glossary](#) <sup>[4]</sup> defines each service that may be unavailable during a maintenance window.













The new newsletter layout will be similar to the blog, organizing maintenance windows according to the type of maintenance occurring.

The new newsletter and blog debuted in mid-January. See a screenshot of the new blog below.







# Maintenance Matters

It's important to ensure CU's systems perform optimally for you. Maintenance Matters gives you details on scheduled maintenance and outages to help you plan.






|  |  |
|--|--|
| <b>Production Maintenance</b>   | <b>Non-Production Maintenance</b>   |
|  6 a.m.-6 p.m. Feb. 10 scheduled maintenance for production systems<br><a href="#">See All</a>          |  6 a.m.-6 p.m. Feb. 1 scheduled maintenance for non-production systems<br><a href="#">See All</a> |
| <b>HCM Maintenance</b>    | <b>Campus Solutions Maintenance</b>   |
|  6 a.m.-6 p.m. Feb. 10 scheduled maintenance for production systems<br><a href="#">See All</a>          |  6 a.m.-2 p.m. March 24 scheduled maintenance for CS PUM<br><a href="#">See All</a>               |
| <b>Other Maintenance</b>    | <b>Completed Maintenance</b>    |
|  <a href="#">9 a.m.-9 p.m. Jan. 26 scheduled maintenance for Skillsoft</a><br><a href="#">See All</a> |  <a href="#">Jan. 6 production maintenance completed</a><br><a href="#">See All</a>             |

### Maintenance key

|  |  |
|--|--|
|  Operational          |  Maintenance    |
|  Information          |  Partial outage |
|  Degraded performance |  Major outage   |

### Contact us

-  Email: [help@cu.edu](mailto:help@cu.edu)
-  Call: 303-880-HELP (4357)
-  In person: 1800 Grant St., Suite 200

MM Screenshot

UIS <sup>[5]</sup>, Maintenance Matters <sup>[6]</sup>

**Display Title:**

New UIS Maintenance Blog Debuts with New Year

**Send email when Published:**

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**Links**

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