

Impact Report: UIS supports technology to advance the University of Colorado ^[1]

December 4, 2019 by [UIS Communications](#) ^[2]

University Information Services Impact Report details the ways it works to empower the University of Colorado through technology.

UIS provides technical services and enterprise applications to all CU campuses and System Administration. From student technology services to research and grant systems to human resources, UIS supports CU on a daily basis, in collaboration with its technology partners throughout CU.

During the past fiscal year, UIS has completed major projects and initiatives that truly affect the CU community, and the department is excited to share these accomplishments.

The report includes several sections:

- **UIS:** The general UIS section includes an introduction from Scott Munson as well as stories on collaborative efforts from multiple teams within UIS, including IT Governance, online resolution and more.
- **Student IT Services:** This section includes details from Student IT Services and Enterprise Data Architecture highlighting projects that enhance technology for the campuses and students.
- **Research & Grants IT Services:** This section includes project details done by the Research & Grants team that affect the electronic research administration (eRA) and grants.
- **Human Resources IT Services:** The Human Resources IT services section focuses on projects that enhanced HR IT services, including Open Enrollment, HCM upgrades and more.
- **IT Foundational:** The IT Foundational section includes stories from several UIS teams, including the infrastructure team, data and business team, IT security, access management and more.

Did you know?

- The Student IT Services team supported the processing of over 290,000 online payments and more than 52,000 Federal Applications for Student Aid.
- The Research & Grants IT Services team supported over 11,000 active projects, and made 30 improvements to improve the efficiency of grants management.
- The HR IT Service team's work enabled nearly 12,000 benefits updates during Open Enrollment.
- Electronic Research Administration (eRA) routed 4,900 proposals for approval.

- Enterprise Content Services supported over 3,000 OnBase users from all CU campuses.
- The Identity and Access Management (IAM) team resolved over 5,900 service requests.
- The Project, Portfolio and Service Management team completed 22 projects totally over 25,000 execution hours.

See what how UIS works for the university by reading full [UIS Annual Impact Report](#) [3]. This page also features interactive versions of the report's charts and infographics.

UIS [4]

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