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Campus Solutions upgrade modernizes the student portal experience [1]

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Students take hundreds of actions in their student portal each day — from paying tuition and checking grades to registering for classes or applying for graduation. Previously, completing even a simple task often meant navigating multiple clunky windows within the Student Center at University of Colorado Denver and Colorado Springs.

Now, those tasks are simpler, more accessible and easier to complete thanks to strong intercampus collaboration and a shared focus on the student experience.

As part of a broader Campus Solutions upgrade, the Student Center and self-service student tasks were redesigned to offer a more intuitive experience. Pages now open directly in a browser instead of within a frame, layouts are cleaner and more intuitive, and students can complete tasks on mobile devices with ease. Importantly, the new design meets Web Content Accessibility Guidelines (WCAG) — eliminating the need for a third-party accessibility product and saving the university ongoing costs while delivering a better experience for everyone.

Joseph Ciecior, associate director of Student IT Services at University Information Services (UIS), credits the tight partnership with campus offices and UIS for a successful launch.

“Our goal was to make meaningful, modern improvements while keeping the experience familiar and seamless for students,” said Ciecior. “The upgrade was a significant amount of work by UIS and our campus partners, and the real success is that students can do what they need to do — registering for classes, searching schedules or updating contact information —more easily and accessibly than before.”

The upgrade was successfully in place for Spring 2026 registration, with students completing key tasks in the new system with minimal disruption.

The CU Student IT Services (CU-SIS) team in UIS collaborated with Registrar, Financial Aid, Student Financials and Admissions offices across CU Denver, UCCS and CU Boulder to deliver the upgrade.

With a more intuitive, accessible platform in place, students can now focus less on navigating outdated systems — and more on moving forward in their academic journey.

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